

The background of the cover is a dark blue color with a large, faint, light blue watermark of the Seal of the City of New York. The seal features an eagle with wings spread, perched atop a shield. The shield is divided into four quadrants, each containing a different symbol: a ship, a plow, a sheaf of wheat, and a bundle of arrows. The shield is flanked by two figures: on the left, a Native American figure holding a bow and arrow; on the right, a Native American figure holding a staff. The shield is surrounded by a wreath of olive and oak branches. The Latin motto "SIGILLUM CIVITATIS NOVI EBORACI" is inscribed around the perimeter of the seal, and the date "1625" is at the bottom.

Mayor's Management Report

Fiscal 2018
Additional Tables

The City of New York
Mayor Bill de Blasio

Dean Fuleihan, First Deputy Mayor

Emily W. Newman, Acting Director
Mayor's Office of Operations

September 2018

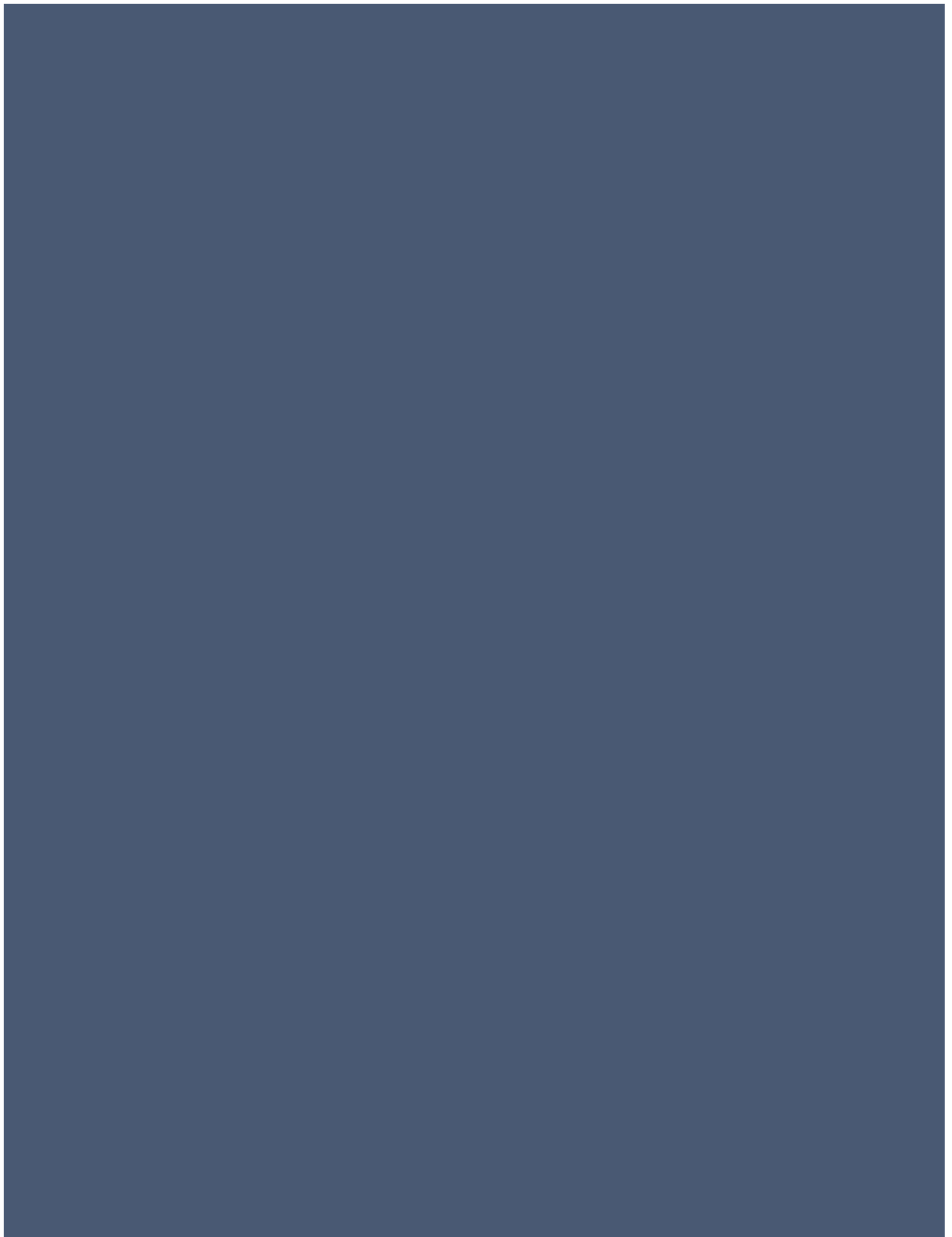




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CUSTOMER SERVICE

TIMELINESS INDICATORS

Percent of e-mails responded to in 14 days							
Performance Statistics	Actual					Target	
Agency	FY14	FY15	FY16	FY17	FY18	FY18	FY19
311	100%	100%	100%	96%	100%	*	*
ACS	93%	90%	98%	97%	83%	*	*
BIC	100%	100%	100%	100%	100%	*	*
CCHR	100%	100%	100%	97%	98%	*	*
CCRB	94%	98%	100%	100%	86%	*	*
DCAS	80%	74%	81%	85%	85%	*	*
DCLA	90%	92%	95%	89%	84%	88%	88%
DCP	87%	90%	85%	83%	45%	85%	85%
DDC	94%	95%	86%	90%	99%	90%	90%
DEP	88%	86%	93%	100%	100%	95%	95%
DFTA	97%	76%	81%	86%	99%	*	*
DHS	81%	69%	61%	NA	65%	*	*
DOB	65%	51%	60%	63%	50%	57%	57%
DOC	100%	100%	100%	100%	100%	*	*
DOE	62%	64%	60%	60%	70%	61%	61%
DOF	86%	83%	71%	73%	64%	85%	85%
DOHMH	68%	58%	72%	73%	86%	75%	75%
DOI	100%	100%	100%	100%	100%	*	*
DOITT	97%	95%	100%	100%	100%	*	*
DOP	100%	100%	100%	100%	100%	*	*
DORIS	100%	100%	100%	100%	100%	*	*
DOT	89%	95%	98%	97%	99%	95%	95%
DPR	38%	52%	60%	77%	75%	60%	60%
DSNY	75%	64%	75%	73%	69%	*	*
DYCD	100%	100%	100%	100%	100%	*	*
FDNY	97%	37%	54%	48%	38%	*	*
HPD	56%	76%	55%	67%	67%	58%	58%
HRA	96%	94%	93%	93%	96%	90%	90%
LAW	100%	100%	100%	100%	100%	*	*
LPC	100%	100%	98%	99%	93%	*	*
NYCEM	95%	97%	99%	100%	100%	*	*
NYCHA	87%	88%	83%	78%	80%	*	*
OATH	100%	100%	100%	100%	99%	*	*
OCME	100%	100%	100%	100%	98%	*	*
SBS	100%	100%	100%	100%	100%	*	*
TLC	93%	99%	98%	99%	100%	85%	85%

"NA" - means Not Available in this report * No Target

CUSTOMER SERVICE

TIMELINESS INDICATORS

Percent of letters responded to in 14 days							
Performance Statistics	Actual					Target	
Agency	FY14	FY15	FY16	FY17	FY18	FY18	FY19
ACS	87%	85%	97%	88%	81%	*	*
BIC	100%	100%	100%	100%	100%	*	*
CCHR	100%	100%	98%	87%	83%	*	*
CCRB	73%	84%	88%	80%	79%	*	*
DCAS	54%	50%	66%	56%	58%	*	*
DCLA	100%	100%	100%	100%	100%	90%	90%
DCP	44%	64%	72%	71%	51%	50%	50%
DDC	96%	94%	88%	86%	98%	90%	90%
DEP	97%	99%	99%	99%	99%	95%	95%
DFTA	59%	77%	86%	80%	79%	*	*
DHS	84%	70%	65%	NA	82%	*	*
DOB	49%	69%	30%	60%	47%	57%	57%
DOC	100%	99%	99%	100%	100%	*	*
DOE	79%	75%	73%	71%	72%	72%	72%
DOF	79%	90%	87%	91%	89%	85%	85%
DOHMH	30%	36%	60%	44%	68%	50%	50%
DOI	100%	100%	100%	100%	100%	*	*
DOITT	99%	91%	100%	99%	100%	*	*
DOP	77%	100%	100%	100%	100%	*	*
DORIS	92%	100%	100%	100%	100%	*	*
DOT	90%	95%	98%	97%	94%	95%	95%
DPR	30%	43%	47%	74%	76%	60%	60%
DSNY	65%	58%	73%	66%	51%	*	*
DYCD	100%	100%	100%	100%	100%	*	*
FDNY	95%	92%	97%	97%	95%	*	*
HPD	49%	47%	53%	45%	49%	52%	52%
HRA	87%	81%	87%	94%	91%	90%	90%
LAW	100%	100%	100%	100%	100%	*	*
LPC	94%	85%	80%	85%	88%	*	*
NYCEM	100%	100%	100%	100%	100%	*	*
NYCHA	80%	79%	85%	84%	89%	*	*
OATH	100%	100%	100%	100%	100%	*	*
OCME	100%	100%	100%	100%	100%	*	*
SBS	100%	100%	100%	100%	100%	*	*
TLC	92%	99%	NA	88%	91%	90%	90%

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CUSTOMER SERVICE

TIMELINESS INDICATORS

Average customer in-person wait time (minutes)							
Performance Statistics	Actual					Target	
Agency	FY14	FY15	FY16	FY17	FY18	FY18	FY19
BIC	2	3	3	3	3	*	*
CCHR	10	10	11	9	6	*	*
DCA	16	13	9	9	16	17	17
DCAS	1	1	1	1	1	*	*
DEP	7	6	5	4	4	5	5
DHS	24	15	10	6	5	*	*
DOB	NA	NA	NA	27	21	*	*
DOF	17	9	4	5	5	12	12
DOHMH	9	8	1	1	1	10	10
DOI	3	3	3	3	3	*	*
DOT	NA	3	4	3	3	*	*
FDNY	13	11	14	17	32	*	*
HPD	43	36	27	19	15	29	29
HRA	40	42	35	34	34	60	60
NYCHA	19	15	13	18	17	*	*

"NA" - means Not Available in this report * No Target

Percent of calls answered in 30 seconds							
Performance Statistics	Actual					Target	
Agency	FY14	FY15	FY16	FY17	FY18	FY18	FY19
3-1-1	83%	84%	89%	85%	81%	80%	80%
DEP	79%	68%	73%	79%	72%	76%	76%
DOB	NA	NA	NA	NA	70%	*	*
DOHMH	85%	82%	78%	73%	80%	80%	80%
DOT	47%	61%	21%	12%	68%	*	*
DYCD	94%	47%	48%	43%	51%	*	*
HRA	70%	66%	80%	84%	58%	80%	80%
NYCHA	68%	72%	64%	46%	57%	*	*
NYPD	99%	99%	99%	99%	99%	*	*

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CUSTOMER SERVICE

CORE (CUSTOMERS OBSERVING AND REPORTING EXPERIENCE) RATINGS

Agency	Performance Statistics	Actual					Target	
		FY14	FY15	FY16	FY17	FY18	FY18	FY19
BIC	Overall Facility Rating	93	93	100	100	100	*	*
	-Facility Cleaning & Maintenance	100	92	100	100	100	*	*
	-Facility Operations	84	95	100	100	100	*	*
CCHR	Overall Facility Rating	97	98	100	98	99	*	*
	-Facility Cleaning & Maintenance	96	98	100	99	100	*	*
	-Facility Operations	98	98	100	97	99	*	*
CCRB	Overall Facility Rating	100	98	100	98	100	*	*
	-Facility Cleaning & Maintenance	100	96	100	97	89	*	*
	-Facility Operations	100	100	100	100	94	*	*
DCA	Overall Facility Rating	94	95	98	99	100	87	87
	-Facility Cleaning & Maintenance	95	94	100	98	100	*	*
	-Facility Operations	92	95	95	100	100	*	*
DCAS	Overall Facility Rating	96	94	100	97	93	95	95
	-Facility Cleaning & Maintenance	98	94	100	97	94	*	*
	-Facility Operations	93	95	100	97	94	*	*
DCP	Overall Facility Rating	89	92	100	99	99	90	90
	-Facility Cleaning & Maintenance	90	92	100	98	98	*	*
	-Facility Operations	88	91	100	100	99	*	*
DEP	Overall Facility Rating	95	95	100	97	98	90	90
	-Facility Cleaning & Maintenance	91	95	100	94	92	*	*
	-Facility Operations	98	95	100	100	95	*	*
DFTA	Overall Facility Rating	100	100	96	92	97	*	*
	-Facility Cleaning & Maintenance	100	100	92	100	100	*	*
	-Facility Operations	100	100	100	83	98	*	*
DHS	Overall Facility Rating	89	95	100	92	100	*	*
	-Facility Cleaning & Maintenance	90	99	100	92	100	*	*
	-Facility Operations	88	92	100	92	100	*	*
DOB	Overall Facility Rating	91	90	91	90	85	85	85
	-Facility Cleaning & Maintenance	93	92	90	85	95	*	*
	-Facility Operations	89	89	93	94	90	*	*
DOE	Overall Facility Rating	97	94	94	91	94	90	90
	-Facility Cleaning & Maintenance	96	93	93	92	94	*	*
	-Facility Operations	98	95	95	91	94	*	*
DOF	Overall Facility Rating	92	93	81	96	98	90	90
	-Facility Cleaning & Maintenance	90	96	75	94	98	*	*
	-Facility Operations	94	91	89	98	98	*	*
DOHMH	Overall Facility Rating	92	92	81	96	95	85	85
	-Facility Cleaning & Maintenance	93	91	79	94	94	*	*
	-Facility Operations	92	93	82	98	94	*	*
DOI	Overall Facility Rating	93	98	98	100	100	*	*
	-Facility Cleaning & Maintenance	93	98	100	100	100	*	*
	-Facility Operations	92	97	95	100	100	*	*
DORIS	Overall Facility Rating	93	91	97	100	100	*	*
	-Facility Cleaning & Maintenance	93	97	100	100	100	*	*
	-Facility Operations	92	86	95	100	100	*	*

CUSTOMER SERVICE

CORE (CUSTOMERS OBSERVING AND REPORTING EXPERIENCE) RATINGS

Agency	Performance Statistics	Actual					Target	
		FY14	FY15	FY16	FY17	FY18	FY18	FY19
DOT	Overall Facility Rating	97	95	98	100	98	95	95
	-Facility Cleaning & Maintenance	96	94	100	100	100	*	*
	-Facility Operations	98	97	95	100	99	*	*
DPR	Overall Facility Rating	91	93	91	91	91	85	85
	-Facility Cleaning & Maintenance	91	91	86	88	93	*	*
	-Facility Operations	93	95	97	94	92	*	*
FDNY	Overall Facility Rating	99	91	98	100	100	*	*
	-Facility Cleaning & Maintenance	100	98	100	100	100	*	*
	-Facility Operations	97	83	95	100	100	*	*
HPD	Overall Facility Rating	89	90	97	98	93	85	85
	-Facility Cleaning & Maintenance	92	91	95	98	93	*	*
	-Facility Operations	85	90	100	99	93	*	*
HRA	Overall Facility Rating	90	90	86	89	91	80	80
	-Facility Cleaning & Maintenance	89	88	82	88	92	*	*
	-Facility Operations	90	92	91	90	92	*	*
NYCHA	Overall Facility Rating	94	93	92	95	82	*	*
	-Facility Cleaning & Maintenance	93	94	95	93	82	*	*
	-Facility Operations	94	92	89	98	82	*	*
NYPD	Overall Facility Rating	90	88	94	92	93	*	*
	-Facility Cleaning & Maintenance	88	89	97	89	100	*	*
	-Facility Operations	92	86	90	95	96	*	*
OATH	Overall Facility Rating	97	94	98	97	99	*	*
	-Facility Cleaning & Maintenance	96	95	96	95	98	*	*
	-Facility Operations	97	93	100	98	98	*	*
SBS	Overall Facility Rating	95	95	98	96	92	*	*
	-Facility Cleaning & Maintenance	95	94	96	96	94	*	*
	-Facility Operations	95	96	100	96	93	*	*
TLC	Overall Facility Rating	87	88	98	97	92	85	85
	-Facility Cleaning & Maintenance	86	88	100	98	98	*	*
	-Facility Operations	88	88	95	97	95	*	*

CUSTOMER SERVICE

311 CUSTOMER SERVICE CENTER INQUIRIES BY AGENCY

Top Inquiries	Total 2017	% of Inquiries in 2017	Rank in # of Calls in 2017	Total 2018	% of Inquiries in 2018	Rank in # of Calls in 2018
ACS						
Child Care Financial Assistance - Voucher Information	5,438	12%	2	5,755	14%	1
Child Care Financial Assistance - Eligibility Information and Application By Mail	5,496	12%	1	4,025	10%	2
Child Care Financial Assistance - Status of a Submitted Application	3,125	7%	7	3,969	9%	3
Child Care Financial Assistance - Children's Services Clients	3,991	8%	3	3,511	8%	4
Child Care Financial Assistance - Eligibility and Application In Person or By Phone	3,627	8%	4	3,234	8%	5
BIC						
Commercial Waste and Private Carters Information	1,292	66%	1	1,389	68%	1
Sanitation Complaint - Private Carter	621	32%	2	596	29%	2
Trade Waste License Registration	44	2%	3	62	3%	3
Staff Information Provided	1	0%	4	2	0%	4
BOE						
Find a Poll Site	6,916	23%	2	3,851	43%	1
Election and Voting Information	10,043	34%	1	2,964	33%	2
Check Voter Registration Status	6,854	23%	3	899	10%	3
Absentee Voting	3,926	13%	4	364	4%	4
Become a Poll Worker	741	2%	5	275	3%	5
BPL						
Find a Library - Brooklyn	1,446	83%	1	1,093	83%	1
General Information - Brooklyn Public Library	131	7%	2	81	6%	2
Library Complaint - Brooklyn	70	4%	4	64	5%	3
Elementary School Student After School Program - Drop-In	80	5%	3	56	4%	4
Find a Library - Bronx, Manhattan, Staten Island	10	1%	5	7	1%	5
CCHR						
Report Discrimination	9,643	87%	1	9,181	87%	1
Disability Access Inadequate	1,141	10%	2	1,069	10%	2
Human Rights Commission Publications	176	2%	3	172	2%	3
Human Rights Education and Community Outreach	164	1%	4	154	1%	4
Staff Information Provided	NA	NA	NA	2	0%	5
CCRB						
Police Officer Misconduct	6,797	99%	1	6,192	99%	1
Civilian Complaint Mediation	57	1%	2	58	1%	2
CUNY						
Find a CUNY College	1,588	34%	1	1,309	33%	1
Excelsior Free Tuition Program for CUNY and SUNY Students	691	15%	2	784	20%	2
CUNY Citizenship Now	414	9%	4	387	10%	3
CUNY Admissions Services	582	12%	3	372	9%	4
Free GED Bridge Classes - LaGuardia Community College	274	6%	5	235	6%	5
DCA						
Free Tax Preparation - In Person Assistance	20,552	18%	1	12,119	12%	1
DCA Online Licensing Service - Technical Assistance	6,476	6%	2	5,543	5%	2
Food Service Establishment Permit - Renew or Status	4,330	4%	4	4,907	5%	3
Retail Store Complaint	4,329	4%	5	4,695	5%	4
Financial Empowerment Center	5,062	4%	3	4,003	4%	5
"NA" - Not Available						

CUSTOMER SERVICE

311 CUSTOMER SERVICE CENTER INQUIRIES BY AGENCY

Top Inquiries	Total 2017	% of Inquiries in 2017	Rank in # of Calls in 2017	Total 2018	% of Inquiries in 2018	Rank in # of Calls in 2018
DCAS						
Civil Service Exam Information	11,841	62%	1	12,971	69%	1
NYC Jobs	1,909	10%	2	1,330	7%	2
City Employment Verification	1,000	5%	3	973	5%	3
Sale of City-Owned Real Estate and Sales Auctions	706	4%	5	628	3%	4
The Green Book	780	4%	4	472	3%	5
DCLA						
Find a Zoo or Aquarium	867	38%	1	621	37%	1
Find a Museum	803	35%	2	613	36%	2
Find a Botanical Garden	298	13%	3	214	13%	3
Grants for Cultural Programs	115	5%	4	88	5%	4
Donate Art Supplies	23	1%	7	39	2%	5
DCP						
Locate an Elected Official	16,600	88%	1	14,672	87%	1
Zoning Information Desk	2,104	11%	2	2,003	12%	2
Waterfront - Flood Zone Information	65	0%	4	60	0%	3
CountNYC	10	0%	8	56	0%	4
Purchase City Planning Maps and Books	65	0%	3	51	0%	5
DDC						
DDC Project Inquiries and Complaints	887	88%	1	947	89%	1
General Inquiries for the Department of Design and Construction	106	11%	2	101	10%	2
Bidding on DDC Projects	10	1%	3	12	1%	3
Construction Vendor Prequalification List	3	0%	4	3	0%	4
DEP						
Noise from Construction After Hours	20,023	10%	1	20,388	10%	1
Water and Sewer Bill Information	14,739	7%	3	13,221	7%	2
Sewer Backup Complaint - Priority	13,645	7%	4	12,406	6%	3
Water Main Break - Priority	7,498	4%	8	10,051	5%	4
Fire Hydrant Running Full	15,246	7%	2	8,858	4%	5
DFTA						
Housing Options - Senior - Low-Income	8,364	18%	1	7,485	18%	1
Lawyer Referral for Seniors	5,520	12%	2	5,185	13%	2
Housing Options - Senior - Frail, Disabled, or with Alzheimers or Dementia	2,875	6%	4	2,752	7%	3
Find a Senior Center	2,980	6%	3	2,189	5%	4
Case Assistance for Seniors	2,662	6%	5	1,987	5%	5
DHS						
Homeless Shelter Complaint - Shelter Client	22,247	29%	1	24,427	35%	1
Homeless Shelter Intake for Single Adults	13,359	17%	2	12,242	18%	2
Homeless Person Outreach Assistance	10,134	13%	4	11,487	17%	3
Homeless Shelter Intake for Families with Children	8,207	11%	5	7,583	11%	4
Assistance for Homeless People in Shelters	4,202	5%	6	4,360	6%	5
"NA" - Not Available						

CUSTOMER SERVICE

311 CUSTOMER SERVICE CENTER INQUIRIES BY AGENCY

Top Inquiries	Total 2017	% of Inquiries in 2017	Rank in # of Calls in 2017	Total 2018	% of Inquiries in 2018	Rank in # of Calls in 2018
DOB						
Schedule a Plan Examiner Appointment	107,996	41%	1	101,642	41%	1
Illegal Conversion of Residential Space	17,217	7%	2	16,459	7%	2
Building Construction Without Permit	15,304	6%	3	15,008	6%	3
Elevator or Escalator Defective or Without Permit	13,935	5%	4	13,760	5%	4
Plan Examiner Scheduling Error Assistance	4,399	2%	6	4,367	2%	5
DOC						
Jail System Complaint	30,527	36%	1	37,262	43%	1
Inmate Location and Information	26,980	32%	2	28,091	32%	2
Property Pickup for Former Rikers Island Inmates	16,559	19%	3	11,520	13%	3
Inmate Visit Schedule	3,254	4%	4	2,404	3%	4
Department of Correction Facilities	1,842	2%	5	1,729	2%	5
DOE						
Public School Calendar	29,544	24%	1	26,035	21%	1
School Closing and Delay Information	3,940	3%	31	16,297	13%	2
Find a School	8,973	7%	2	7,970	6%	3
Department of Education Worker or Agency Complaint or Compliment	5,255	4%	3	5,096	4%	4
Pre-Kindergarten - General Information	5,231	4%	4	5,031	4%	5
DOF						
Parking Ticket Lookup - Ticket or Plate Number Known	189,396	19%	1	186,437	19%	1
Property Tax Account Assistance and Bill Information	91,954	9%	3	113,536	11%	2
Find a Towed Vehicle - Plate Number Known	96,232	10%	2	104,355	10%	3
Find a Towed Vehicle - Plate Number Unknown - NYPD	37,843	4%	4	40,676	4%	4
Parking Ticket Payment Problem or Penalty Adjustment	28,649	3%	6	26,666	3%	5
DOHMH						
Birth Certificate from 1910 to Present	44,030	13%	1	45,380	14%	1
Rodent Complaint - Other Location	21,585	6%	2	19,964	6%	2
Status of a Birth Certificate Order	14,869	4%	3	14,913	5%	3
Birth Certificate Correction or Change	9,331	3%	5	8,983	3%	4
NYC Well - General Information	6,428	2%	11	8,373	3%	5
DOI						
City Worker or City Contractor Corruption or Criminal Misconduct	1,414	46%	1	1,140	38%	1
Contact or Locate a City Marshal	1,312	42%	2	1,089	37%	2
Report Section 8 Landlord or Tenant Fraud	NA	NA	NA	403	14%	3
City Marshal Complaint	206	7%	3	180	6%	4
Fingerprinting - Center-Based Day Care or Pre-School	146	5%	4	157	5%	5
DOITT						
Cable Complaint - Service	1,234	22%	2	1,569	24%	1
Cable Complaint - Billing	1,267	22%	1	1,479	23%	2
Cable Phone and Internet Service Complaint	1,023	18%	3	1,238	19%	3
Verizon City-Wide Cable TV Franchise	551	10%	4	492	8%	4
Cable Complaint - Installation	357	6%	5	422	7%	5
"NA" - Not Available						

CUSTOMER SERVICE

311 CUSTOMER SERVICE CENTER INQUIRIES BY AGENCY

Top Inquiries	Total 2017	% of Inquiries in 2017	Rank in # of Calls in 2017	Total 2018	% of Inquiries in 2018	Rank in # of Calls in 2018
DOP						
Adult Probation Supervision - Brooklyn	195	22%	1	153	25%	1
Adult Probation Supervision - Manhattan	177	20%	3	135	22%	2
Adult Probation Supervision - Bronx	183	21%	2	123	20%	3
Adult Probation Supervision - Queens	144	16%	4	105	17%	4
Probation Warrant Enforcement	45	5%	6	29	5%	5
DORIS						
Marriage Record Before 1950	1575	37%	1	1,601	37%	1
Death Certificate Before 1949	877	20%	2	950	22%	2
Birth Certificate Before 1910	578	13%	3	649	15%	3
Status of Request for Death Certificate from Before 1949	442	10%	4	211	5%	4
Genealogy Research	179	4%	5	201	5%	5
DOT						
Alternate Side Parking or Street Cleaning Information	18,345	6%	3	40,511	13%	1
Streetlight Condition	29,906	10%	1	24,321	8%	2
Traffic or Pedestrian Signal Condition	18,477	6%	2	22,789	8%	3
Pothole on Street	17,498	6%	5	20,372	7%	4
Parking Meter Defective or Damaged	17,672	6%	4	13,588	5%	5
DPR						
Removal of Large Branch or Entire Tree - City Tree or Property	17,313	14%	1	21,759	17%	1
Wood Disposal, Chipping, and Pickup - Brooklyn and Queens	11,685	9%	2	10,945	9%	2
Trees and Sidewalk Repair for 1, 2 and 3 Family Residential Property	8,429	7%	4	9,125	7%	3
Standing Dead Tree Removal - City Tree	8,236	7%	5	8,937	7%	4
Park Maintenance Complaint	8,601	7%	3	8,545	7%	5
DSNY						
Bulk Item Pick Up - Appointment	NA	NA	NA	73,815	10%	1
Bulk Item Disposal Information	88,594	14%	1	65,850	9%	2
CFC and Freon Removal - Appointment	66,092	11%	2	65,043	9%	3
Recycling and Trash Collection Schedules	51,810	8%	3	63,032	9%	4
Missed Garbage Collection	41,188	7%	4	37,545	5%	5
DVS						
Benefits for Veterans	NA	NA	NA	1,156	71%	1
Healthcare Information for Veterans	NA	NA	NA	224	14%	2
Legal Assistance for Veterans	NA	NA	NA	165	10%	3
Crisis Intervention Support and Trauma Counseling for Veterans	NA	NA	NA	38	2%	4
Request for Military Discharge or Separation Documents	NA	NA	NA	23	1%	5
DYCD						
Summer Jobs for Youth - General	2,106	17%	1	1,979	19%	1
Summer Camp - Department of Youth and Community Development	1,171	9%	4	1,215	11%	2
Literacy and GED or TASC Instruction for Non-English Speakers	1,472	12%	2	1,044	10%	3
Immigration Assistance from Community-Based Organizations	1,251	10%	3	890	8%	4
Shelter and Assistance for Runaway or Homeless Youth	851	7%	7	801	8%	5
"NA" - Not Available						

CUSTOMER SERVICE

311 CUSTOMER SERVICE CENTER INQUIRIES BY AGENCY

Top Inquiries	Total 2017	% of Inquiries in 2017	Rank in # of Calls in 2017	Total 2018	% of Inquiries in 2018	Rank in # of Calls in 2018
FDNY						
Fire Hazard Complaint	5,584	17%	1	5,150	18%	1
Ambulance Patient Locator	4,235	13%	2	4,064	14%	2
Locate a Firehouse - Brooklyn	2,090	6%	3	1,907	6%	3
Fire or Ambulance Report	1,592	5%	5	1,795	6%	4
Ambulance Billing for FDNY	1,590	5%	6	1,665	6%	5
NYC H + H						
Find a Public Hospital	16,406	45%	1	12,087	41%	1
Inmate Health and Mental Health Complaints and Concerns	7,205	20%	2	7,695	26%	2
Division Information Provided	3,095	9%	3	2,367	8%	3
MetroPlus Health Plan	1,044	3%	6	883	3%	4
Health Department Low to No-Cost Confidential Clinics	1,208	3%	4	873	3%	5
HPD						
Apartment Maintenance Complaint	117,083	26%	1	120,741	28%	1
Heat or Hot Water Complaint in Entire Residential Building	86,376	19%	2	82,252	19%	2
Heat or Hot Water Complaint in Apartment	65,827	15%	3	69,468	16%	3
Residential Public Area Maintenance Complaint	25,477	6%	4	24,577	6%	4
Residential Building-Wide Maintenance Complaint	15,445	3%	6	16,182	4%	5
HRA						
IDNYC - Make an Appointment	49,135	17%	1	23,916	10%	1
Public Assistance or Welfare	18,466	6%	3	15,910	7%	2
IDNYC - Documents Required to Apply	25,635	9%	2	13,972	6%	3
Homelessness Prevention through HomeBase	4,164	1%	22	11,570	5%	4
SNAP (Food Stamps) - Status	18,444	6%	4	10,121	4%	5
LAW						
Laws of the City of New York	1,005	100%	1	979	100%	1
LPC						
Landmark and Historic District Information	225	42%	2	226	44%	1
Landmark Building Alteration Permit	226	42%	1	214	41%	2
Landmark Status Application	40	7%	3	52	10%	3
Landmark Building Painting Complaint	29	5%	4	18	3%	4
Landmark Restoration Grant Application	19	4%	5	9	2%	5
NYCEM						
NYC Hurricane Service Center	NA	NA	NA	2,271	37%	1
Donate Critically-Needed Items for Hurricane Relief in Puerto Rico	NA	NA	NA	1,256	20%	2
Cooling Center Locations	2,493	55%	1	673	11%	3
Snow or Ice on Roadway - Plow NYC Tracker	472	10%	2	355	6%	4
Ready New York Guide	290	6%	4	335	5%	5
NYCHA						
Public Housing Maintenance	16,670	26%	1	14,705	26%	1
Heat Complaint in NYCHA Building	11,954	19%	2	9,183	16%	2
NYCHA Borough Management Office - Brooklyn	5,534	9%	3	5,304	10%	3
NYCHA Borough Management Office - Manhattan	5,283	8%	4	5,166	9%	4
NYCHA Borough Management Office - Bronx	4,384	7%	5	4,492	8%	5
"NA" - Not Available						

CUSTOMER SERVICE

311 CUSTOMER SERVICE CENTER INQUIRIES BY AGENCY

Top Inquiries	Total 2017	% of Inquiries in 2017	Rank in # of Calls in 2017	Total 2018	% of Inquiries in 2018	Rank in # of Calls in 2018
NYPD						
Noise from Neighbor	116,738	13%	1	112,300	13%	1
Vehicle Blocking Driveway Complaint	109,828	12%	2	111,681	13%	2
Illegal Parking Complaint	75,160	8%	4	76,772	9%	3
Find a Police Precinct or PSA by Location	75,936	8%	3	75,534	9%	4
Dangerous Location or Situation	49,983	6%	5	50,570	6%	5
NYPL						
Find a Library - Bronx, Manhattan, Staten Island	2,214	86%	1	1,433	83%	1
Library Complaint - Bronx - Manhattan - Staten Island	167	6%	2	129	8%	2
General Information - New York Public Library	132	5%	3	106	6%	3
Library Hotspot	25	1%	4	25	1%	4
Library Video Visitation	18	1%	5	16	1%	5
OATH						
City-Issued Summons - Information	16,977	66%	1	15,750	69%	1
City-Issued Summons - Request Status or Copy	4,843	19%	2	4,119	18%	2
City-Issued Summons - Request a Hearing by Phone	1,296	5%	3	1,291	6%	3
Hearings Division Borough Office Locations	910	4%	4	993	4%	4
City-Issued Summons - Request an Online Hearing	720	3%	5	563	2%	5
OCME						
Death Inquiries	1,147	59%	1	974	56%	1
Proof of Death	343	18%	2	364	21%	2
Autopsy Report	321	16%	3	282	16%	3
Cremation Inquiries	95	5%	4	89	5%	4
Reflection Room at the World Trade Center Memorial	42	2%	5	23	1%	5
QPL						
Find a Library - Queens	714	67%	1	636	73%	1
Library Complaint - Queens	103	10%	2	82	9%	2
Elementary School Student After School Program - Drop-In	95	9%	3	75	9%	3
General Information - Queens Public Library	73	7%	4	43	5%	4
Free Mobile Hotspot Lending	47	4%	5	25	3%	5
SBS						
Find a Workforce1 Career Center	2,176	22%	2	2,748	23%	1
Help Starting a Small Business	2,590	26%	1	2,275	19%	2
Job Training - Jobseeker Assistance	1,280	12%	3	1,004	9%	3
NYC Small Business Support Center Information	665	6%	5	914	8%	4
Job Training - Healthcare Training	695	6%	4	576	5%	5
SCA						
School Construction Complaint	518	87%	1	589	91%	1
School Construction Information	77	13%	2	58	9%	2
TLC						
Lost Property in a Taxi - Medallion Number Known	17,761	23%	1	15,928	24%	1
Lost Property in a Taxi - Medallion Number Unknown	14,131	18%	2	11,809	17%	2
Lost Property in a Taxi - Medallion Number Not Found by 311	6,348	8%	3	5,352	8%	3
Accessible Taxi Dispatch for Passenger in a Wheelchair	3,338	4%	6	3,330	5%	4
Taxi Inquiry or Complaint from Taxi Driver or Taxi Licensee	4,144	5%	4	2,962	4%	5
"NA" - Not Available						

CUSTOMER SERVICE

REQUESTS FOR INTERPRETATION

Performance Statistics	Actual					Target	
	FY14	FY15	FY16	FY17	FY18	FY18	FY19
Agency							
311	392,759	531,194	556,576	545,132	493,260	*	*
ACS	63,351	79,347	87,775	94,860	135,252	*	*
BIC	56	26	93	24	68	*	*
CCHR	1,097	1,126	1,671	1,425	1,756	*	*
CCRB	613	591	695	744	731	*	*
DCA	2,536	3,377	3,861	3,695	3,480	*	*
DCP	1	2	6	12	14	*	*
DEP	13,870	12,976	13,685	13,783	13,848	*	*
DFTA	523	428	892	873	1,242	*	*
DHS	4,195	6,445	8,164	13,357	16,644	*	*
DOB	17	66	68	63	100	*	*
DOE	32,267	49,922	54,626	87,795	115,769	*	*
DOF	4,353	4,466	5,453	7,699	7,584	*	*
DOHMH	11,102	12,475	14,986	18,495	13,377	*	*
DOI	17	24	26	23	16	*	*
DOP	16,520	15,859	9,425	11,870	NA	*	*
DOT	798	1,261	1,415	2,209	1,890	*	*
DPR	60	81	122	110	173	*	*
DSNY	8	17	16	15	32	*	*
DYCD	1,515	1,986	2,380	1,705	1,222	*	*
FDNY	3,721	4,501	5,484	5,098	4,684	*	*
HPD	1,053	1,526	1,202	969	860	*	*
HRA	1,116,886	909,712	989,229	1,264,815	1,232,975	*	*
LAW	860	762	1,002	875	883	*	*
NYCHA	154,339	187,871	196,996	189,243	172,970	*	*
NYPD	263,035	273,575	238,382	288,561	291,745	*	*
OATH	9,240	9,419	10,185	11,842	16,034	*	*
OCME	188	304	664	1,091	1,318	*	*
SBS	NA	2,351	7,327	6,652	7,259	*	*
TLC	5,721	5,336	6,880	7,247	8,238	*	*

ANNUAL PAID ABSENCE RATES

WORKFORCE OR AGENCY	TOTAL SICK LEAVE	LODI/WC	TOTAL ABSENCE	TOTAL ABSENCE	EQUIV. ABSENCE DAYS/YEAR
	FY18	FY18	FY18	FY17	FY18
UNIFORMED WORKFORCES					
DOC (U)	4.54%	0.91%	5.46%	6.59%	13.6
FDNY (U)	2.43%	4.93%	7.35%	7.26%	18.3
NYPD (U)	2.11%	0.76%	2.87%	2.64%	7.1
DSNY (U)	4.69%	1.78%	6.47%	6.33%	16.1
Uniformed Subtotal	2.84%	1.61%	4.45%	4.46%	11.1
LARGER CIVILIAN WORKFORCES					
NYPD (C)	2.92%	0.13%	3.05%	3.23%	7.6
FDNY (C)	3.87%	1.39%	5.26%	5.01%	13.1
ACS	3.57%	0.60%	4.17%	4.19%	10.4
HRA	4.05%	0.25%	4.31%	4.22%	10.7
DHS	3.65%	1.05%	4.70%	4.11%	11.7
HPD	3.64%	0.22%	3.87%	3.75%	9.6
DOHMH	3.16%	0.07%	3.24%	3.18%	8.1
DEP	3.45%	0.25%	3.70%	3.57%	9.2
DSNY (C)	3.64%	0.44%	4.08%	4.04%	10.2
DOF	3.40%	0.12%	3.52%	3.46%	8.8
DOT	3.54%	0.65%	4.20%	4.07%	10.5
DPR	2.37%	0.26%	2.63%	2.55%	6.5
LAW	3.14%	0.02%	3.16%	2.81%	7.9
DCAS	3.20%	0.13%	3.33%	3.29%	8.3
DDC	3.75%	0.06%	3.81%	3.48%	9.5
DOC (C)	3.82%	0.44%	4.26%	3.92%	10.6
PROBATION	3.84%	0.10%	3.94%	4.16%	9.8
DOB	3.42%	0.05%	3.47%	3.38%	8.7
DOITT	3.14%	0.07%	3.22%	3.02%	8.0
Subtotal	3.36%	0.35%	3.71%	3.57%	9.2
SMALLER CIVILIAN WORKFORCES					
NYCEM	2.43%	0.00%	2.43%	2.44%	6.1
DCP	3.06%	0.06%	3.12%	3.01%	7.8
DOI	2.92%	0.06%	2.98%	2.70%	7.4
DFTA	4.24%	0.02%	4.27%	3.90%	10.6
CULTURAL	3.10%	0.00%	3.10%	2.80%	7.7
LANDMARKS	2.97%	0.01%	2.98%	2.91%	7.4
TLC	3.33%	0.32%	3.65%	4.05%	9.1
CCHR	2.37%	0.00%	2.37%	3.29%	5.9
DYCD	3.56%	0.01%	3.57%	3.51%	8.9
DSBS	3.19%	0.01%	3.20%	3.06%	8.0
DOR	3.10%	0.01%	3.10%	5.03%	7.7
CONSUMER	3.35%	0.15%	3.50%	3.16%	8.7
BIC	2.93%	0.01%	2.94%	2.94%	7.3
OATH	2.85%	0.03%	2.88%	2.99%	7.2
ELECTIONS	5.06%	0.03%	5.09%	5.26%	12.7
CCRB	2.80%	0.00%	2.80%	2.83%	7.0

WORKFORCE OR AGENCY	TOTAL SICK LEAVE	LODI/WC	TOTAL ABSENCE	TOTAL ABSENCE	EQUIV. ABSENCE DAYS/YEAR
	FY18	FY18	FY18	FY17	FY18
Subtotal	3.51%	0.07%	3.58%	3.63%	8.9
Uniformed	2.84%	1.61%	4.45%	4.46%	11.1
Civilian	3.37%	0.33%	3.70%	3.57%	9.2
TOTAL	3.14%	0.90%	4.03%	3.96%	10.0
CITYWIDE	3.14%	0.19%	3.32%	3.27%	8.3

Note: The Total Absence Rate is calculated by dividing the sum of paid sick leave for all employees, Line-of-Duty Injury (LODI) absence for uniformed employees, and paid Workers' Compensation (WC) absence for civilian employees, by paid scheduled hours for all employees. The Citywide Absence Rate is calculated by dividing paid sick leave for all employees plus paid Workers' Compensation absence for civilian employees by paid scheduled hours for all employees.

VEHICLE FLEETS AND MAINTENANCE

New York City operates the largest municipal fleet in the United States, with 30,000 units. Citywide, fleet operations are led by DCAS Fleet through the Deputy Commissioner for Fleet Management, who serves as Citywide Chief Fleet Officer, consistent with Executive Order 161. The Chief Fleet Officer works with the more than 50 City agencies that operate fleet units, especially the 12 major fleet agencies of NYPD, FDNY, DOC, DSNY, DPR, DOT, DEP, DOE, DOHMH, NYCEM, TLC and DCAS, known as the Fleet Federation.

DCAS Fleet leads initiatives in safety, sustainability, transparency, and emergency management, while also providing direct services in areas including repair, collisions management, subrogation, fuel, auction and parts. DCAS manages the City's central fleet management systems and FleetStat reporting.

As part of Vision Zero, New York City's fleet operations are undertaking a series of initiatives to improve safety and reporting relating to vehicle collisions. These initiatives currently include:

1. Training all authorized City fleet drivers in defensive driving. DCAS Fleet is leading this initiative for all staff except uniformed drivers at NYPD, FDNY and DOC, who receive separate driver training for their emergency response vehicles.
2. Assessing the safety outfitting of City vehicles and developing a Safe Fleet Transition Plan. As part of this initiative, the City has a policy to install side-guards on all fleet units. The City is also working with private fleets to assess and promote best industry practices. NYC Fleet has barred the use of hands-free phone devices by City fleet operators.
3. Improving the tracking of vehicle collisions. DCAS Fleet is introducing new indicators in the Vehicle Fleets and Maintenance tables of the Mayor's Management Report (MMR) to refine reporting on fleet safety. DCAS will report on fatalities, injuries, and then all crashes, a category which includes mostly minor dents and mirror events. DCAS will also report on whether these were deemed preventable or not through agency evaluations, and provide crash rates by vehicle miles travelled (VMT) which is the standard fleet industry reporting metric.
4. Installing tracking devices in City fleet vehicles. Tracking devices provide data to be used to monitor City fleet driving habits and enable DCAS to create a Safety Index to help improve safe driving of City vehicles. DCAS uses multiple telematics providers as part of this initiative and is working to upgrade this technology.

The City is also implementing a series of sustainability initiatives as part of the OneNYC and NYC Clean Fleet plans, including efforts to expand electric and hybrid vehicles; install additional diesel particulate filters; increase the use of fossil fuel alternatives; and introduce anti-idling and other technologies. Fleet has committed to reduce greenhouse gas emissions by 50 percent by 2025. DCAS Fleet has also worked to increase the transparency of citywide fleet operations. The vehicle out-of-service report and CRASH collisions reporting are available now online, as is Fleet's regular newsletter. The roll-out of fleet systems to better track, monitor and share fleet assets, parts and fuel, and driving behaviors, will increase understanding of fleet operations; allow for better management oversight; and facilitate further service improvements.

In addition to this report, the Local Law 75 Annual Report contains information on use-based fuel economy for nonemergency light and medium fleets. The Local Law 38 Annual Report, prepared by the Department of Environmental Protection, contains information on City purchases of light and medium duty vehicles, the fuel economy of light duty vehicles purchased by the City, and the fuel consumption and carbon dioxide emission of the City fleet of light and medium duty vehicles. The Local Law 41 report provides information on our citywide Car and Fleet Share efforts.

Additional Resources

NYC Fleet Newsletter and Announcements:

<http://www.nyc.gov/html/dcas/html/employees/fleet.shtml>

Use-based fuel economy report (Local Law 75) for FY 2017:

http://www.nyc.gov/html/dcas/downloads/pdf/fleet/Local_law_75_report_on_use_based_fuel_economy_FY17.pdf

Local law mandated air reports for FY 2017 (includes Local Law 38 and other City vehicles reports):

<http://www.nyc.gov/html/dep/pdf/air/local-law-air-reports-fy2017.pdf>

Local Law 41, Car Share report:

http://www.nyc.gov/html/dcas/downloads/pdf/fleet/Local_law_41_report_on_NYC_Car_and_Fleet_Share_1-30-2018.pdf

VEHICLE FLEETS AND MAINTENANCE

CITYWIDE FLEET

INDICATORS	Actual		Target	
	FY17	FY18	FY18	FY19
CITYWIDE FLEET SIZE	30,037	31,002	29,300	31,000
- Light Duty	12,778	13,229	12,500	13,200
- Medium Duty	4,797	4,888	4,825	5,000
- Heavy Duty	7,317	7,504	7,200	7,500
- Other Vehicles	5,145	5,381	4,775	5,300
Vehicle in-service rate (%)	92%	92%	91%	92%
Daily fleet in-service targets achieved (%)	100%	100%	90%	98%
Fleet garages/parts operations consolidated	1	1	1	1
Purchased vehicles compliant with Local Law 38 (%)	100%	100%	95%	98%
Alternative fuel vehicles	17,491	18,540	17,000	19,000
Alternative fuel vehicles in City fleet (%)	60%	62%	63%	63%
Electric vehicles	1,295	2,105	1,750	2,300
- On-road electric vehicles	793	1,598	1,200	1,700
- Off-road electric vehicles	502	507	550	600
Vehicle fuel used (gallons)	29,602,763	29,841,234	28,500,000	28,500,000
- Biodiesel fuel used (gallons)	15,994,051	15,588,687	15,500,000	16,250,000
Fleet miles per gallon (FMPG)	5.9	6.1	6.0	6.2
Electric chargers installed	109	112	100	100
Vehicles purchased	4,064	3,709	3,000	3,000
Average age of fleet (months)	70	67	72	66
Collisions in City vehicles ¹	6,444	6,304	*	*
Collisions per 100,000 miles involving City vehicles citywide	6.3	6.0	*	*
Preventable collisions per 100,000 miles involving City vehicles citywide	3.4	3.2	*	*
Injuries involving collisions in City vehicles citywide per 100,000 miles	0.8	0.7	*	*
Injuries involving preventable collisions per 100,000 miles	0.3	0.3	*	*
Preventable collisions in City vehicles	3,451	3,347	*	*
Injuries involving collisions in City vehicles	790	763	*	*
Fatalities involving collisions in non-emergency City vehicles	1	2	*	*
Revenue from recoverable affirmative claims	\$2,864,761	\$3,217,698	*	*
Employees trained in defensive driving	7,876	11,162	8,000	8,500
Authorized City drivers trained in defensive driving (%)	77%	86%	85%	85%

INDICATORS	Actual		Target	
	FY17	FY18	FY18	FY19
Fleet repair expenditures (\$000,000)	\$248.7	\$265.7	*	*
Fleet fuel expenditures (\$000,000)	\$54.8	\$65.5	*	*
Fleet acquisition expenditures (capital) (\$000,000)	\$273.5	\$338.5	\$240.0	\$250.0
Fleet acquisition expenditures (expense) (\$000,000)	\$96.8	\$80.5	\$60.0	\$80.0
Automotive repair personnel	1,427	1,419	1,350	1,420
Fleet support personnel	389	365	380	370
¹Collision counts in City vehicles do not include NYPD collisions. "NA" Not Available *None				

THE FOLLOWING IS A DETAILED FLEET BREAKDOWN FOR AGENCIES WITH THE LARGEST CITY-MANAGED FLEETS:

DEPARTMENT OF CITYWIDE ADMINISTRATIVE SERVICES	Actual	
INDICATORS	FY17	FY18
Total Vehicles	2,333	2,421
- Light Duty	1,802	1,867
- Medium Duty	294	315
- Heavy Duty	82	82
- Other Vehicles	155	157
Vehicle in-service rate (%)	99%	98%
Fleet miles per gallon (FMPG)	17.9	17.1
Collisions involving City vehicles	429	491
Preventable collisions involving City vehicles	165	190
Collisions per 100,000 miles involving City vehicles	2.6	3.3
Preventable collisions per 100,000 miles involving City vehicles	1.0	1.3
Injuries involving collisions in City vehicles per 100,000 miles	0.4	0.5
Injuries involving preventable collisions per 100,000 miles	0.2	0.1
Authorized City drivers trained in defensive driving (%)	55%	77%
Revenue from recoverable affirmative claims	\$376,788	\$359,422
Applicable Agency Light-Duty and Medium-Duty Vehicle Purchases by California LEV II Standards - DCAS		
o Light Duty Vehicle (LDV) Purchases	218	179
- LDV Purchases - Zero Emission Vehicles (ZEV)	79	53
- Chevrolet Bolt	79	53
- LDV Purchases - Transitional Zero Emission Vehicles (TZEV)	96	94
- Chrysler Pacifica Plug-in Hybrid	0	1
- Ford Fusion Energi Plug-in Hybrid	57	51
- Toyota Prius Prime	39	42
- LDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	4	0

DEPARTMENT OF CITYWIDE ADMINISTRATIVE SERVICES	Actual	
INDICATORS	FY17	FY18
- Toyota Prius	4	0
- LDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- LDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	23	25
- Toyota Camry Hybrid	0	3
- Toyota Highlander Hybrid	5	4
- Toyota Rav4 Hybrid	18	18
- LDV Purchases - Ultra Low Emission Vehicles (ULEV)	16	7
- Chevrolet Suburban	0	1
- Chevrolet Tahoe	0	1
- Dodge Grand Caravan	11	0
- Chrysler Pacifica Hybrid	0	1
- Ford F-150	3	4
- Ford Transit 150	2	0
- LDV Purchases - Low Emission Vehicles (LEV)	0	0
o Medium Duty Vehicle (MDV) Purchases	13	15
- MDV Purchases - Zero Emission Vehicles (ZEV)	0	0
- MDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	0	0
- MDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- MDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	0	0
- MDV Purchases - Ultra Low Emission Vehicles (ULEV)	13	15
- Chevrolet Express	12	7
- Ford F-250	1	0
- Ford Transit Van	0	8
- MDV Purchases - Low Emission Vehicles (LEV)	0	0
"NA" Not Available *None "na" not applicable		

DEPARTMENT OF ENVIRONMENTAL PROTECTION	Actual	
INDICATORS	FY17	FY18
Total Vehicles	2,164	2,239
- Light Duty	811	867
- Medium Duty	461	474
- Heavy Duty	439	438
- Other Vehicles	453	460
Vehicle in-service rate (%)	93%	94%
Fleet miles per gallon (FMPG)	12.6	11.2
Collisions involving City vehicles	413	398
Preventable collisions involving City vehicles	225	242
Collisions per 100,000 miles involving City vehicles	3.1	3.4
Preventable collisions per 100,000 miles involving City vehicles	1.7	2.0
Injuries involving collisions in City vehicles per 100,000 miles	1.3	0.3
Injuries involving preventable collisions per 100,000 miles	0.1	0.1

DEPARTMENT OF ENVIRONMENTAL PROTECTION INDICATORS	Actual	
	FY17	FY18
Authorized City drivers trained in defensive driving (%)	72%	76%
Revenue from recoverable affirmative claims	\$32,391	\$28,040
Applicable Agency Light-Duty and Medium-Duty Vehicle Purchases by California LEV II Standards - DEP		
o Light Duty Vehicle (LDV) Purchases	103	151
- LDV Purchases - Zero Emission Vehicles (ZEV)	12	41
- Chevrolet Bolt	8	41
- Nissan Leaf	4	0
- LDV Purchases - Transitional Zero Emission Vehicles (TZEV)	15	84
- Ford Fusion Energi Plug-in Hybrid	0	1
- Toyota Prius Hybrid	15	0
- Toyota Prius Prime	0	83
- LDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	0	0
- LDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- LDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	19	26
- Toyota Rav4 Hybrid	19	26
- LDV Purchases - Ultra Low Emission Vehicles (ULEV)	57	0
- Ford F-150	14	0
- Ford Transit Connect	33	0
- Ford Transit 150	10	0
- LDV Purchases - Low Emission Vehicles (LEV)	0	0
o Medium Duty Vehicle (MDV) Purchases	40	1
- MDV Purchases - Zero Emission Vehicles (ZEV)	0	0
- MDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	0	0
- MDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- MDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	0	0
- MDV Purchases - Ultra Low Emission Vehicles (ULEV)	40	1
- Chevrolet Express	7	1
- Ford F-250	33	0
- MDV Purchases - Low Emission Vehicles (LEV)	0	0
"NA" Not Available *None "na" not applicable		

DEPARTMENT OF HEALTH AND MENTAL HYGIENE INDICATORS	Actual	
	FY17	FY18
Total Vehicles	320	352
- Light Duty	226	250
- Medium Duty	86	94
- Heavy Duty	6	6
- Other Vehicles	2	2
Vehicle in-service rate (%)	99%	99%
Fleet miles per gallon (FMPG)	23.3	23.9
Collisions involving City vehicles	28	47
Preventable collisions involving City vehicles	6	20
Collisions per 100,000 miles involving City vehicles	1.5	2.8
Preventable collisions per 100,000 miles involving City vehicles	0.3	1.2
Injuries involving collisions in City vehicles per 100,000 miles	0.1	1.0
Injuries involving preventable collisions per 100,000 miles	0.1	0.3
Authorized City drivers trained in defensive driving (%)	87%	96%
Revenue from recoverable affirmative claims	\$25,943	\$19,252
Applicable Agency Light-Duty and Medium-Duty Vehicle Purchases by California LEV II Standards - DOHMH		
o Light Duty Vehicle (LDV) Purchases	101	1
- LDV Purchases - Zero Emission Vehicles (ZEV)	0	0
- LDV Purchases - Transitional Zero Emission Vehicles (TZEV)	80	1
- Ford Fusion Energi Plug-in Hybrid	10	1
- Toyota Prius Prime	70	0
- LDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	0	0
- LDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- LDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	17	0
- Toyota Rav4 Hybrid	17	0
- LDV Purchases - Ultra Low Emission Vehicles (ULEV)	4	0
- Ford Transit 150	4	0
- LDV Purchases - Low Emission Vehicles (LEV)	0	0
o Medium Duty Vehicle (MDV) Purchases	18	0
- MDV Purchases - Zero Emission Vehicles (ZEV)	0	0
- MDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	0	0
- MDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- MDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	0	0
- MDV Purchases - Ultra Low Emission Vehicles (ULEV)	18	0
- Chevrolet Express	11	0
- Ford F-250	7	0
- MDV Purchases - Low Emission Vehicles (LEV)	0	0
"NA" Not Available *None "na" not applicable		

DEPARTMENT OF TRANSPORTATION INDICATORS	Actual	
	FY17	FY18
Total Vehicles	3,231	3,318
- Light Duty	945	951
- Medium Duty	507	527
- Heavy Duty	864	828
- Other Vehicles	915	1,012
Vehicle in-service rate (%)	93%	93%
Fleet miles per gallon (FMPG)	4.8	5.2
Collisions involving City vehicles	497	480
Preventable collisions involving City vehicles	313	213
Collisions per 100,000 miles involving City vehicles	4.4	4.3
Preventable collisions per 100,000 miles involving City vehicles	2.9	1.9
Injuries involving collisions in City vehicles per 100,000 miles	0.7	0.6
Injuries involving preventable collisions per 100,000 miles	0.4	0.2
Authorized City drivers trained in defensive driving (%)	83%	87%
Revenue from recoverable affirmative claims	\$17,770	\$90,725
Applicable Agency Light-Duty and Medium-Duty Vehicle Purchases by California LEV II Standards - DOT		
o Light Duty Vehicle (LDV) Purchases	92	67
- LDV Purchases - Zero Emission Vehicles (ZEV)	0	0
- LDV Purchases - Transitional Zero Emission Vehicles (TZEV)	71	63
- Ford Fusion Energi Plug-in Hybrid	71	30
- Toyota Prius Prime	0	33
- LDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	0	0
- LDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- LDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	4	4
- Toyota Rav4 Hybrid	4	4
- LDV Purchases - Ultra Low Emission Vehicles (ULEV)	17	0
- Chevrolet Colorado	3	0
- Dodge Grand Caravan	4	0
- Ford F-150	10	0
- LDV Purchases - Low Emission Vehicles (LEV)	0	0
o Medium Duty Vehicle (MDV) Purchases	0	0
- MDV Purchases - Zero Emission Vehicles (ZEV)	0	0
- MDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	0	0
- MDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- MDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	0	0
- MDV Purchases - Ultra Low Emission Vehicles (ULEV)	0	0
- MDV Purchases - Low Emission Vehicles (LEV)	0	0
"NA" Not Available *None "na" not applicable		

DEPARTMENT OF SANITATION INDICATORS	Actual	
	FY17	FY18
Total Vehicles	6,107	6,253
- Light Duty	978	996
- Medium Duty	312	306
- Heavy Duty	3,808	3,831
- Other Vehicles	1,009	1,120
Vehicle in-service rate (%)	84%	84%
Fleet miles per gallon (FMPG)	2.5	2.8
Collisions involving City vehicles	2,455	2,310
Preventable collisions involving City vehicles	1,264	1,297
Collisions per 100,000 miles involving City vehicles	9.0	7.5
Preventable collisions per 100,000 miles involving City vehicles	4.6	4.2
Injuries involving collisions in City vehicles per 100,000 miles	1.0	0.8
Injuries involving preventable collisions per 100,000 miles	0.4	0.5
Authorized City drivers trained in defensive driving (%)	87%	89%
Revenue from recoverable affirmative claims	\$275,958	\$347,183
Applicable Agency Light-Duty and Medium-Duty Vehicle Purchases by California LEV II Standards - DSNY		
o Light Duty Vehicle (LDV) Purchases	95	64
- LDV Purchases - Zero Emission Vehicles (ZEV)	0	0
- LDV Purchases - Transitional Zero Emission Vehicles (TZEV)	37	13
- Ford Fusion Energi Plug-in Hybrid	37	13
- LDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	0	0
- LDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- LDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	58	51
- Toyota Rav4 Hybrid	58	51
- LDV Purchases - Ultra Low Emission Vehicles (ULEV)	0	0
- LDV Purchases - Low Emission Vehicles (LEV)	0	0
o Medium Duty Vehicle (MDV) Purchases	25	0
- MDV Purchases - Zero Emission Vehicles (ZEV)	0	0
- MDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	0	0
- MDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- MDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	0	0
- MDV Purchases - Ultra Low Emission Vehicles (ULEV)	25	0
- Chevrolet Express	25	0
- MDV Purchases - Low Emission Vehicles (LEV)	0	0
"NA" Not Available *None "na" not applicable		

DEPARTMENT OF PARKS AND RECREATION INDICATORS	Actual	
	FY17	FY18
Total Vehicles	2,909	2,897
- Light Duty	614	595
- Medium Duty	828	810
- Heavy Duty	354	333
- Other Vehicles	1,113	1,159
Vehicle in-service rate (%)	95%	95%
Fleet miles per gallon (FMPG)	5.8	6.7
Collisions involving City vehicles	566	520
Preventable collisions involving City vehicles	310	330
Collisions per 100,000 miles involving City vehicles	6.6	5.4
Preventable collisions per 100,000 miles involving City vehicles	3.6	3.4
Injuries involving collisions in City vehicles per 100,000 miles	0.5	0.6
Injuries involving preventable collisions per 100,000 miles	0.2	0.3
Authorized City drivers trained in defensive driving (%)	94%	99%
Revenue from recoverable affirmative claims	\$66,491	\$29,075
Applicable Agency Light-Duty and Medium-Duty Vehicle Purchases by California LEV II Standards - DPR		
o Light Duty Vehicle (LDV) Purchases	15	22
- LDV Purchases - Zero Emission Vehicles (ZEV)	8	18
- Chevrolet Bolt	0	18
- Nissan Leaf	8	0
- LDV Purchases - Transitional Zero Emission Vehicles (TZEV)	0	0
- LDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	0	0
- LDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- LDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	7	4
- Toyota Highlander Hybrid	0	1
- Toyota Rav4 Hybrid	7	3
- LDV Purchases - Ultra Low Emission Vehicles (ULEV)	0	0
- LDV Purchases - Low Emission Vehicles (LEV)	0	0
o Medium Duty Vehicle (MDV) Purchases	13	25
- MDV Purchases - Zero Emission Vehicles (ZEV)	0	0
- MDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	0	0
- MDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- MDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	0	0
- MDV Purchases - Ultra Low Emission Vehicles (ULEV)	13	25
- Chevrolet Express	12	25
- Dodge Ram 2500	1	0
- MDV Purchases - Low Emission Vehicles (LEV)	0	0
"NA" Not Available *None "na" not applicable		

POLICE DEPARTMENT	Actual	
	FY17	FY18
INDICATORS		
Total Vehicles	9,666	10,110
- Light Duty	6,582	6,867
- Medium Duty	1,325	1,520
- Heavy Duty	440	436
- Other Vehicles	1,319	1,287
Vehicle in-service rate (%)	95%	94%
Fleet miles per gallon (FMPG)	8.9	9.1
Collisions involving City vehicles ¹	4.6	4.3
Revenue from recoverable affirmative claims	\$1,866,856	\$2,256,849
Applicable Agency Light-Duty and Medium-Duty Vehicle Purchases by California LEV II Standards - NYPD		
o Light Duty Vehicle (LDV) Purchases	0	0
- LDV Purchases - Zero Emission Vehicles (ZEV)	0	0
- LDV Purchases - Transitional Zero Emission Vehicles (TZEV)	0	0
- LDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	0	0
- LDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- LDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	0	0
- LDV Purchases - Ultra Low Emission Vehicles (ULEV)	0	0
- LDV Purchases - Low Emission Vehicles (LEV)	0	0
o Medium Duty Vehicle (MDV) Purchases	0	0
- MDV Purchases - Zero Emission Vehicles (ZEV)	0	0
- MDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	0	0
- MDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- MDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	0	0
- MDV Purchases - Ultra Low Emission Vehicles (ULEV)	0	0
- MDV Purchases - Low Emission Vehicles (LEV)	0	0
¹ NYPD Collisions figure represents Collisions per 100,000 miles. "NA" Not Available *None "na" not applicable		

FIRE DEPARTMENT INDICATORS	Actual	
	FY17	FY18
Total Vehicles	2,367	2,487
- Light Duty	382	394
- Medium Duty	713	584
- Heavy Duty	1,106	1,338
- Other Vehicles	166	171
Vehicle in-service rate (%)	85%	84%
Fleet miles per gallon (FMPG)	4.6	4.6
Collisions involving City vehicles	1,892	1,890
Preventable collisions involving City vehicles	1,082	962
Collisions per 100,000 miles involving City vehicles	9.6	9.9
Preventable collisions per 100,000 miles involving City vehicles	3.9	5.5
Injuries involving collisions in City vehicles per 100,000 miles	1.0	1.1
Injuries involving preventable collisions per 100,000 miles	0.4	0.5
Revenue from recoverable affirmative claims	\$103,774	\$32,926
Applicable Agency Light-Duty and Medium-Duty Vehicle Purchases by California LEV II Standards - FDNY		
o Light Duty Vehicle (LDV) Purchases	0	0
- LDV Purchases - Zero Emission Vehicles (ZEV)	0	0
- LDV Purchases - Transitional Zero Emission Vehicles (TZEV)	0	0
- LDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	0	0
- LDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- LDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	0	0
- LDV Purchases - Ultra Low Emission Vehicles (ULEV)	0	0
- LDV Purchases - Low Emission Vehicles (LEV)	0	0
o Medium Duty Vehicle (MDV) Purchases	0	0
- MDV Purchases - Zero Emission Vehicles (ZEV)	0	0
- MDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	0	0
- MDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- MDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	0	0
- MDV Purchases - Ultra Low Emission Vehicles (ULEV)	0	0
- MDV Purchases - Low Emission Vehicles (LEV)	0	0
"NA" Not Available *None "na" not applicable		

DEPARTMENT OF CORRECTION INDICATORS	Actual	
	FY17	FY18
Total Vehicles	621	611
- Light Duty	250	267
- Medium Duty	164	142
- Heavy Duty	194	189
- Other Vehicles	13	13
Vehicle in-service rate (%)	94%	94%
Fleet miles per gallon (FMPG)	6,0	6.9
Collisions involving City vehicles	110	114
Preventable collisions involving City vehicles	64	75
Collisions per 100,000 miles involving City vehicles	2.9	2.7
Preventable collisions per 100,000 miles involving City vehicles	1.7	1.8
Injuries involving collisions in City vehicles per 100,000 miles	1.7	1.3
Injuries involving preventable collisions per 100,000 miles	0.5	0.2
Authorized City drivers trained in defensive driving (%)	NA	NA
Revenue from recoverable affirmative claims	\$14,183	\$17,652
Applicable Agency Light-Duty and Medium-Duty Vehicle Purchases by California LEV II Standards - DOC		
o Light Duty Vehicle (LDV) Purchases	0	0
- LDV Purchases - Zero Emission Vehicles (ZEV)	0	0
- LDV Purchases - Transitional Zero Emission Vehicles (TZEV)	0	0
- LDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	0	0
- LDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- LDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	0	0
- LDV Purchases - Ultra Low Emission Vehicles (ULEV)	0	0
- LDV Purchases - Low Emission Vehicles (LEV)	0	0
o Medium Duty Vehicle (MDV) Purchases	0	0
- MDV Purchases - Zero Emission Vehicles (ZEV)	0	0
- MDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	0	0
- MDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- MDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	0	0
- MDV Purchases - Ultra Low Emission Vehicles (ULEV)	0	0
- MDV Purchases - Low Emission Vehicles (LEV)	0	0
"NA" Not Available *None "na" not applicable		

DEPARTMENT OF EDUCATION INDICATORS	Actual	
	FY17	FY18
Total Vehicles	319	314
- Light Duty	188	175
- Medium Duty	107	116
- Heavy Duty	24	23
- Other Vehicles	0	0
Vehicle in-service rate (%)	99%	99%
Collisions involving City vehicles	54	54
Preventable collisions involving City vehicles	22	18
Revenue from recoverable affirmative claims	\$84,607	\$36,575
Applicable Agency Light-Duty and Medium-Duty Vehicle Purchases by California LEV II Standards - DOE		
o Light Duty Vehicle (LDV) Purchases	5	3
- LDV Purchases - Zero Emission Vehicles (ZEV)	0	0
- LDV Purchases - Transitional Zero Emission Vehicles (TZEV)	3	1
- Ford Fusion Energi Plug-in Hybrid	3	1
- LDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	0	0
- LDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- LDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	0	2
- Toyota Rav4 Hybrid	0	2
- LDV Purchases - Ultra Low Emission Vehicles (ULEV)	2	0
- Ford Transit 150	2	0
- LDV Purchases - Low Emission Vehicles (LEV)	0	0
o Medium Duty Vehicle (MDV) Purchases	0	9
- MDV Purchases - Zero Emission Vehicles (ZEV)	0	0
- MDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	0	0
- MDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- MDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	0	0
- MDV Purchases - Ultra Low Emission Vehicles (ULEV)	0	9
- Ford Transit Van	0	9
- MDV Purchases - Low Emission Vehicles (LEV)	0	0
"NA" Not Available *None "na" not applicable		

FLEET DEFINITIONS

Alternative fuel vehicles in City fleet (%):

The percentage of City vehicles that are using alternative fuel.

Alternative fuel vehicles:

The total number of City vehicles that are using alternative fuel.

Automotive repair personnel:

The number of City personnel assigned to repair and maintain City fleet for the year.

Average age of fleet (months):

The average number of months from the date a vehicle is put in service to the end of the reporting period (i.e., the MMR/PMMR reporting period).

Citywide fleet size:

The total number of vehicles in the city managed fleet and the subtotals by vehicle size/type.

Collisions in City vehicles:

The number of collisions in the year as reported by City agencies.

Collisions per 100,000 miles involving City vehicles citywide:

The number of City-vehicle involved collision reports per 100,000 miles involving injury or property damage in the citywide fleet reported in the citywide collision reporting system (CRASH).

Daily fleet in-service targets achieved (%):

The percentage of days the target for vehicle in-service rate was met.

Electric chargers installed:

The number of chargers installed for the City hybrid-electric powered vehicles.

Electric vehicles:

The number of electric and plug-in vehicles in the citywide fleet. The fiscal year figure is the number of electric vehicles on the last day of the reporting period.

Employees trained in defensive driving:

The number of City employees trained in defensive driving centrally.

Fatalities involving collisions in nonemergency City vehicles:

The number of fatalities to City employees and all other parties involved in collisions that included one or more non-emergency City fleet vehicle (and no City emergency response vehicle).

Fleet acquisition expenditures (capital) (\$000,000):

The amount of capital funds spent on City fleet during the year.

Fleet acquisition expenditures (expense) (\$000,000):

The amount of expense funds spent on fuel for City fleet during the year.

Fleet fuel expenditures (\$000,000):

The amount spent on fuel for City fleet during the year.

Fleet miles per gallon (FMPG):

This indicator shows a total miles per gallon average for all vehicles combined. Agency fuel use may involve off-road and specialized equipment usage that impacts this calculation. It is not a vehicle-specific MPG indicator, but offers a general view of fuel efficiency for the City fleet.

Fleet repair expenditures (\$000,000):

The amount spent on repair and maintenance of City fleet during the year.

Fleet support personnel:

The number of City personnel assigned to administer and support City fleet operations for the year.

Injuries involving collisions in City vehicles:

The number of injuries to City employees and all other parties involved in collisions that included at least one City fleet vehicle.

Injuries involving collisions in City vehicles per 100,000 miles:

The number of injuries associated with collisions per 100,000 miles that included at least one City vehicle.

Injuries involving preventable collisions per 100,000 miles:

The number of injuries in preventable collisions reported per 100,000 miles in the citywide fleet.

Off-road electric vehicles:

The number of off-road electric and plug-in vehicles in the citywide fleet. The fiscal year figure is the number of electric vehicles on the last day of the reporting period. This includes off-road solar electric units.

On-road electric vehicles:

The number of on-road electric and plug-in vehicles in the citywide fleet. The fiscal year figure is the number of electric vehicles on the last day of the reporting period.

Preventable collisions in City vehicles:

A collision in which the driver, by his/her own admission or in the judgment of an Agency Accident Review Committee, did not take all reasonable avoidance actions, including attention to road conditions and improper actions of other drivers. "Preventability" is not limited to the violation of traffic laws and is distinguished from "chargeability" as determined by the law.

Preventable collisions per 100,000 miles involving City vehicles citywide:

The number of preventable collisions reports per 100,000 miles in the citywide fleet.

Purchased vehicles compliant with Local Law 38 (%):

The percentage of light and medium-duty vehicles purchased for the City through DCAS during the period that are certified with the highest ratings defined by California Low-Emission Vehicle (LEV) II standards. The four highest ratings are zero emission vehicles (ZEV), transitional zero emission vehicles (TZEV), advanced technology partial zero emission vehicles (ATPZEV), and partial zero emission vehicles (PZEV). Pursuant to Local Law 38 of 2005, each light and medium-duty vehicle that the City purchases should have the best certified emission rating within its vehicle category while meeting the requirements for the City's intended use. According to the law, some exceptions apply based on cost and other limited exemptions, including for certain emergency vehicles.

Revenue from recoverable affirmative claims:

The amount of money recovered following collisions in City vehicles.

Vehicle and Biodiesel fuel used (gallons):

The volume of fuel used by City fleet in year (biodiesel is included in vehicle fuel).

Vehicle in-service rate (%):

The percentage of fleet in full service.

Vehicles purchased:

The number of City fleet vehicles acquired.

LIST OF AGENCIES IN THE CITYWIDE FLEET

Department of Citywide Administrative Services*	New York City Fire Department
Department of Environmental Protection	New York City Police Department
Department of Correction	Department of Transportation
Department of Parks and Recreation	Department of Sanitation
Department of Health and Mental Hygiene	Department of Education
**"Department of Citywide Administrative Services" vehicles include those used by the following agencies:	
Administration of Children's Services	Department of Youth and Community Development
Board of Elections	Financial Information Services Agency
Bronx Borough President	GrowNY (formerly known as "Council on the Environment")
Brooklyn Borough President	Human Resources Administration
Business Integrity Commission	Landmarks Preservation Commission
Campaign Finance Board	Law Department
City Commission on Human Rights	Manhattan Borough President
City Council	Mayor's Office
Civilian Complaint Review Board	New York City Emergency Management
Department for the Aging	NYC Economic Development Corporation
Department of Buildings	Office of Administrative Trials and Hearings
Department of City Planning	Office of Chief Medical Examiner
Department of Citywide Administrative Services	Office of Labor Relations
Department of Consumer Affairs	Office of Management and Budget
Department of Cultural Affairs	Office of Payroll Administration
Department of Design and Construction	Office of the City Clerk
Department of Finance	Office of the Comptroller
Department of Homeless Services	Office of the Public Advocate
Department of Housing Preservation and Development	Queens Borough President
Department of Information Technology and Telecommunications	Sheriff's Office
Department of Investigation	Sports Commission
Department of Probation	Staten Island Borough President
Department of Records and Information Services	Tax Commission
Department of Small Business Services	Taxi and Limousine Commission

AGENCY PROCUREMENT ACTIONS BY METHOD FISCAL 2018

Section 12c(5) of the Charter requires that the Mayor’s Management Report include for each agency a summary of the number and dollar value of the contracts entered into during the previous fiscal year (e.g., Fiscal 2018), categorized by the method of procurement used. This information is maintained by the Mayor’s Office of Contract Services (MOCS) and presented in the tables below.

To find additional information on agency procurement in MOCS’ “Annual Procurement Indicators Report” upon its release in September 2018, and other information on City contracting and procurement, please visit: <http://www1.nyc.gov/site/mocs/resources/publications.page>.

Agency	Amendment							
	Fiscal 2018		Fiscal 2017		Fiscal 2016		Fiscal 2015	
	Count	Value	Count	Value	Count	Value	Count	Value
ACS	421	\$237,961,700	292	\$58,187,900	561	\$197,320,943	190	\$67,598,315
BIC	1	\$265,200	2	(\$79,200)	2	\$4,068	2	(\$5,109)
CCHR	2	\$7,900	9	\$35,300	5	\$49,580	0	\$0
CCRB	2	\$33,000	3	\$1,800	1	\$32,406	5	\$14,501
DCA	3	\$61,100	2	(\$50,300)	4	\$95,103	10	\$502,745
DCAS	56	\$49,951,400	43	\$180,197,700	69	\$6,270,750	70	\$62,458,417
DCLA	2	(\$44,900)	3	\$71,200	1	\$195	6	\$113,637
DCP	4	\$1,856,700	6	\$3,832,000	0	\$0	1	\$1,071,000
DDC	69	\$35,820,800	55	\$179,376,000	37	\$22,328,675	48	\$10,509,889
DEP	68	\$42,073,200	86	\$28,133,500	52	\$20,039,127	84	\$73,999,434
DFTA	1,027	\$74,655,600	966	\$66,445,500	932	\$45,970,515	781	\$37,531,681
DHS	105	\$231,202,100	248	\$356,305,400	107	\$55,196,103	76	\$50,735,080
DOB	3	\$34,900	5	\$9,962,700	2	\$48,939	10	\$1,339,895
DOC	10	\$11,217,900	17	\$20,953,700	46	\$11,141,978	9	\$26,924,070
DOE	0	\$0	163	\$44,839,500	0	\$0	0	\$0
DOF	16	\$18,942,400	21	\$7,127,800	11	\$528,266	20	\$5,296,565
DOHMH	421	\$70,226,400	609	\$65,380,000	99	(\$4,004,761)	156	\$22,450,522
DOI	1	(\$183,300)	0	\$0	2	\$213,336	0	\$0
DoITT	52	\$39,213,000	45	\$92,734,300	47	\$246,340,273	48	(\$47,316,844)
DOP	9	(\$76,700)	35	\$295,300	26	\$303,862	11	\$208,732
DOT	43	\$62,450,800	49	\$86,326,100	50	\$34,933,345	26	\$75,014,719
DPR	45	\$4,524,700	38	\$4,261,300	36	\$1,048,435	43	\$9,717,780
DSNY	15	(\$46,748,500)	48	(\$341,100)	15	\$6,597,325	24	(\$19,805,026)
DYCD	1,343	\$78,279,400	1,587	\$79,815,500	1,763	(\$531,986)	1,039	\$70,440,799
FDNY	12	\$6,190,300	20	\$23,042,000	35	\$16,369,090	24	\$6,474,139
HPD	13	(\$11,384,600)	22	\$1,653,600	8	(\$2,783,142)	13	\$2,264,877
HRA	176	\$51,709,700	166	\$31,797,900	176	\$34,694,636	35	(\$68,099,972)
Law	33	\$13,529,100	38	\$6,510,000	36	\$6,455,817	29	\$7,130,385
MOCJ	27	\$35,464,700	72	\$18,549,100	13	\$3,176,523	21	\$8,449,691
NYCEM	4	\$116,700	4	\$166,600	1	\$120	2	\$250,025
NYPD	26	\$55,266,100	16	\$35,059,100	23	\$33,789,958	30	\$27,019,718
OATH	3	\$5,800	6	\$40,000	11	\$792,745	10	\$240,159
SBS	89	\$29,423,100	69	\$48,843,100	231	\$225,078,418	31	\$1,055,370
TLC	3	\$40,200	2	\$11,100	3	\$1,007,375	2	\$183,831
Total	4,104	\$1,092,085,900	4,747	\$1,449,484,400	4,405	\$962,508,020	2,856	\$433,769,023

Amendment Extension								
Agency	Fiscal 2018		Fiscal 2017		Fiscal 2016		Fiscal 2015	
	Count	Value	Count	Value	Count	Value	Count	Value
ACS	42	\$45,619,500	26	\$2,906,100	23	\$8,103,817	12	\$4,437,678
BIC	1	\$79,800	0	\$0	0	\$0	0	\$0
DCA	5	\$2,584,900	1	\$60,400	1	\$60,360	1	\$60,360
CCHR	4	\$216,600	0	\$0	0	\$0	0	\$0
DCAS	14	\$17,124,800	13	\$8,216,600	5	\$206,017	6	\$688,952
DCLA	0	\$0	0	\$0	0	\$0	2	\$39,511
DCP	1	\$117,600	0	\$0	5	\$3,743,945	0	\$0
DDC	12	\$8,418,100	8	\$7,410,300	3	\$1,190,662	0	\$0
DEP	30	\$64,873,700	18	\$22,831,800	19	\$2,921,368	10	\$6,702,133
DFTA	14	\$8,460,600	2	\$250,000	17	\$4,412,786	29	\$35,384,550
DHS	51	\$299,985,200	43	\$115,273,500	26	\$74,243,811	17	\$26,628,913
DOB	12	\$18,657,400	7	\$253,100	5	\$5,644,920	23	\$7,334,717
DOC	11	\$11,359,600	8	\$16,809,200	3	\$1,077,123	13	\$10,188,083
DOE	0	\$0	11	\$11,978,000	0	\$0	0	\$0
DOF	28	\$4,927,800	36	\$8,605,200	17	\$12,366,352	18	\$4,177,903
DOHMH	22	\$9,475,600	29	\$10,232,000	56	\$13,172,537	44	\$28,524,328
DOI	3	\$600,000	2	\$1,600,000	0	\$0	0	\$0
DoITT	105	\$14,731,900	105	\$47,884,500	82	\$50,662,063	103	\$65,327,678
DOP	10	\$3,152,200	8	\$2,548,800	1	\$29,000	0	\$0
DOT	16	\$31,041,600	13	\$412,300	21	\$7,898,310	2	\$1,889,950
DPR	2	\$231,000	0	\$0	4	\$593,188	1	\$360,000
DSNY	42	\$22,146,000	71	\$12,022,000	72	\$8,845,927	51	\$5,779,346
DYCD	12	\$4,138,700	11	\$3,730,700	85	\$39,606,959	61	\$13,299,671
FDNY	11	\$14,322,700	8	\$9,106,600	7	\$2,143,402	22	\$9,526,093
HPD	10	\$5,357,700	21	\$5,363,400	17	\$1,071,817	30	\$3,159,077
HRA	24	\$117,619,500	48	\$56,744,100	21	\$15,011,799	15	\$5,279,456
Law	15	\$12,562,800	6	\$3,021,200	4	\$2,913,000	9	\$3,798,775
LPC	1	\$0	0	\$0	0	\$0	0	\$0
MOCJ	10	\$155,894,400	6	\$5,781,100	3	\$178,406	5	\$13,390,902
NYCEM	0	\$0	1	\$0	1	\$30,554	0	\$0
NYPD	8	\$1,643,300	10	\$1,316,000	10	\$1,905,717	10	\$2,686,111
OATH	9	\$2,367,100	8	\$635,400	13	\$1,695,709	2	\$113,879
SBS	15	\$20,817,400	57	\$135,671,000	17	\$11,023,453	14	\$4,711,580
TLC	2	\$612,300	0	\$0	2	\$723,960	0	\$0
Total	542	\$899,139,800	577	\$490,663,300	540	\$271,476,962	500	\$253,489,647

Accelerated								
Agency	Fiscal 2018		Fiscal 2017		Fiscal 2016		Fiscal 2015	
	Count	Value	Count	Value	Count	Value	Count	Value
DCAS	99	\$126,370,600	85	\$182,945,000	91	\$52,086,346	98	\$121,828,122
Total	99	\$126,370,600	85	\$182,945,000	91	\$52,086,346	98	\$121,828,122

Assignment								
Agency	Fiscal 2018		Fiscal 2017		Fiscal 2016		Fiscal 2015	
	Count	Value	Count	Value	Count	Value	Count	Value
ACS	9	\$27,865,300	4	\$4,247,500	1	\$1,248,885	0	\$0
DCA	1	\$300,000	1	\$55,300	0	\$0	0	\$0
DCAS	18	\$27,472,300	17	\$32,021,600	2	\$1,222,645	0	\$0
DDC	5	\$49,669,100	3	\$13,037,300	2	\$2,160,263	0	\$0
DEP	1	\$91,600	4	\$8,028,700	0	\$0	0	\$0
DFTA	0	\$0	1	\$835,200	1	\$327,200	0	\$0
DHS	0	\$0	4	\$10,750,600	0	\$0	0	\$0
DOC	1	\$1,400	0	\$0	0	\$0	0	\$0
DOE	0	\$0	1	\$318,000	0	\$0	0	\$0
DOF	1	\$370,600	0	\$0	0	\$0	0	\$0
DOHMH	8	\$10,425,500	3	\$1,578,000	1	\$15,999,494	0	\$0
DoITT	0	\$0	1	\$119,600	1	\$35,000,000	0	\$0
DOP	1	\$262,400	0	\$0	0	\$0	0	\$0
DOT	10	\$51,538,300	0	\$0	0	\$0	0	\$0
DPR	1	\$1,798,100	0	\$0	1	\$1,476,000	0	\$0
DSNY	1	\$494,500	1	\$267,100	0	\$0	0	\$0
DYCD	15	\$6,477,100	26	\$10,176,100	19	\$7,731,365	1	\$260,000
FDNY	0	\$0	2	\$913,200	0	\$0	0	\$0
HPD	2	\$121,000	0	\$0	0	\$0	0	\$0
HRA	1	\$603,100	0	\$0	0	\$0	0	\$0
Law	2	\$278,700	2	\$3,093,700	3	\$71,551	2	\$278,134
MOCJ	2	\$5,729,700	0	\$0	0	\$0	1	\$299,278
NYCEM	0	\$0	1	\$14,300	0	\$0	0	\$0
NYPD	3	\$2,789,700	1	\$900,500	0	\$0	0	\$0
SBS	1	\$465,600	0	\$0	0	\$0	0	\$0
Total	83	\$186,754,000	72	\$86,356,700	31	\$65,237,403	4	\$837,412

Buy-Against								
Agency	Fiscal 2018		Fiscal 2017		Fiscal 2016		Fiscal 2015	
	Count	Value	Count	Value	Count	Value	Count	Value
BIC	1	\$5,100	0	\$0	0	\$0	0	\$0
DCAS	2	\$4,296,000	2	\$22,700,800	7	\$5,471,053	8	\$3,500,916
DOHMH	0	\$0	1	\$90,400	0	\$0	0	\$0
HRA	0	\$0	0	\$0	1	\$1,363,675	0	\$0
Total	3	\$4,301,100	3	\$22,791,200	8	\$6,834,728	8	\$3,500,916

Competitive Sealed Bid								
Agency	Fiscal 2018		Fiscal 2017		Fiscal 2016		Fiscal 2015	
	Count	Value	Count	Value	Count	Value	Count	Value
ACS	4	\$22,451,400	2	\$3,450,500	1	\$321,336	1	\$3,468,416
DCAS	216	\$1,083,869,200	223	\$636,011,100	208	\$674,315,488	262	\$800,138,987
DDC	96	\$1,221,389,700	157	\$1,842,713,300	126	\$1,052,406,852	101	\$778,442,528
DEP	65	\$638,620,400	48	\$273,709,600	63	\$598,210,628	82	\$1,269,079,348
DHS	11	\$17,990,000	8	\$14,771,300	0	\$0	11	\$34,736,022
DOB	2	\$310,100	0	\$0	2	\$23,575,600	0	\$0
DOC	5	\$14,782,400	17	\$45,063,800	7	\$25,127,193	8	\$12,077,461
DOF	3	\$1,339,700	1	\$33,000	3	\$17,994,739	1	\$361,954
DOHMH	13	\$45,652,200	11	\$11,227,400	1	\$4,763,118	1	\$76,805
DoITT	2	\$1,384,300	2	\$933,000	0	\$0	2	\$303,540
DOT	29	\$839,510,500	24	\$540,365,300	42	\$430,710,405	39	\$636,640,818
DPR	133	\$315,792,300	152	\$375,438,800	111	\$210,005,305	95	\$201,996,282
DSNY	24	\$69,157,700	18	\$294,515,800	24	\$560,044,273	33	\$1,038,298,968
DYCD	1	\$7,108,800	0	\$0	0	\$0	0	\$0
FDNY	12	\$51,474,300	9	\$37,224,400	11	\$27,954,896	12	\$63,255,754
HPD	14	\$8,868,700	22	\$5,979,200	5	\$929,394	11	\$16,533,542
HRA	9	\$11,744,100	7	\$12,343,700	6	\$24,851,742	5	\$5,824,065
Law	2	\$3,058,300	1	\$3,000,000	0	\$0	1	\$799,044
NYPD	15	\$25,382,100	12	\$11,417,900	16	\$92,232,519	9	\$5,867,861
OATH	1	\$1,109,000	1	\$2,432,700	0	\$0	0	\$0
SBS	0	\$0	1	\$10,203,200	0	\$0	0	\$0
Total	657	\$4,380,995,200	716	\$4,120,834,000	626	\$3,743,443,487	674	\$4,867,901,397

Construction Change Order								
Agency	Fiscal 2018		Fiscal 2017		Fiscal 2016		Fiscal 2015	
	Count	Value	Count	Value	Count	Value	Count	Value
CCHR	0	\$0	3	\$6,700	0	\$0	0	\$0
DCAS	26	\$3,970,600	71	(\$4,869,400)	173	\$9,844,566	212	\$8,842,234
DDC	1,023	\$85,013,200	983	\$137,265,000	1,156	\$233,880,360	1,373	\$146,113,786
DEP	187	\$9,632,800	262	\$20,411,400	368	\$23,252,060	549	\$150,647
DHS	3	\$3,423,900	4	\$3,602,400	0	\$0	3	\$1,429,667
DOB	1	\$170,000	1	\$800,000	0	\$0	0	\$0
DOC	8	\$25,375,200	13	\$600,100	11	\$6,213,900	3	\$12,353,848
DOHMH	0	\$0	1	\$10,500	0	\$0	0	\$0
DOT	79	\$49,167,900	62	\$84,285,000	67	\$60,616,585	40	\$70,337,109
DPR	266	\$12,609,000	138	\$10,909,100	302	(\$11,152,020)	259	\$38,212,668
DSNY	17	(\$1,170,100)	43	(\$2,384,100)	73	(\$1,191,196)	143	\$4,732,084
FDNY	3	\$21,940,100	2	\$5,641,400	5	\$86,957,269	0	\$0
HPD	78	(\$34,682,200)	9	(\$3,048,800)	14	\$352,929	9	\$41,833
HRA	1	\$56,400	1	\$34,600	0	\$0	0	\$0
LPC	0	\$0	1	\$20,200	0	\$0	0	\$0
NYPD	3	\$1,402,300	7	\$154,100	3	\$121,017	8	\$2,043,784
SBS	42	\$93,457,400	8	\$2,915,300	0	\$0	0	\$0
Total	1,737	\$270,366,500	1,609	\$256,353,500	2,172	\$408,895,470	2,599	\$284,257,660

Demonstration Project								
Agency	Fiscal 2018		Fiscal 2017		Fiscal 2016		Fiscal 2015	
	Count	Value	Count	Value	Count	Value	Count	Value
ACS	3	\$4,250,400	3	\$7,784,300	0	\$0	0	\$0
DCAS	0	\$0	14	\$1,725,500	2	\$1,063,880	3	\$228,475
DFTA	0	\$0	4	\$3,529,600	0	\$0	0	\$0
DOB	0	\$0	1	\$178,000	0	\$0	0	\$0
DOC	1	\$0	1	\$11,537,800	0	\$0	0	\$0
DOF	0	\$0	1	\$0	0	\$0	0	\$0
DOHMH	1	\$900,000	0	\$0	3	\$9,975,906	2	\$5,600,223
DoITT	0	\$0	0	\$0	2	\$2,633,267	0	\$0
MOCJ	3	\$3,290,800	1	\$320,800	1	\$1,048,748	1	\$521,400
NYPD	0	\$0	0	\$0	0	\$0	1	\$1,500,000
OATH	0	\$0	1	\$4,431,300	0	\$0	0	\$0
Total	8	\$8,441,200	26	\$29,507,300	8	\$14,721,801	7	\$7,850,098

Design Change Order								
Agency	Fiscal 2018		Fiscal 2017		Fiscal 2016		Fiscal 2015	
	Count	Value	Count	Value	Count	Value	Count	Value
ACS	0	\$0	1	\$2,432,300	0	\$0	0	\$0
DCAS	4	(\$902,100)	2	\$3,099,300	1	\$300,000	1	\$1,500,000
DCP	1	\$400,000	1	\$1,550,000	0	\$0	0	\$0
DDC	193	\$74,435,100	156	\$259,855,300	179	\$43,935,538	137	\$36,576,488
DEP	43	\$28,875,000	54	\$25,898,300	54	\$44,527,036	55	\$88,482,908
DHS	2	\$4,025,300	0	\$0	0	\$0	0	\$0
DOB	1	\$14,000	1	\$40,000	0	\$0	0	\$0
DOC	2	(\$810,100)	11	\$1,027,500	4	(\$238,121)	3	\$293,172
DOT	27	\$338,848,400	16	\$103,402,900	16	\$17,847,424	12	\$14,299,275
DPR	52	\$2,208,500	41	\$1,855,400	42	\$2,117,836	45	\$3,865,220
DSNY	1	\$1,454,900	2	\$7,159,600	1	\$766,733	2	\$468,000
FDNY	0	\$0	1	\$4,910,000	1	\$1,884,784	0	\$0
HPD	7	(\$4,175,300)	0	\$0	0	\$0	0	\$0
Law	5	\$860,700	1	\$30,400	0	\$0	0	\$0
MOCJ	6	\$792,900	7	\$758,700	2	\$348,670	0	\$0
NYPD	1	\$14,700	0	\$0	1	\$20,000	0	\$0
Total	345	\$446,042,000	294	\$412,019,700	301	\$111,509,900	255	\$145,485,063

Emergency								
Agency	Fiscal 2018		Fiscal 2017		Fiscal 2016		Fiscal 2015	
	Count	Value	Count	Value	Count	Value	Count	Value
ACS	4	\$230,000	1	\$2,102,500	5	\$5,809,858	1	\$74,250
DCAS	2	\$214,200	7	\$10,724,900	11	\$11,327,363	4	\$2,289,249
DDC	5	\$55,505,900	0	\$0	3	\$14,163,259	1	\$1,888,000
DEP	2	\$6,046,200	3	\$21,422,400	2	\$3,160,000	0	\$0
DHS	15	\$63,740,200	1	\$4,919,500	14	\$41,107,225	13	\$23,362,122
DOB	1	\$100,000	1	\$100,000	2	\$400,000	0	\$0
DOC	0	\$0	0	\$0	4	\$993,548	1	\$310,000
DOHMH	3	\$336,600	6	\$934,000	2	\$100,000	4	\$919,700
DOT	0	\$0	2	\$15,135,000	2	\$51,865,201	3	\$101,256,942
DPR	1	\$3,147,400	2	\$4,298,500	0	\$0	3	\$4,242,113
DSNY	2	\$11,420,900	22	\$3,604,900	28	\$4,575,068	5	\$1,395,418
FDNY	1	\$47,700	1	\$448,200	1	\$225,000	0	\$0
HPD	25	\$5,752,800	39	\$12,640,700	44	\$8,217,535	56	\$11,638,800
HRA	0	\$0	0	\$0	5	\$6,349,779	0	\$0
NYCEM	0	\$0	0	\$0	0	\$0	1	\$120,280
NYPD	2	\$2,677,300	3	\$610,200	4	\$515,145	4	\$927,350
Total	63	\$149,219,200	88	\$76,940,800	127	\$148,808,981	96	\$148,424,224

Government-to-Government								
Agency	Fiscal 2018		Fiscal 2017		Fiscal 2016		Fiscal 2015	
	Count	Value	Count	Value	Count	Value	Count	Value
ACS	1	\$3,178,700	1	\$3,237,500	2	\$5,128,936	0	\$0
CCHR	0	\$0	0	\$0	0	\$0	1	\$500
DCA	0	\$0	1	\$300	4	\$35,889	0	\$0
DCAS	4	\$5,879,600	5	\$32,600	4	\$29,679	3	\$21,468
DCLA	0	\$0	1	\$364,000	0	\$0	0	\$0
DCP	0	\$0	2	\$14,200	2	\$3,783	0	\$0
DDC	1	\$150,000	5	\$120,100	0	\$0	4	\$132,107
DEP	6	\$14,360,100	8	\$36,799,500	11	\$20,761,102	10	\$50,550,444
DFTA	0	\$0	1	\$1,516,400	0	\$0	0	\$0
DHS	0	\$0	0	\$0	2	\$175,773	2	\$1,594,456
DOF	4	\$46,000	10	\$43,100	3	\$4,095	13	\$113,637
DOHMH	10	\$678,600	11	\$550,400	2	\$19,528,737	2	\$1,250,000
DOI	1	\$89,600	0	\$0	0	\$0	0	\$0
DoITT	1	\$116,600	0	\$0	0	\$0	0	\$0
DOP	0	\$0	0	\$0	17	\$256,615	1	\$24,570
DOT	0	\$0	0	\$0	1	\$150,000	0	\$0
DPR	6	\$644,800	6	\$2,193,200	11	\$19,261,160	10	\$28,041,812
DSNY	0	\$0	1	\$908,600	0	\$0	0	\$0
DYCD	1	\$3,535,600	0	\$0	0	\$0	0	\$0
HPD	0	\$0	1	\$2,500	1	\$9,818,000	0	\$0
HRA	0	\$0	0	\$0	0	\$0	1	\$12,392
MOCJ	2	\$18,150,200	0	\$0	0	\$0	0	\$0
SBS	0	\$0	0	\$0	1	\$200,000	0	\$0
Total	37	\$46,829,800	53	\$45,782,400	61	\$75,353,769	47	\$81,741,385

Innovative								
Agency	Fiscal 2018		Fiscal 2017		Fiscal 2016		Fiscal 2015	
	Count	Value	Count	Value	Count	Value	Count	Value
ACS	0	\$0	0	\$0	4	\$6,105,208	0	\$0
DOB	2	\$681,300	0	\$0	0	\$0	0	\$0
DOE	0	\$0	1	\$113,300	0	\$0	0	\$0
DOHMH	0	\$0	0	\$0	1	\$250,546	0	\$0
DYCD	0	\$0	0	\$0	1	\$45,000	0	\$0
Total	2	\$681,300	1	\$113,300	6	\$6,400,754	0	\$0

Intergovernmental								
Agency	Fiscal 2018		Fiscal 2017		Fiscal 2016		Fiscal 2015	
	Count	Value	Count	Value	Count	Value	Count	Value
ACS	5	\$408,000	9	\$826,500	7	\$615,610	9	\$742,683
BIC	0	\$0	0	\$0	2	\$186,404	3	\$309,046
CCRB	0	\$0	1	\$45,400	0	\$0	3	\$94,416
DCA	0	\$0	6	\$125,500	8	\$140,396	7	\$265,017
DCAS	85	\$56,124,700	99	\$113,774,300	135	\$132,197,903	285	\$239,746,709
DCLA	1	\$43,800	2	\$77,600	3	\$63,765	2	\$91,335
DCP	1	\$1,400	5	\$7,238,000	2	\$57,415	1	\$40,628
DDC	16	\$981,100	10	\$665,100	9	\$468,677	18	\$784,725
DEP	37	\$6,179,600	67	\$10,067,800	67	\$4,665,328	113	\$23,602,169
DFTA	1	\$79,300	1	\$62,900	2	\$49,900	4	\$164,716
DHS	3	\$114,200	5	\$269,700	3	\$216,185	3	\$8,024,930
DOB	10	\$80,300	13	\$395,500	18	\$618,804	14	\$535,607
DOC	4	\$242,200	0	\$0	11	\$327,061	8	\$620,390
DOF	10	\$22,111,200	9	\$6,478,300	7	\$3,684,798	11	\$659,937
DOHMH	23	\$11,676,900	32	\$4,122,100	23	\$7,261,517	31	\$1,927,063
DOI	7	\$720,700	4	\$435,300	12	\$508,155	7	\$378,892
DoITT	34	\$81,488,900	52	\$137,275,600	49	\$184,402,590	43	\$15,692,317
DOP	2	\$54,600	8	\$226,000	18	\$1,112,972	31	\$385,774
DOR	1	\$61,100	1	\$61,100	0	\$0	0	\$0
DOT	8	\$19,747,000	6	\$469,700	9	\$1,464,669	20	\$2,361,405
DPR	6	\$442,500	14	\$6,094,500	12	\$1,140,319	13	\$2,746,765
DSNY	1	\$1,275,000	1	\$132,700	2	\$141,078	7	\$371,390
DYCD	1	\$62,900	6	\$383,300	6	\$41,146	7	\$105,244
FDNY	41	\$13,036,600	45	\$2,223,700	38	\$26,885,468	68	\$6,243,023
HPD	6	\$4,221,300	0	\$0	3	\$116,342	0	\$0
HRA	50	\$44,287,300	73	\$85,576,300	54	\$44,846,701	98	\$43,530,891
Law	14	\$745,700	7	\$471,200	20	\$1,568,832	19	\$803,021
LPC	0	\$0	0	\$0	2	\$88,709	0	\$0
NYCEM	9	\$1,099,600	4	\$273,200	8	\$467,984	4	\$960,077
NYPD	103	\$24,323,600	91	\$78,315,700	113	\$27,376,333	149	\$30,692,946
OATH	3	\$238,900	1	\$35,400	0	\$0	3	\$111,106
SBS	3	\$187,600	3	\$216,300	1	\$40,805	3	\$122,435
TLC	3	\$248,300	1	\$51,700	1	\$99,312	0	\$0
Total	488	\$290,284,300	576	\$456,390,400	645	\$440,855,178	984	\$382,114,657

Line-Item Appropriation								
Agency	Fiscal 2018		Fiscal 2017		Fiscal 2016		Fiscal 2015	
	Count	Value	Count	Value	Count	Value	Count	Value
ACS	32	\$10,793,000	34	\$11,811,700	35	\$10,697,226	16	\$5,703,102
DCA	2	\$329,400	0	\$0	0	\$0	0	\$0
DCLA	3	\$1,126,600	2	\$560,100	6	\$1,155,380	3	\$1,724,789
DDC	26	\$8,131,600	32	\$10,167,700	36	\$15,337,743	32	\$35,359,473
DFTA	351	\$20,091,700	218	\$10,067,200	295	\$14,672,083	219	\$9,481,571
DHS	50	\$2,815,200	0	\$0	15	\$3,107,465	5	\$575,000
DOHMH	352	\$28,152,300	301	\$20,977,000	207	\$16,694,921	203	\$13,783,658
DOP	8	\$1,552,800	8	\$1,552,800	10	\$1,932,200	8	\$1,673,400
DOT	0	\$0	0	\$0	0	\$0	1	\$19,088
DPR	69	\$2,680,300	73	\$1,132,700	79	\$2,046,588	63	\$1,749,867
DSNY	0	\$0	9	\$255,700	2	\$64,519	0	\$0
DYCD	1,235	\$67,050,800	1,158	\$53,831,900	1,456	\$59,365,094	1,055	\$30,502,889
FDNY	35	\$333,900	23	\$239,200	28	\$1,219,095	23	\$164,250
HPD	101	\$9,349,500	74	\$9,350,200	112	\$10,358,779	86	\$5,229,881
HRA	169	\$34,783,700	217	\$29,153,400	87	\$20,962,327	99	\$11,992,617
MOCJ	31	\$6,209,900	45	\$18,080,400	52	\$16,330,818	37	\$11,521,672
NYPD	0	\$0	0	\$0	1	\$350,000	1	\$305,000
SBS	180	\$28,656,700	131	\$13,273,000	128	\$11,834,188	101	\$11,135,710
Total	2,644	\$222,057,400	2,325	\$180,453,000	2,549	\$186,128,426	1,952	\$140,921,967

Negotiated Acquisition Extension								
Agency	Fiscal 2018		Fiscal 2017		Fiscal 2016		Fiscal 2015	
	Count	Value	Count	Value	Count	Value	Count	Value
ACS	6	\$5,170,800	8	\$3,800,200	14	\$14,144,312	54	\$523,097,397
DCAS	4	\$12,410,000	1	\$142,800	5	\$14,275,259	13	\$23,855,600
DDC	0	\$0	0	\$0	0	\$0	2	\$6,000,000
DEP	0	\$0	1	\$2,000,000	0	\$0	0	\$0
DFTA	44	\$46,278,200	22	\$8,151,000	81	\$87,690,945	68	\$14,513,696
DHS	26	\$170,332,100	35	\$126,227,400	7	\$23,993,672	6	\$39,021,079
DOB	0	\$0	2	\$645,400	1	\$93,788	1	\$250,000
DOC	0	\$0	1	\$1,997,800	0	\$0	2	\$815,610
DOF	0	\$0	1	\$3,900,000	5	\$6,602,677	3	\$1,815,660
DOHMH	8	\$7,384,300	4	\$23,280,400	3	\$2,042,968	144	\$24,794,148
DOI	0	\$0	0	\$0	2	\$1,062,500	0	\$0
DoITT	3	\$41,499,100	1	\$32,600,000	1	\$99,596	1	\$6,432,435
DOP	7	\$2,501,100	0	\$0	0	\$0	0	\$0
DPR	0	\$0	1	\$650,000	0	\$0	0	\$0
DSNY	0	\$0	0	\$0	2	\$16,583,792	0	\$0
DYCD	74	\$27,901,400	165	\$79,284,200	153	\$51,031,624	504	\$115,181,123
FDNY	0	\$0	0	\$0	0	\$0	1	\$30,000
HPD	0	\$0	1	\$5,304,600	23	\$1,820,470	22	\$680,470
HRA	18	\$33,126,700	11	\$4,858,500	52	\$14,644,532	81	\$18,062,244
Law	1	\$80,000	8	\$4,130,000	7	\$3,135,000	5	\$2,099,000
MOCJ	0	\$0	0	\$0	0	\$0	4	\$1,739,525
NYCEM	0	\$0	1	\$270,000	1	\$10,511,354	0	\$0
NYPD	0	\$0	0	\$0	0	\$0	1	\$7,482,686
OATH	0	\$0	1	\$499,500	0	\$0	0	\$0
SBS	0	\$0	2	\$320,500	2	\$289,000	2	\$449,423
TLC	1	\$1,013,200	1	\$1,005,000	1	\$833,259	1	\$833,259
Total	192	\$347,696,900	267	\$299,067,300	360	\$248,854,747	915	\$787,153,355

MWBE Purchase 150k

Agency	Fiscal 2018		Fiscal 2017		Fiscal 2016		Fiscal 2015	
	Count	Value	Count	Value	Count	Value	Count	Value
ACS	9	\$733,200	NA	NA	NA	NA	NA	NA
CCHR	7	\$436,500	NA	NA	NA	NA	NA	NA
CCRB	3	\$121,600	NA	NA	NA	NA	NA	NA
DCA	5	\$174,400	NA	NA	NA	NA	NA	NA
DCAS	16	\$967,500	NA	NA	NA	NA	NA	NA
DCP	1	\$32,400	NA	NA	NA	NA	NA	NA
DDC	3	\$142,100	NA	NA	NA	NA	NA	NA
DEP	17	\$1,359,000	NA	NA	NA	NA	NA	NA
DFTA	1	\$58,400	NA	NA	NA	NA	NA	NA
DHS	2	\$85,100	NA	NA	NA	NA	NA	NA
DOB	9	\$758,900	NA	NA	NA	NA	NA	NA
DOC	9	\$638,500	NA	NA	NA	NA	NA	NA
DOF	3	\$394,700	NA	NA	NA	NA	NA	NA
DOHMH	20	\$936,100	NA	NA	NA	NA	NA	NA
DoITT	16	\$1,483,500	NA	NA	NA	NA	NA	NA
DOP	5	\$223,100	NA	NA	NA	NA	NA	NA
DOT	19	\$1,729,900	NA	NA	NA	NA	NA	NA
DPR	4	\$247,800	NA	NA	NA	NA	NA	NA
DSNY	7	\$435,000	NA	NA	NA	NA	NA	NA
DYCD	3	\$82,300	NA	NA	NA	NA	NA	NA
FDNY	10	\$895,500	NA	NA	NA	NA	NA	NA
HPD	2	\$64,500	NA	NA	NA	NA	NA	NA
HRA	1	\$46,200	NA	NA	NA	NA	NA	NA
NYCEM	2	\$133,500	NA	NA	NA	NA	NA	NA
NYPD	1	\$32,700	NA	NA	NA	NA	NA	NA
OATH	2	\$86,700	NA	NA	NA	NA	NA	NA
SBS	3	\$121,100	NA	NA	NA	NA	NA	NA
TLC	1	\$74,300	NA	NA	NA	NA	NA	NA
Total	181	\$12,494,500	NA	NA	NA	NA	NA	NA

Micropurchase								
Agency	Fiscal 2018		Fiscal 2017		Fiscal 2016		Fiscal 2015	
	Count	Value	Count	Value	Count	Value	Count	Value
ACS	493	\$4,962,800	737	\$6,019,800	775	\$7,075,033	1,791	\$10,892,143
BIC	64	\$157,600	43	\$160,100	47	\$181,335	116	\$176,705
CCHR	17	\$120,300	45	\$169,800	93	\$356,247	232	\$413,705
CCRB	59	\$235,700	107	\$353,300	84	\$286,464	224	\$195,025
DCA	88	\$557,700	100	\$733,200	119	\$526,948	537	\$1,123,040
DCAS	448	\$2,604,500	489	\$2,729,300	418	\$2,440,549	1,206	\$2,622,309
DCLA	44	\$307,800	35	\$143,100	48	\$254,854	68	\$38,764
DCP	66	\$260,400	93	\$428,400	186	\$732,529	296	\$753,127
DDC	243	\$1,500,700	201	\$1,207,200	42	\$450,312	495	\$1,550,133
DEP	1,352	\$14,573,700	1,445	\$13,000,500	1,355	\$12,018,581	5,303	\$15,578,562
DFTA	134	\$1,082,900	120	\$859,200	198	\$1,347,132	275	\$1,088,178
DHS	53	\$589,400	114	\$1,349,000	275	\$2,554,621	1,003	\$2,269,833
DOB	260	\$1,132,800	234	\$888,300	92	\$731,924	663	\$1,059,802
DOC	537	\$4,657,900	575	\$4,839,900	541	\$4,374,257	1,096	\$4,496,407
DOF	263	\$1,390,300	256	\$1,494,200	291	\$1,660,682	653	\$1,442,969
DOHMH	1,305	\$11,701,600	1,361	\$11,823,800	1,410	\$10,368,691	4,400	\$11,483,701
DOI	337	\$1,413,500	274	\$1,316,500	225	\$1,146,876	314	\$863,953
DoITT	366	\$3,131,800	364	\$3,000,900	298	\$2,162,932	342	\$1,044,140
DOP	147	\$667,900	176	\$721,500	214	\$685,767	1,109	\$915,898
DOR	143	\$579,100	136	\$680,900	139	\$577,358	0	\$0
DOT	547	\$5,697,800	545	\$5,443,800	513	\$5,028,741	4,362	\$9,603,192
DPR	1,724	\$7,868,300	1,899	\$8,609,500	1,987	\$8,710,905	5,186	\$10,067,794
DSNY	1,088	\$5,440,200	1,051	\$5,266,400	761	\$4,334,331	1,158	\$4,324,145
DYCD	556	\$1,622,400	571	\$2,085,000	280	\$1,377,299	406	\$1,107,112
FDNY	199	\$2,359,000	259	\$2,562,300	328	\$3,331,095	4,791	\$7,689,763
HPD	8,778	\$10,624,000	8,257	\$10,084,000	9,787	\$10,720,132	9,323	\$9,883,942
HRA	340	\$2,179,400	314	\$1,978,500	365	\$1,731,691	594	\$1,957,194
Law	567	\$1,361,200	823	\$3,105,100	538	\$1,297,804	889	\$3,702,976
LPC	26	\$215,100	40	\$130,700	26	\$103,101	184	\$151,945
MOCJ	45	\$514,500	31	\$335,000	26	\$299,205	6	\$84,950
NYCEM	246	\$1,214,400	243	\$1,196,000	231	\$1,271,657	649	\$1,352,735
NYPD	1,014	\$5,087,600	2,069	\$10,870,200	3,000	\$16,023,512	4,897	\$20,630,419
OATH	169	\$564,100	157	\$531,900	94	\$290,912	148	\$386,117
SBS	240	\$1,301,300	288	\$1,438,900	232	\$1,284,828	290	\$762,402
TLC	260	\$1,560,000	248	\$1,429,000	232	\$1,387,510	149	\$107,898
Total	22,218	\$99,237,700	23,700	\$106,985,200	25,250	\$107,125,814	53,155	\$129,820,978

Negotiated Acquisition								
Agency	Fiscal 2018		Fiscal 2017		Fiscal 2016		Fiscal 2015	
	Count	Value	Count	Value	Count	Value	Count	Value
ACS	4	\$15,028,700	9	\$22,266,700	8	\$90,667,188	4	\$17,432,544
CCHR	0	\$0	1	\$75,000	0	\$0	0	\$0
DCAS	0	\$0	0	\$0	2	\$1,616,989	2	\$2,725,358
DCLA	0	\$0	0	\$0	1	\$120,735	0	\$0
DDC	0	\$0	0	\$0	0	\$0	1	\$664,809
DEP	5	\$13,879,600	10	\$66,708,700	1	\$84,162	1	\$1,350,000
DFTA	2	\$5,457,000	0	\$0	0	\$0	13	\$49,828,155
DHS	13	\$1,119,183,700	2	\$918,800	1	\$2,703,589	0	\$0
DOC	8	\$37,249,300	2	\$8,044,300	0	\$0	0	\$0
DOF	2	\$167,700	2	\$122,600	1	\$900,000	2	\$261,510
DOHMH	55	\$109,699,400	9	\$7,093,300	7	\$27,316,783	5	\$5,667,660
DOI	0	\$0	1	\$10,000,000	1	\$3,000,000	4	\$7,124,500
DoITT	2	\$3,687,500	2	\$28,408,800	2	\$836,623	2	\$475,915
DOP	1	\$3,200,000	3	\$539,500	1	\$1,050,000	0	\$0
DOR	0	\$0	1	\$65,000	0	\$0	0	\$0
DOT	5	\$3,935,500	1	\$231,600	1	\$3,661,875	0	\$0
DPR	0	\$0	0	\$0	3	\$295,000	0	\$0
DYCD	13	\$2,848,200	32	\$13,696,400	11	\$6,033,505	11	\$1,084,232
FDNY	1	\$24,200	0	\$0	1	\$175,580	1	\$531,826
HPD	1	\$1,238,400	0	\$0	1	\$55,000,000	0	\$0
HRA	12	\$122,910,400	39	\$323,016,600	0	\$0	1	\$90,992
Law	38	\$12,577,200	50	\$55,808,000	74	\$13,667,304	46	\$22,376,447
MOCJ	24	\$64,950,800	2	\$1,250,000	0	\$0	5	\$7,757,201
NYCEM	0	\$0	1	\$484,500	2	\$1,672,500	0	\$0
NYPD	0	\$0	2	\$6,523,900	7	\$29,501,525	3	\$2,231,522
SBS	1	\$170,000	2	\$1,650,000	0	\$0	0	\$0
Total	187	\$1,516,207,600	171	\$546,903,700	125	\$238,303,358	101	\$119,602,671

Renewal								
Agency	Fiscal 2018		Fiscal 2017		Fiscal 2016		Fiscal 2015	
	Count	Value	Count	Value	Count	Value	Count	Value
ACS	12	\$136,178,200	222	\$2,305,840,400	115	\$1,019,718,058	58	\$376,462,239
BIC	2	\$22,000	0	\$0	0	\$0	0	\$0
DCA	1	\$13,200	1	\$29,200	1	\$65,000	6	\$6,476,949
DCAS	34	\$187,449,100	15	\$15,221,800	12	\$39,073,201	12	\$13,359,936
DDC	5	\$11,500,000	2	\$3,022,700	5	\$5,750,000	12	\$13,750,000
DEP	53	\$96,290,900	36	\$75,098,800	49	\$331,954,504	28	\$43,000,077
DFTA	45	\$106,081,800	137	\$151,695,300	101	\$111,679,360	7	\$12,010,055
DHS	26	\$402,458,400	30	\$381,957,800	25	\$248,083,120	13	\$32,711,136
DOC	5	\$14,172,200	7	\$8,080,100	15	\$76,895,697	12	\$6,706,966
DOE	0	\$0	3	\$666,100	0	\$0	0	\$0
DOF	3	\$1,521,800	3	\$3,660,900	0	\$0	4	\$513,801
DOHMH	87	\$229,647,900	105	\$777,688,700	92	\$170,890,477	90	\$156,148,422
DOI	1	\$307,700	0	\$0	0	\$0	0	\$0
DoITT	6	\$15,535,100	6	\$225,157,100	8	\$23,277,077	7	\$3,459,238
DOP	28	\$12,984,100	12	\$2,905,600	28	\$12,654,773	16	\$6,168,222
DOT	15	\$53,201,300	5	\$28,421,200	15	\$36,742,885	12	\$32,918,265
DPR	6	\$7,649,100	8	\$18,230,500	13	\$3,374,770	7	\$8,207,892
DSNY	17	\$104,999,700	9	\$8,299,300	19	\$33,009,463	22	\$17,074,342
DYCD	220	\$149,724,600	74	\$27,676,200	278	\$259,632,177	24	\$14,969,635
FDNY	1	\$3,419,500	0	\$0	1	\$3,929,612	0	\$0
HPD	9	\$82,661,700	5	\$5,350,000	8	\$4,604,670	4	\$15,926,594
HRA	47	\$275,756,600	20	\$36,694,100	48	\$245,974,647	20	\$49,160,709
Law	3	\$3,922,000	7	\$4,100,000	7	\$11,550,000	5	\$8,150,000
MOCJ	38	\$104,387,100	13	\$59,087,200	16	\$310,231,798	6	\$18,576,342
NYCEM	2	\$315,900	2	\$306,700	2	\$775,000	6	\$927,618
NYPD	8	\$29,773,600	14	\$15,258,900	9	\$26,101,367	6	\$3,404,064
OATH	1	\$5,000	0	\$0	0	\$0	2	\$759,463
SBS	8	\$2,702,600	6	\$16,126,100	15	\$63,644,836	24	\$66,316,027
TLC	0	\$0	1	\$205,700	1	\$181,738	0	\$0
Total	683	\$2,032,681,100	743	\$4,170,780,400	883	\$3,039,794,230	403	\$907,157,993

Request for Proposal								
Agency	Fiscal 2018		Fiscal 2017		Fiscal 2016		Fiscal 2015	
	Count	Value	Count	Value	Count	Value	Count	Value
ACS	11	\$25,912,900	7	\$28,653,500	26	\$60,316,338	4	\$18,186,780
BIC	0	\$0	1	\$19,700	2	\$39,595	0	\$0
DCA	0	\$0	8	\$9,306,900	0	\$0	1	\$25,000
DCAS	8	\$14,082,600	14	\$150,651,500	2	\$5,086,710	4	\$1,500,001
DCLA	0	\$0	1	\$360,400	0	\$0	0	\$0
DDC	14	\$154,609,900	15	\$151,929,500	16	\$75,169,284	20	\$963,554,434
DEP	30	\$287,874,800	32	\$237,460,400	29	\$272,571,129	22	\$100,248,708
DFTA	14	\$26,434,100	9	\$33,447,300	15	\$41,574,000	12	\$12,636,576
DHS	71	\$1,728,982,100	18	\$341,596,300	19	\$473,353,988	22	\$263,204,426
DOB	0	\$0	0	\$0	2	\$325,000	1	\$198,359
DOC	0	\$0	0	\$0	3	\$28,727,029	2	\$21,000,000
DOE	0	\$0	1	\$1,104,400	0	\$0	0	\$0
DOF	0	\$0	1	\$98,900	0	\$0	2	\$23,540,700
DOHMH	23	\$85,071,400	12	\$24,881,900	17	\$36,568,217	34	\$132,157,901
DoITT	6	\$343,511,000	4	\$105,956,400	2	\$4,567,390	1	\$21,199,524
DOP	6	\$1,414,900	9	\$3,431,800	3	\$1,447,500	8	\$8,875,000
DOR	1	\$225,000	0	\$0	0	\$0	0	\$0
DOT	12	\$266,069,000	22	\$109,264,500	19	\$137,094,058	14	\$79,280,385
DPR	2	\$1,195,600	1	\$149,900	0	\$0	2	\$536,001
DSNY	6	\$37,067,400	5	\$2,838,973,900	1	\$6,000,000	0	\$0
DYCD	81	\$196,147,800	176	\$199,340,700	614	\$463,045,239	443	\$372,265,420
FDNY	3	\$88,639,000	0	\$0	1	\$371,108	3	\$54,532,091
HPD	0	\$0	3	\$32,432,300	3	\$1,354,000	4	\$2,867,000
HRA	38	\$276,425,600	78	\$415,640,800	23	\$84,912,994	45	\$146,892,823
Law	3	\$16,195,000	1	\$2,302,500	7	\$4,077,500	1	\$3,600,000
MOCJ	0	\$0	3	\$1,402,300	32	\$86,350,650	6	\$26,190,270
NYCEM	5	\$6,371,700	3	\$21,261,500	0	\$0	1	\$250,000
NYPD	3	\$66,992,100	3	\$29,076,300	0	\$0	2	\$28,410,099
SBS	4	\$4,591,700	14	\$7,347,300	9	\$20,360,554	5	\$3,122,996
TLC	0	\$0	1	\$0	1	\$5,993,056	0	\$0
Total	341	\$3,627,813,600	442	\$4,746,090,900	846	\$1,809,305,339	659	\$2,284,274,493

Required Source or Procurement Method								
Agency	Fiscal 2018		Fiscal 2017		Fiscal 2016		Fiscal 2015	
	Count	Value	Count	Value	Count	Value	Count	Value
ACS	1	\$1,107,000	3	\$6,125,600	8	\$17,066,830	0	\$0
DCAS	0	\$0	0	\$0	0	\$0	2	\$20,042,650
DCLA	0	\$0	0	\$0	1	\$63,886	1	\$56,055
DCP	2	\$74,400	2	\$75,000	0	\$0	0	\$0
DEP	5	\$1,046,000	9	\$2,854,400	1	\$49,879	7	\$423,752
DFTA	12	\$2,871,600	2	\$272,000	11	\$4,456,779	0	\$0
DHS	15	\$11,000,700	21	\$21,330,400	34	\$40,444,912	7	\$20,987,126
DOC	2	\$210,300	1	\$958,200	0	\$0	4	\$2,194,436
DOF	2	\$1,051,400	1	\$49,900	1	\$700,000	2	\$1,135,710
DOHMH	43	\$81,076,500	16	\$43,419,700	17	\$32,210,627	34	\$38,632,126
DoITT	0	\$0	0	\$0	0	\$0	1	\$200,000
DOP	7	\$1,843,700	10	\$1,802,900	7	\$1,458,448	6	\$1,156,171
DOR	0	\$0	0	\$0	1	\$665,035	0	\$0
DOT	1	\$11,177,000	0	\$0	2	\$8,885,971	2	\$1,444,836
DPR	1	\$42,900	4	\$513,800	3	\$67,954	1	\$50,000
FDNY	1	\$712,300	0	\$0	0	\$0	2	\$14,268,561
HPD	0	\$0	3	\$240,000	1	\$1,363,100	1	\$3,500,000
HRA	10	\$13,617,100	12	\$25,191,100	3	\$1,039,500	3	\$772,528
Law	0	\$0	0	\$0	1	\$199,000	0	\$0
MOCJ	1	\$138,500	2	\$900,000	6	\$2,540,275	5	\$1,116,695
NYCEM	1	\$46,700	1	\$46,200	2	\$73,259	0	\$0
NYPD	0	\$0	0	\$0	0	\$0	2	\$280,614
OATH	4	\$258,400	2	\$176,600	3	\$100,406	2	\$51,784
TLC	1	\$38,300	1	\$344,200	0	\$0	2	\$820,302
Total	109	\$126,312,800	90	\$104,300,000	102	\$111,385,861	84	\$107,133,346

Small Purchase								
Agency	Fiscal 2018		Fiscal 2017		Fiscal 2016		Fiscal 2015	
	Count	Value	Count	Value	Count	Value	Count	Value
ACS	83	\$3,391,000	96	\$7,363,100	83	\$6,188,452	69	\$3,371,891
BIC	8	\$125,000	11	\$187,300	3	\$76,085	5	\$114,466
CCHR	94	\$717,700	60	\$527,300	4	\$94,542	3	\$68,384
CCRB	6	\$168,400	5	\$127,400	11	\$305,775	7	\$182,566
DCA	1	\$100,000	3	\$145,600	5	\$302,738	6	\$305,951
DCAS	58	\$2,870,800	54	\$2,852,900	59	\$4,072,851	98	\$6,459,539
DCLA	6	\$302,600	8	\$376,000	5	\$301,180	10	\$569,273
DCP	36	\$256,900	38	\$247,200	9	\$355,911	3	\$95,255
DDC	18	\$1,133,100	18	\$765,800	32	\$1,680,703	22	\$948,212
DEP	102	\$7,292,800	88	\$6,190,500	88	\$6,317,130	96	\$6,896,382
DFTA	70	\$798,000	14	\$530,300	6	\$524,900	9	\$635,330
DHS	10	\$431,700	24	\$1,120,300	33	\$1,280,412	24	\$785,870
DOB	6	\$265,000	11	\$734,600	14	\$944,251	9	\$652,208
DOC	66	\$5,133,400	59	\$3,807,000	77	\$4,799,080	67	\$3,899,214
DOF	9	\$372,300	12	\$670,400	7	\$332,735	9	\$456,971
DOHMH	126	\$7,119,900	115	\$6,609,400	87	\$6,182,947	112	\$7,099,814
DOI	16	\$962,300	21	\$993,000	2	\$103,459	4	\$343,349
DoITT	31	\$1,614,500	45	\$2,372,600	21	\$1,017,217	15	\$852,770
DOP	54	\$927,200	50	\$839,900	11	\$407,791	17	\$930,344
DOR	0	\$0	1	\$31,300	1	\$70,923	0	\$0
DOT	97	\$7,095,000	93	\$6,326,400	113	\$7,031,834	131	\$7,790,969
DPR	442	\$5,558,100	389	\$6,212,800	105	\$5,141,562	100	\$4,483,343
DSNY	80	\$6,741,200	83	\$6,743,100	65	\$5,235,211	70	\$5,525,755
DYCD	8	\$356,800	6	\$312,200	10	\$300,357	7	\$161,883
FDNY	63	\$3,685,400	65	\$3,909,200	94	\$5,755,809	87	\$4,667,406
HPD	77	\$1,762,700	139	\$1,859,100	39	\$2,103,949	88	\$4,142,586
HRA	79	\$4,525,000	61	\$3,501,200	52	\$3,175,624	70	\$3,447,123
Law	2	\$20,600	8	\$239,100	1	\$87,601	3	\$194,398
LPC	1	\$20,300	1	\$51,000	3	\$95,500	0	\$0
MOCJ	6	\$546,300	3	\$252,600	6	\$523,948	0	\$0
NYCEM	15	\$914,000	17	\$740,000	15	\$883,553	7	\$409,961
NYPD	1,803	\$20,189,700	888	\$13,581,500	174	\$9,601,943	146	\$6,952,933
OATH	2	\$117,900	2	\$120,000	1	\$62,913	1	\$99,613
SBS	7	\$311,100	9	\$558,900	8	\$430,285	2	\$175,935
TLC	6	\$410,600	8	\$606,000	4	\$242,556	7	\$356,766
Total	3,488	\$86,237,300	2,505	\$81,505,000	1,248	\$76,031,725	1,304	\$73,076,460

Sole Source								
Agency	Fiscal 2018		Fiscal 2017		Fiscal 2016		Fiscal 2015	
	Count	Value	Count	Value	Count	Value	Count	Value
ACS	3	\$3,182,900	3	\$10,691,300	0	\$0	0	\$0
DCA	0	\$0	3	\$649,300	13	\$411,240	1	\$400
DCAS	24	\$257,031,600	13	\$172,835,600	13	\$24,840,907	16	\$5,071,394
DCP	3	\$34,200	6	\$44,800	1	\$99,900	0	\$0
DDC	3	\$26,700,200	1	\$1,246,000	0	\$0	1	\$26,406
DEP	8	\$10,307,800	2	\$43,306,100	4	\$27,157,853	7	\$4,512,960
DFTA	2	\$702,400	2	\$2,730,000	0	\$0	0	\$0
DHS	1	\$49,200	1	\$49,400	0	\$0	0	\$0
DOB	2	\$854,700	0	\$0	2	\$118,570	1	\$559,949
DOC	2	\$1,428,400	3	\$335,100	6	\$421,452	1	\$196,380
DOF	1	\$214,400	1	\$81,200	1	\$5,217,940	0	\$0
DOHMH	16	\$2,670,700	11	\$7,172,400	7	\$602,914	7	\$23,113,842
DOI	3	\$401,600	2	\$152,000	1	\$80,361	1	\$141,000
DoITT	2	\$486,400	4	\$7,999,700	14	\$41,096,796	1	\$954,778
DOP	0	\$0	2	\$485,000	0	\$0	0	\$0
DOT	3	\$13,934,500	2	\$432,000	0	\$0	0	\$0
DPR	3	\$1,224,500	5	\$583,400	4	\$10,469,122	8	\$2,472,617
DSNY	0	\$0	0	\$0	2	\$12,000,600	0	\$0
FDNY	1	\$562,500	0	\$0	1	\$356,210	2	\$11,326,482
HPD	3	\$341,900	0	\$0	1	\$90,000	0	\$0
HRA	2	\$283,300	2	\$83,300	6	\$75,949	9	\$264,997
Law	2	\$425,000	0	\$0	0	\$0	2	\$1,926,873
MOCJ	0	\$0	0	\$0	1	\$34,344,642	0	\$0
NYCEM	0	\$0	0	\$0	1	\$500,000	0	\$0
NYPD	3	\$1,604,000	1	\$62,205,000	1	\$442,500	4	\$1,289,376
OATH	1	\$45,300	0	\$0	0	\$0	0	\$0
SBS	4	\$2,375,851,600	2	\$105,849,200	4	\$2,479,056,185	3	\$1,923,699,540
TLC	1	\$912,700	0	\$0	0	\$0	0	\$0
Total	93	\$2,699,249,800	66	\$416,930,800	83	\$2,637,383,141	64	\$1,975,556,994

Subscription								
Agency	Fiscal 2018		Fiscal 2017		Fiscal 2016		Fiscal 2015	
	Count	Value	Count	Value	Count	Value	Count	Value
ACS	1	\$5,000	NA	NA	NA	NA	NA	NA
DPR	1	\$900	NA	NA	NA	NA	NA	NA
Total	2	\$5,900	NA	NA	NA	NA	NA	NA

Task Order								
Agency	Fiscal 2018		Fiscal 2017		Fiscal 2016		Fiscal 2015	
	Count	Value	Count	Value	Count	Value	Count	Value
ACS	33	\$3,425,000	21	\$6,664,500	40	\$4,047,241	24	\$11,961,658
BIC	0	\$0	1	\$150,900	0	\$0	0	\$0
CCHR	3	\$287,800	1	\$113,200	0	\$0	2	\$4,848
DCA	7	\$1,640,300	3	\$161,700	1	\$60,510	2	\$148,568
DCAS	38	\$8,192,400	20	\$3,553,300	5	\$698,946	10	\$1,002,438
DCLA	0	\$0	1	\$300	0	\$0	0	\$0
DCP	1	\$115,000	3	\$421,700	2	\$95,176	5	\$1,131,641
DDC	228	\$240,159,900	177	\$224,244,200	166	\$206,655,612	103	\$64,601,285
DEP	14	\$2,330,200	6	\$138,700	3	\$684,836	3	\$1,112,798
DFTA	9	\$574,200	2	\$106,400	7	\$241,019	12	\$186,263
DHS	31	\$831,300	14	\$921,200	40	\$1,863,962	30	\$532,812
DOB	9	\$4,185,300	22	\$33,600,600	9	\$1,492,730	9	\$2,161,613
DOC	6	\$1,004,800	7	\$1,007,100	10	\$1,780,013	6	\$6,424,508
DOE	0	\$0	18	\$1,305,300	0	\$0	0	\$0
DOF	15	\$1,816,000	0	\$0	14	\$3,949,239	6	\$617,594
DOHMH	74	\$11,017,300	37	\$1,848,100	54	\$4,893,014	70	\$4,700,920
DoITT	113	\$75,305,000	130	\$84,333,700	102	\$22,396,644	74	\$93,616,116
DOP	8	\$227,100	1	\$39,600	6	\$33,905	1	\$20,219
DOR	1	\$100	0	\$0	1	\$9,793	0	\$0
DOT	35	\$12,796,500	28	\$4,373,600	31	\$5,460,462	21	\$78,624,325
DPR	142	\$42,213,000	127	\$43,506,500	87	\$27,770,305	69	\$22,083,117
DSNY	5	\$11,556,300	24	\$14,009,600	80	\$9,157,001	54	\$5,360,144
DYCD	5	\$399,400	1	\$78,600	8	\$4,242,291	2	\$132,706
FDNY	11	\$26,034,800	8	\$43,513,800	5	\$11,386,473	4	\$3,275,552
HPD	21	\$2,635,800	18	\$2,627,300	44	\$7,223,985	30	\$5,443,111
HRA	105	\$8,075,400	54	\$21,431,200	6	\$1,011,103	15	\$125,047,331
Law	2	\$217,300	1	\$36,700	1	\$117,260	1	\$422,302
NYCEM	5	\$781,600	2	\$521,200	0	\$0	2	\$220,899
NYPD	21	\$134,015,700	10	\$81,969,500	13	\$16,933,151	10	\$12,420,048
OATH	35	\$2,191,500	13	\$344,600	6	\$223,547	20	\$3,081,383
SBS	9	\$837,500	8	\$798,200	100	\$225,222,528	4	\$238,926
TLC	3	\$199,200	4	\$185,000	0	\$0	2	\$119,693
Total	989	\$593,065,700	762	\$572,006,300	841	\$557,650,745	591	\$444,692,818

Fiscal 2018 Procurements by Agency

Agency	Fiscal 2018		Fiscal 2017		Fiscal 2016		Fiscal 2015	
	Count	Value	Count	Value	Count	Value	Count	Value
ACS	1,177	\$551,855,600	1,479	\$2,494,411,800	1,708	\$1,454,575,300	2,248	\$1,043,564,900
BIC	77	\$654,700	58	\$438,800	56	\$487,500	178	\$687,700
CCHR	127	\$1,786,900	119	\$927,200	102	\$500,400	238	\$487,400
CCRB	70	\$558,600	116	\$527,900	96	\$624,600	239	\$486,500
DCA	113	\$5,760,900	129	\$11,217,100	156	\$1,698,200	656	\$9,070,900
DCAS	1,156	\$1,859,979,700	1,187	\$1,534,567,000	1,224	\$986,441,100	2,407	\$1,318,281,700
DCLA	56	\$1,735,900	53	\$1,952,700	65	\$1,960,000	120	\$2,739,800
DCP	116	\$3,148,900	156	\$13,851,200	207	\$5,088,700	308	\$3,093,900
DDC	1,960	\$1,975,260,600	1,823	\$2,833,025,500	1,812	\$1,675,577,900	2,389	\$2,061,002,100
DEP	2,025	\$1,245,707,400	2,179	\$894,061,200	2,166	\$1,368,374,700	6,417	\$1,686,013,900
DFTA	1,726	\$293,626,000	1,501	\$280,498,300	1,666	\$312,946,600	1,618	\$174,376,500
DHS	488	\$4,057,239,900	572	\$1,381,363,000	601	\$968,324,800	1,293	\$506,744,100
DOB	318	\$27,244,800	298	\$47,598,100	149	\$33,994,500	771	\$14,408,300
DOC	677	\$126,663,400	722	\$125,061,600	738	\$161,640,200	1,240	\$108,550,800
DOE	0	\$0	180	\$59,018,900	0	\$0	0	\$0
DOF	360	\$54,666,400	373	\$33,670,800	361	\$53,941,500	745	\$40,401,700
DOHMH	2,610	\$723,849,400	2,674	\$1,018,919,500	2,089	\$374,818,700	5,350	\$478,399,100
DOI	369	\$4,312,000	304	\$14,496,800	245	\$6,114,700	400	\$9,259,200
DoITT	739	\$623,188,500	761	\$768,776,100	629	\$614,492,500	669	\$246,863,500
DOP	293	\$28,934,300	322	\$15,388,900	342	\$21,372,800	1,212	\$20,360,400
DOR*	146	\$865,400	139	\$838,300	142	\$1,323,100	0	\$0
DOT	946	\$1,767,940,900	868	\$984,889,400	902	\$809,391,800	4,685	\$1,111,481,300
DPR	2,906	\$410,078,800	2,898	\$484,639,700	2,800	\$282,366,400	5,913	\$338,889,700
DSNY	1,306	\$224,270,200	1,388	\$3,189,433,600	1,147	\$666,164,100	1,570	\$1,063,525,400
DYCD	3,568	\$545,736,400	3,813	\$470,410,900	4,684	\$891,920,100	3,562	\$619,516,900
FDNY	405	\$233,677,700	443	\$133,733,900	557	\$188,944,900	5,042	\$181,996,500
HPD	9,147	\$82,757,900	8,614	\$89,838,200	10,111	\$112,362,000	10,094	\$81,796,900
HRA	1,082	\$997,749,600	1,103	\$1,048,045,600	905	\$500,646,700	1,095	\$344,271,300
Law	689	\$65,833,700	953	\$85,847,900	699	\$45,140,700	1,012	\$55,281,400
LPC	28	\$235,400	42	\$202,000	31	\$287,300	186	\$152,700
MOCJ	195	\$396,069,800	185	\$106,717,000	158	\$455,373,700	146	\$89,873,100
NYCEM	289	\$10,994,000	280	\$25,280,000	265	\$16,195,700	687	\$4,579,500
NYPD	3,014	\$371,194,600	3,127	\$347,259,100	3,375	\$254,914,700	5,283	\$154,144,500
OATH	230	\$6,989,700	192	\$9,247,300	128	\$3,166,200	189	\$4,843,500
SBS	606	\$2,558,894,600	600	\$345,211,000	748	\$3,038,465,100	479	\$2,011,790,300
TLC	281	\$5,108,900	267	\$3,837,800	245	\$10,468,800	418	\$3,585,400
Total	39,295	\$19,264,571,500	39,918	\$18,855,204,100	41,309	\$15,320,106,000	68,859	\$13,790,520,800

*DOR was broken out of DCAS procurement reporting in FY 2016

Fiscal 2018 Procurements by Method

Method	Fiscal 2018		Fiscal 2017		Fiscal 2016		Fiscal 2015	
	Count	Value	Count	Value	Count	Value	Count	Value
Accelerated	99	\$126,370,600	85	\$182,945,000	91	\$52,086,300	98	\$121,828,100
Amendment	4,104	\$1,092,085,800	4,747	\$1,449,484,400	4,405	\$962,508,000	2,855	\$518,247,731
Amendment Extension	542	\$899,139,900	577	\$490,663,300	540	\$271,477,000	500	\$253,489,600
Assignment	83	\$186,753,900	72	\$86,356,700	31	\$65,237,400	4	\$837,400
Buy-Against	3	\$4,301,100	3	\$22,791,200	8	\$6,834,700	8	\$3,500,900
Competitive Sealed Bid	657	\$4,380,995,200	716	\$4,120,834,000	626	\$3,743,443,500	674	\$4,867,901,400
Construction Change Order	1,737	\$270,366,400	1,609	\$256,353,500	2,173	\$408,905,200	2,599	\$284,257,700
Demonstration Project	8	\$8,441,200	26	\$29,507,300	8	\$14,721,800	7	\$7,850,100
Design Change Order	345	\$446,041,900	294	\$412,019,700	301	\$111,509,900	255	\$145,485,100
Emergency	63	\$149,219,300	88	\$76,940,800	127	\$148,809,000	96	\$148,424,200
Government-to-Government	37	\$46,829,800	53	\$45,782,400	61	\$75,353,800	47	\$81,741,400
Innovative	2	\$681,300	1	\$113,300	6	\$6,400,800	0	\$0
Intergovernmental	488	\$290,284,300	576	\$456,390,400	645	\$440,855,200	984	\$382,114,700
Line-Item Appropriation	2,644	\$222,057,400	2,325	\$180,453,000	2,549	\$186,128,400	1,952	\$140,922,000
Micropurchase	22,218	\$99,237,900	23,700	\$106,985,200	25,250	\$107,125,800	54,659	\$135,272,500
MWBE Purchase 150k	181	\$12,494,600	NA	NA	NA	NA	NA	NA
Negotiated Acquisition	187	\$1,516,207,700	171	\$546,903,700	125	\$238,303,400	101	\$119,602,700
Negotiated Acquisition Extension	192	\$347,696,900	267	\$299,067,300	360	\$248,854,700	915	\$787,153,400
Renewal	683	\$2,032,681,000	743	\$4,170,780,400	883	\$3,039,794,200	403	\$907,158,000
Request for Proposal	341	\$3,627,813,800	442	\$4,746,090,900	846	\$1,809,305,300	659	\$2,284,274,500
Required Source or Procurement Method	109	\$126,312,600	90	\$104,300,000	102	\$111,385,900	84	\$107,133,300
Small Purchase	3,488	\$86,237,400	2,505	\$81,505,000	1,248	\$76,031,700	1,304	\$73,076,500
Sole Source	93	\$2,699,249,700	66	\$416,930,800	83	\$2,637,383,200	64	\$1,975,557,000
Subscription	2	\$5,900	NA	NA	NA	NA	NA	NA
Task Order	989	\$593,065,800	762	\$572,006,300	841	\$557,650,800	591	\$444,692,800
All Methods	39,295	\$19,264,571,400	39,918	\$18,855,204,600	41,309	\$15,320,106,000	68,859	\$13,790,521,031

IMPLEMENTATION OF THE CITYWIDE STATEMENT OF NEEDS

STATUS OF PROPOSALS

FY 2019-2020 CITYWIDE STATEMENT OF NEEDS

Section 204 of the City Charter requires the Mayor to submit an annual Citywide Statement of Needs for City Facilities to the City Council, Borough Presidents, borough boards and community boards. The Statement, prepared as part of the City's "fair share" siting process, identifies all new facilities the City plans to site and all existing facilities the City plans to close or to significantly expand or reduce in size during the ensuing two fiscal years. The Borough Presidents and community boards have the opportunity to comment on the proposed projects within 90 days of the Statement's release.

Sections 12(c) and 204(h) of the Charter require that the Mayor's Management Report review the implementation of proposals in the Statement. The following chart provides the status, as of June 30, 2017, of all actions proposed by City agencies in the Citywide Statement of Needs for Fiscal Years 2017 and 2018. Where appropriate, the locations of sited and implemented projects are indicated.

- Implemented: Proposal for which a ULURP or Section 195 application received final approval; or for which a contract for operation of a facility was approved; or for which a facility was located in existing city space; or for which an expansion, reduction or closing was completed.
- In Progress: ULURP or Section 195 application filed but not yet approved; or contractor selected but contract has not yet received final approval; or expansion/reduction of existing site is underway.
- Active: City still actively seeking site for a facility, or ULURP or Section 195 application has not yet be filed or no contractor has been selected.
- Modified: Proposal was modified and is included in this Statement or will be included in a later Statement.
- Cancelled: City not actively seeking site or implementing proposal because of fiscal or programmatic considerations.

ADMINISTRATION FOR CHILDREN'S SERVICES

Proposed Project	Proposed Location	Status
Relocation of Division of Child Protection Office in the Bronx	1260 Water Place Brox, CD 11	Active
Consolidation of Division of Child Protection Offices in the Brooklyn	Brooklyn, CD 2	Active
New Youth Reception Centers	TBD	Active

BOARD OF ELECTIONS

Proposed Project	Proposed Location	Status
Relocation of the Bronx Board of Elections Office and Voting Machine Facility (VMF)	TBD - Central Bronx	Active

BRONX COMMUNITY BOARD 8

Proposed Project	Proposed Location	Status
Relocation of the Community District Office	Kingsbridge Bronx, CD 8	Active

BRONX DISTRICT ATTORNEY

Proposed Project	Proposed Location	Status
Relocation of the Bronx District Attorney's Office	260 East 261st Street, Bronx, CD 4	In Progress

BROOKLYN DISTRICT ATTORNEY

Proposed Project	Proposed Location	Status
Expansion of Brooklyn Family Justice Center	350 Jay Street, Brooklyn, CD 2	Active
Acquisition of New Warehouse Space	Brooklyn	Active

DEPARTMENT OF ENVIRONMENTAL PROTECTION

Proposed Project	Proposed Location	Status
Relocation of DEP Laboratory	TBD	Active
Relocation of North Brooklyn Water Maintenance & Brooklyn Sewer Maintenance Field Offices and Garage	TBD but with close proximity to CDs 1-4, 6-10, and 17	Active

DEPARTMENT OF PARKS AND RECREATION

Proposed Project	Proposed Location	Status
Administrative Headquarters for Central Forestry, Horticulture, and Natural Resources Division	TBD	Active
Office Space for Freshkills Park Administration	Staten Island, CD 1	Active

NEW YORK CITY LAW DEPARTMENT

Proposed Project	Proposed Location	Status
New Administrative Office Space for the Family Court Division’s “Raise the Age” Program	Manhattan, CD 1	Active
New Office Space for the Family Court Division’s “Raise the Age” Program – Bronx	Bronx, CD 4	Active
New Office Space for the Family Court Division’s “Raise the Age” Program – Brooklyn	Brooklyn, CD 2	Active
New Administrative Office Space for the Family Court Division’s “Raise the Age” Program – Manhattan	Manhattan, CD 1	Active
New Office Space for the Family Court Division’s “Raise the Age” Program - Staten Island Division	Staten Island, CD 1	Active

NEW YORK CITY POLICE DEPARTMENT

Proposed Project	Proposed Location	Status
Relocation of the World Trade Center Command	TBD, CD 1	Active

OFFICE OF ADMINISTRATIVE TRIALS AND HEARINGS

Proposed Project	Proposed Location	Status
Relocation of OATH’s Bronx Hearings Division	260 East 161st Street, Bronx, CD 4	Implemented

OFFICE OF LABOR RELATIONS

Proposed Project	Proposed Location	Status
Relocation of OLR’s Headquarters	22 Cortlandt Street, Manhattan, CD 1	In Progress

STATEN ISLAND COMMUNITY BOARD 2

Proposed Project	Proposed Location	Status
Relocation of Community District Office	Staten Island, CD 2	Active

AGENCY INTERNAL CONTROLS

CHARTER INTERNAL CONTROL REPORTING REQUIREMENT

Statements on the status of mayoral agencies' internal control environments and systems for Fiscal 2017 and the actions taken or to be taken to strengthen such systems are set forth below, pursuant to Section 12(c)(3) of the New York City Charter. The Mayor's Office of Operations compiled these statements based upon reviews of 33 mayoral agencies' internal control certifications, financial integrity statements, applicable State and City Comptrollers' audit reports and agency responses to such reports. The heads of those agencies attested to the status of their agencies' internal control systems with respect to principal operations, including the 13 areas covered by the City Comptroller's Directive 1 checklist, specifically: effectiveness and efficiency; cash receipts; imprest funds (petty cash); billings and receivables; expenditures and payables; inventory; payroll and personnel; IT controls and procedures; single audit; licenses and permits; violations certificates; leases, concessions and franchises; and internal audit function.

SUMMARY STATEMENTS ON THE STATUS OF INTERNAL CONTROL SYSTEMS

Agency heads reporting indicate that their systems of internal control, taken as a whole, are sufficient to meet the City's internal control objectives of maximizing the effectiveness and integrity of operations and reducing vulnerability to waste, abuse and other errors or irregularities. Certain agencies identified inefficiencies, which are covered below. The covered agencies are committed to pursuing applicable corrective actions and continuing to monitor their internal control systems.

Administration for Children's Services

The Administration for Children's Services (ACS) reports continued oversight and enhancement of its system of internal controls, including ongoing efforts to formalize and develop written policies and procedures with respect to child safety and welfare, under the guidance of federal, state, and local oversight. ACS is also updating Information Technology system controls and security to align with written policies, procedures and best practices. ACS will continue its course of corrective action and will monitor its overall internal control environment through its internal audit group, external audit follow-up and Information Technology.

City Commission on Human Rights

The City Commission on Human Rights (CCHR) reports continued oversight with respect to its system of internal controls, including further corrective actions through the implementation of Information Technology application systems to enhance data tracking and reporting, documentation of operational practices, as well as increased staffing across program areas to assist with segregation of duties. CCHR will continue its course of corrective action and monitor its overall internal control environment through continuous self-assessments and agency management reviews.

Civilian Complaint Review Board

The Civilian Complaint Review Board (CCRB) reports continued activities to further enhance its internal control environment, including ongoing efforts with respect to segregating responsibilities as well as annual physical inventory audits. The agency also reports the development and monitoring of formal written policies for each operating unit. CCRB will continue to take appropriate corrective actions and will monitor its overall internal control environment through internal audits.

Department of Buildings

The Department of Buildings (DOB) reports the continuation of oversight with respect to its system of internal controls, including review of current operations and implementation of updated technology supporting data classification and encryption, as well as measures to strengthen invoice and voucher processing procedures, cash receipts processing and recording, and strengthened procedures related to the reconciliation of printed licenses and permits to authorization files. DOB will continue its course of corrective action with the objective of maximizing the effectiveness and integrity of operations while reducing the vulnerability of agency waste, abuse, errors or irregularities through ongoing monitoring of its internal control systems, internal audits, external audit follow-up activity and risk assessments.

Department of City Planning

The Department of City Planning (DCP) reports ongoing oversight of its system of internal controls. DCP will continue to monitor its internal control environment through follow-up on external audits and by conducting management reviews.

Department of Citywide Administrative Services

The Department of Citywide Administrative Services (DCAS) reports the continuation of activities to further strengthen its system of internal controls, including the development of policies and procedures for Information Technology applications to align with operational changes. Additionally, DCAS continues to strengthen inventory operations through automation; expand encryption and data elimination technologies; and develop access requirements for portable devices. DCAS will continue to monitor its overall internal control environment through internal audits, follow-up on external audits, and risk assessments.

Department of Consumer Affairs

The Department of Consumer Affairs (DCA) reports ongoing oversight and activities to further enhance its system of internal controls. In particular, the agency reports continued attention with respect to developing and enhancing policies and procedures, as well as oversight of data security. DCA will continue to monitor its overall internal control environment through internal process reviews and follow-up on external audits.

Department of Correction

The Department of Correction (DOC) reports continued oversight and progress to further enhance its internal control environment. In particular, the agency reports ongoing improvements to its asset management system throughout agency facilities, including tracking and reporting as well as relinquishment processes. Additionally, DOC reports continued improvement and development of Information Technology infrastructure related to comprehensive security camera coverage and network connectivity around various facilities. DOC will continue its course of corrective action and monitor its overall internal control environment through internal audits, external audit follow-up, risk assessments and agency management reviews.

Department of Cultural Affairs

The Department of Cultural Affairs (DCLA) reports ongoing oversight with respect to its system of internal controls, including Information Technology, inventory management and financial functions. In particular, DCLA continues to utilize its management, planning and application systems as a monitoring tool for inventory and accountability, promoting improvements in internal controls over equipment and inventory management. DCLA will continue its course of corrective actions and monitor its overall internal control environment through internal reviews and the use of Information Technology.

Department of Design and Construction

The Department of Design and Construction (DDC) reports ongoing activities with respect to the operations of its internal control environment. Specifically, the agency reports continued work on inspections, public surveys to evaluate client and resident satisfaction, staff training, and audits covering construction projects to further improve site safety and work quality. Additionally, DDC continues enhancements to automated systems to improve tracking and management of communications and documentation associated with certain information requests for contracts and payments. DDC will continue the present course of action and will monitor its overall internal control environment through internal audits, external audit follow-up and risk assessments.

Department of Environmental Protection

The Department of Environmental Protection (DEP) reports the continuation of activities with respect to the oversight and enhancement of its system of internal controls. Specifically, the agency reports ongoing efforts toward implementing computerized

maintenance management systems with inventory control modules that support waste water treatment facilities. DEP also reports continued improvements with respect to asset management and inventory controls for computers and related equipment. In addition, DEP reports efforts to update agency specific contract procedures. DEP will continue to monitor its overall internal control environment through risk assessments, internal audits, and external audit follow-up.

Department of Finance

The Department of Finance (DOF) reports oversight and enhancements with respect to its system of internal controls, including development and implementation of Information Technology applications deploying encryption methods; review of user access permissions safeguarding against unauthorized computer systems access; and performing security standard compliance assessments. Further, the agency continues to enforce statutory renewal requirements related to personal exemption programs, along with creation of a new compliance unit, established to maintain oversight as well as continued review of discrepancies between the ledger for court assets and bank account balances. DOF will continue its course of corrective action and monitor its overall internal control environment through internal audits, external audit follow-up and risk assessments.

Department for the Aging

The Department for the Aging (DFTA) reports continued oversight with respect to its internal control environment. These actions include development of auditing practices, audit scope expansions, and increased audit sampling, as well as augmenting staff to perform this work. In addition, DFTA reports streamlining document collection practices and staff training with respect to fraud detection and analysis. DFTA will continue its course of corrective action and will monitor its overall internal control environment by conducting program audits and external audit follow-up.

Department of Health and Mental Hygiene

The Department of Health and Mental Hygiene (DOHMH) reports further enhancements with respect to its system of internal controls. Specifically, DOHMH reports continued use of performance indicators to measure service delivery, including the quality of its activities and relationships with organizational partners in neighborhoods throughout the City. DOHMH also reports the continuation of upgrades to its Revenue Management System to automate claiming State Aid and to improve reporting. In addition, the agency reports enhancements in Information Technology services and Cybersecurity controls with respect to encryption of laptops and tablets, and development of input validation technology to promote authorized data entry. DOHMH will continue to monitor its overall internal control environment through internal audits, follow-up on external audits, self-assessments and internal management reporting systems.

Department of Homeless Services

The Department of Homeless Services (DHS) reports continued oversight with respect to its internal control environment, including ongoing work to develop and implement standardized policies and procedures across the administrative management structure reporting to the Department of Social Services. DHS also reports implementation of a new set of serious incident standards impacting safety and well-being of shelter clients and staff, as well as improvements to existing homeless response and prevention programs designed to better identify, engage, and transition homeless New Yorkers to appropriate services and ultimately, permanent housing. DHS will continue its course of corrective action and monitor its overall internal control environment through the Department of Social Services' Office of Program Accountability.

Department of Housing Preservation and Development

The Department of Housing Preservation and Development (HPD) reports the continuation of activities to further strengthen its internal control environment. Specifically, the agency reports further improvements in recordkeeping with respect to capital assets, as well as the assessment and review of updated write-off policies and procedures impacting program areas, namely property

management, housing litigation, emergency repair and mortgage services. HPD will continue its course of corrective action and monitor its overall system of internal controls through its Management Review and Internal Compliance Division's follow-up activity.

Department of Information Technology and Telecommunications

The Department of Information Technology and Telecommunications (DOITT) reports continued oversight with respect to its system of internal controls. Specifically, the agency reports continued focus on application of resources, information security initiatives as well as the ongoing maintenance and continuous improvement of internal controls. The agency will continue to monitor its internal control environment through an internal oversight group, external audit follow-up and Information Technology.

Department of Investigation

The Department of Investigation (DOI) reports ongoing oversight and enhancements with respect to its system of internal controls, including an updated emergency plan and trained staff in this regard, to facilitate disaster preparedness and continuous operations in the event of an emergency. DOI will continue to monitor its system of internal controls through its internal audit group and the use of Information Technology.

Department of Parks and Recreation

The Department of Parks and Recreation (DPR) reports continued activities and oversight to further strengthen its system of internal controls. In particular, DPR reports continued efforts toward developing and implementing a new web-based tracking application to facilitate recordkeeping and transparency for hiring and processing seasonal employees. In addition, the agency reports implementation of comprehensive upgrades to the asset management system, streamlining various operational functions related to work order processing, asset inventory management, and field inspections. Further, DPR reports adoption of a digital scanning system with respect to the deposit of cash receipts. DPR will continue its course of corrective action and monitor its overall internal control environment through internal audits, risk assessments and external audit follow-up.

Department of Probation

The Department of Probation (DOP) reports ongoing oversight with respect to its internal control environment, including specific measures to enhance quarterly performance management meetings and reports to senior managers from each borough. DOP is also implementing best practices with respect to case conferencing and documentation reviews, strengthening supervision plans. Associated work includes formal training, internal quality assurance checks, and management development seminars. The agency will continue to monitor its internal control environment through its internal audit group and management reviews.

Department of Records and Information Services

The Department of Records and Information Services reports ongoing oversight to further strengthen its system of internal controls, including the development and implementation of policies and procedures with respect to procurement and inventory. The Department of Records and Information Services will continue to monitor its overall internal control environment through an internal audit group and the use of Information Technology.

Department of Sanitation

The Department of Sanitation (DSNY) reports ongoing oversight and further enhancements with respect to its internal control environment. In particular, the agency reports implementation of a mobile device management tool, allowing remote distribution of applications and removal of information from a device if lost or stolen. With respect to promoting a safe and secured computing environment, DSNY reports the review of related security policies and guidelines and the conversion and consolidation of multiple File Transfer Protocol servers, installed security applications for security event visibility across the enterprise, and strengthened cyber protection. Further, DSNY reports efforts to enhance EZ-Pass usage and monitoring including vehicle usage, reimbursement

procedures, and inventory reconciliation to ensure log and usage accuracy. DSNY will continue to monitor its internal control environment through internal audits, self-inspections, risk assessments and external audit follow-up activity.

Department of Small Business Services

The Department of Small Business Services (SBS) reports continued oversight with respect to its system of internal controls, including continued development and implementation of security surveillance systems monitoring office and work stations, as well as the addition of staff in the Information Technology unit to assist with long term strategic planning. SBS will continue to monitor its overall internal control environment through internal audits and management recommendations.

Department of Transportation

The Department of Transportation (DOT) reports continued oversight with respect to its current system of internal controls, including ongoing efforts toward implementing new procedures with respect to access and security controls within Information Technology, and policies requiring all new agency employees to receive user awareness training on information security policies to mitigate potential data loss. DOT also reports the evaluation of data loss prevention solutions that will provide control of portable storage devices, in addition to implementing tools to enable the process of remotely deleting data on portable devices. Further, DOT reports additional staff hires and the revision of standard operating procedures while implementing a risk-based audit planning process to enhance the overall effectiveness and efficiency of agency operations. DOT will continue its course of corrective action and continue to monitor its internal control environment through internal and external audits, the implementation of corrective actions and agency-wide risk assessments.

Department of Youth and Community Development

The Department of Youth and Community Development (DYCD) reports the continuation of oversight and monitoring of its system of internal controls, including system enhancements related to a comprehensive automated procurement tracking system, streamlined contract approval processes, as well as ongoing training sessions promoting staff and contractor awareness of fiscal integrity, contract management, budget and reporting requirements, and conflicts of interest. Further, DYCD reports enhanced security with respect to laptops, tablets, and smartphones, including remote capabilities. DYCD will continue to monitor its internal control environment through internal audits, risk assessments and external audit follow-up.

Fire Department

The Fire Department (FDNY) reports ongoing activities to further enhance its system of internal controls. Specifically, the agency reports continued efforts to improve its application of technology, innovation, and analytical strategies to ensure that measuring outputs for efficiency is as accurate and useful as possible. In addition, FDNY reports an established Information Technology Governance Board that reviews, approves and prioritized proposed technology projects for implementation. FDNY will continue its course of corrective action and monitor its overall internal control environment through internal audits, risk assessments and external audit activity.

Human Resources Administration

The Human Resources Administration (HRA) reports the oversight of agency operations and continuation of activities to further strengthen its system of internal controls. Specific activities cover upgrades to application systems to improve communications related to client interactions including the implementation of staffing reorganization plans with additional staff, as well as training to support the Office of Constituent Services. In addition, HRA reports continued monitoring of computer system access and daily deactivation of employee system accounts to prevent unauthorized data access. HRA also reports continued review of inventory management operations, in connection with wireless transmission of inventory receiving transactions used in warehouse operations and inventory processes for bar-coding purposes. HRA will continue its course of corrective action and will monitor its overall internal control environment through its Office of Program Accountability.

Landmarks Preservation Commission

The Landmarks Preservation Commission (LPC) reports activities to further strengthen its system of internal controls, including enhanced procedures to reconcile permit issuance records with revenue reports as well as the development and implementation of a permit tracking system to ensure effective supervisory review and control over the timeliness of permit issuance. LPC will continue to monitor its system of internal controls.

Law Department

The Law Department reports continued compliance with respect to the operation of its system of internal controls, including evaluation and identification of security information and event management solutions to provide real-time analysis of security alerts generated by applications and network hardware. The agency will continue to monitor its overall internal control environment through internal audit unit activity, management information systems, external audit follow-up and management reviews.

Police Department

The New York City Police Department (NYPD) reports continued oversight with respect to its system of internal controls, including ongoing processes for encrypting all local hard drives and evaluating options to encrypt all data on removable media. The NYPD reports further development of incident response and management procedures, disaster recovery plan, and continuity of operations plan. The NYPD will continue to monitor its internal control environment through its Internal Affairs Bureau, Quality Assurance Division, Fiscal Accountability Unit, Integrity Control Officers, and the Department's Self-Inspection Program.

Taxi and Limousine Commission

The Taxi and Limousine Commission (TLC) reports the continuation of activities supporting proper operations of its internal control environment, including the realignment of metrics with respect to patrol summons indicators. The action will facilitate improved reporting of summonses by license type and help TLC to monitor driver enforcement action. In addition, TLC reports work on the existing automated inspection system to help improve the vehicle inspection process. TLC will continue to monitor its internal control environment through management and performance reviews, policies and procedures, external audit follow-up activity, and Information Technology.

Business Integrity Commission

The Business Integrity Commission (BIC) reports the continuation of activities with respect to the review and oversight of its internal control environment, including work to maximize the effectiveness and integrity of agency operations and to reduce vulnerability of agency waste, abuse, errors, or irregularities. The agency will continue to monitor its internal control environment through internal audits and Information Technology controls and reporting.

New York City Emergency Management

New York City Emergency Management reports ongoing oversight to further strengthen its internal controls by conducting routine self-assessments, as well as exploring an inventory database to help ensure completeness and accuracy. The agency will continue to monitor its internal control environment through internal reviews and external audit follow-up.

AGENCY RULEMAKING FISCAL 2018

Agency	Total adopted/ amended	Not in regulatory agenda*	Emergency actions
BIC	1	0	0
CCHR	4	2	0
CCRB	1	1	0
DCA	11	1	0
DCLA	1	0	0
DCP	2	0	0
DEP	4	3	0
DOB	19	5	0
DOF	4	2	0
DOHMH	14	9	0
DOT	6	2	0
DPR	2	2	0
DSNY	2	0	0
FDNY	3	0	0
HPD	16	13	1
OATH	2	2	0
SBS	2	1	0
TLC	4	2	0
TOTAL	98	45	1

*During Fiscal 2018, 45 of 98 rules (46% of the rulemaking actions) were not included in agency regulatory agendas because they were not contemplated at the time. Rules that were not included in regulatory agendas still went through the full City Administrative Procedure Act rule review process.

For more information on the rulemaking process and regulatory agendas, go to NYC Rules: <http://rules.cityofnewyork.us/>

Agency	Rule Summary	Title	Chapter	Section	Adoption Date
BIC	Improves BIC's capacity to properly regulate the trade waste industry and the public wholesale food markets by ensuring that the rules are fair, consistent, easier to understand, and not obsolete.	17	1 2, 4, 5, 6, 7, 11, 12, 14	1-02, 1-03, 1-06, 1-09, 1-10, 2-01, 2-02, 2-04, 2-05, 2-07, 4-02, 5-01, 5-03, 5-07, 5-10, 6-01, 6-02, 6-03, 6-06, 7-01, 7-03, 11-05, 11-09, 11-20, 12-08, 12-14, 12-15, 12-16, 12-25, 14-07, 14-09	3/6/2018
CCHR	Implements the procedural, enforcement and other details of the Fair Chance Act.	47	2	2-01, 2-04	7/6/2017
CCHR	Clarifies that authority is delegated to the Chair of the Commission by the Commission to propose rules for comment.	47	1	1-04	7/6/2017
CCHR	Establishes certain definitions and procedures applying the Stop Credit Discrimination in Employment Act, which amended the Human Rights Law's provisions regarding credit discrimination in employment and applications for licenses and permits.	47	2	2-01, 2-05	11/24/2017
CCHR	Fixes clerical error in the Fair Chance Act rule.	47	2	2-04	11/24/2017
CCRB	Revises multiple sections to simplify language for the public to understand the rules, to accelerate investigations and make them more transparent to the public, and to codify Board resolutions that were previously voted on and adopted.	38-A	1	1-01, 1-02, 1-11, 1-12, 1-13, 1-14, 1-15, 1-16, 1-21, 1-22, 1-24, 1-31, 1-32, 1-33, 1-34, 1-35, 1-36, 1-41, 1-42, 1-43, 1-44, 1-45, 1-46, 1-47, 1-51, 1-52, 1-53, 1-54	2/1/2018
DCA	Provides guidance to those who want to settle their violations before appearing at OATH, including by setting fixed penalties for violations issued by the Department.	6	6	6-01, 6-10, 6-11, 6-19, 6-47, 6-61, 6-62, 6-63, 6-64, 6-65	8/22/2017
DCA	Requires all gasoline stations that post road signs include the price of the lowest grade of gasoline offered for sale, and if the cash price is less than the price charged for other forms of payment, the price for each type of accepted payment.	6	4	4-63	12/8/2017
DCA	Amends the rules regarding the content and placement of signage about the tax preparer "consumer bill of rights", including its distribution in other languages, and signage about the provision of written estimates by tax preparers.	6	5, 6	5-63, 5-173, 6-153	12/14/2017

Agency	Rule Summary	Title	Chapter	Section	Adoption Date
DCA	Establishes record-keeping requirements, Requires ticket sellers to provide receipts disclosing certain information to consumers, and establishes a schedule of fixed penalties for violations of the ticket seller law and rules.	6	2, 6	2-441, 6-66	2/27/2018
DCA	Simplifies compliance for garage and parking lot license applicants who have previously been approved for a license at same location; aligns license application requirements with current practices, and removes outdated references.	6	2	2-161	3/19/2018
DCA	Amends and establishes fixed penalties for various violations.	6	2, 5, 6	2-57, 5-41, 5-265, 6-15, 6-47, 6-48, 6-57, 6-67	4/26/2018
DCA	Adds new rules to implement LL 197 and 198 of 2017 relating to second-hand automobile dealers, including financing disclosures, contract cancellation options, a consumer bill of rights, and recordkeeping.	6	2	2-106, 2-107, 2-108, 2-109,	5/25/2018
DCA	Repeals rules that are outdated, unnecessary, and/or apply to a defunct license.	6	3, 5	3-111, 3-112, 3-113, 3-114, 3-115, 3-116, 3-117, 3-118, 3-119, 3-120, 3-121, 3-122, 3-123, 3-124, 3-125, 3-126, 3-127, 3-128, 3-129, 3-130, 3-131, 5-62, 5-211, 5-212, 5-213, 5-214, 5-215, 5-216	6/7/2018
DCA	Implements Local Law 87 of 2016 in relation to the regulation of laundries. Establishes a penalty schedule of penalties for rule violations.	6	2, 6	2-131, 2-132, 2-133, 2-134, 2-135, 2-136, 6-22	6/20/2018
DCA	Establishes fixed penalties for the violations of the laws related to the prohibition of conversion therapy.	6	6	6-69	6/22/2018
DCA	Establishes fixed penalties for the violations of the laws related to secondhand auto dealers pursuant to Local Laws 197 and 198 of 2017.	6	6	6-19	6/29/2018
DCLA	Simplifies the language in the Joint Living-Work Quarters for Artists rules to make them easier for the public to understand, updates contact information for the agency, and clarifies that electronic download of application materials is allowable.	58	1	1-04, 1-05	12/1/2017
DCP	Permits applicants to use the electronic filing system planned for May 2018.	62	1, 2, 3, 5, 6, 8, 9, 10	1-02, 2-02, 2-03, 2-05, 2-06, 2-08, 2-09, 3-01, 3-06, 5-05, 5-06, 5-07, 5-08, Appendix A, 6-02, 6-03, 6-06, 6-09, 8-01, 8-02, 8-03, 9-02, 9-03, 10-04, 10-06, 10-07, 10-09.	3/21/2018
DCP	Sets the contribution amount for the West Chelsea Affordable Housing Fund under the New York City Zoning Resolution.	62	3	3-11	3/22/2018
DEP	Revises the rule governing (E) Designations, which are placed on a tax lot or lots, to provide notice that environmental requirements must be met before the property can be redeveloped.	15	24	24-08	8/14/2017
DEP	Requires registration of mobile food vending unit engines with an input of less than 50 horsepower.	15	50	50-01	1/16/2018
DEP	Updates and clarifies the existing rules on use of the public sewers.	15	19	19-01, 19-02, 19-10, 19-13	2/28/2018
DEP	Requires precautions to be in place before the spraying of insulating material in or upon any building during construction, alteration or repair.	15	49	49-01, 49-02, 49-03	3/23/2018
DOB	Modifies the prohibition of ballast for grade-level installations, and clarifies requirements of the New York City Building Code, which apply to ballast systems.	1	105	105-02	9/6/2017
DOB	Exempts operators of certain cranes of a limited size and capacity from licensing requirements.	1	3300	3319-01	9/6/2017
DOB	Regulates the design, construction, installation, alteration, maintenance and operation of individual private onsite sewage disposal systems when a permit is also issued for the construction or alteration of a building.	1	8000	8000-01	9/18/2017
DOB	Conforms rule to changes in the 2016 New York City Energy Conservation Code that were necessitated by updates to the New York State Energy Code.	1	5000	5000-01	9/20/2017
DOB	Amends the qualification requirements for energy auditors and retro-commissioning agents.	1	100	103-07	10/13/2017
DOB	Establishes requirements for cableways utilized in conjunction with the construction or demolition of a building or structure.	1	3300	3320-01	10/24/2017
DOB	Establishes criteria governing the training of individuals learning to become a hoisting machine operator.	1	100	104-09	12/6/2017
DOB	Updates the physical fitness, experience, and national certification requirements for licensed hoisting machine operators.	1	100, 3300	104-23, 3319-01	12/6/2017
DOB	Amends the rules relating to fees payable to the Department, to include fees for responding to certain requests submitted to the Department.	1	100	101-03	12/29/2017
DOB	Repeals rules relating to the National Fire Protection Association, Flammable Combustible Code edition amendment; smoke detecting devices and systems; required carbon monoxide detecting devices and systems; and the procedure for amending, revising or promulgating Reference Standards.	1	28, 37, 7000	28-01, 28-02, 37-01, 7000-01	1/22/2018

Agency	Rule Summary	Title	Chapter	Section	Adoption Date
DOB	Amends rules relating to the duties, registration, renewal and discipline of special inspectors and special inspection agencies.	1	100	101-06	2/5/2018
DOB	Updates the Buildings Penalty Schedule to reflect the current construction environment and to encourage construction safety.	1	100	102-01	2/5/2018
DOB	Amends the Reference Standard regarding the Flood Insurance Rate Maps published by FEMA.	1	3600	3606-03	2/28/2018
DOB	Updates the physical fitness, experience, and national certification requirements for licensed hoisting machine operators	1	100	104-09	4/4/2018
DOB	Renames Section 3301-02 of Chapter 3300 of Title 1 of the Rules of the City of New York relating to construction superintendents, and repeals portions of this section that Local Law 81 of 2017 incorporated into the Building Code.	1	3300	3301-01, 3301-02	4/19/2018
DOB	Allows non-Registered Design Professionals to file plans related to selected elevator work, and allows approved elevator agencies to perform a broader scope of work, including elevator door monitoring work.	1	100	101-02, 101-07	4/20/2018
DOB	Amends rule relating to the annual reporting of energy and water use by individual "covered" buildings.	1	100	103-06	5/7/2018
DOB	Increases the experience requirements for Concrete Safety Managers who oversee the concrete portion of building projects that involve pouring at least 2,000 cubic yards of concrete.	1	3000	3310-02	6/28/2018
DOF	Allows senior citizens and the disabled, under certain circumstances, to file after the deadline renewal applications for the Senior Citizen Rent Increase Exemption (SCRIE) and Disability Rent Increase Exemption (DRIE) programs.	19	52	52-01	7/3/2017
DOF	Amends the rules related to Power of Attorney.	19	27	27-01	8/17/2017
DOF	Requires that Real Property Transfer Tax returns be electronically filed to report transfers of real property located in Staten Island.	19	23	23-09	11/13/2017
DOF	Waives the fees cash bail or partially secured bail bond deposits.	19	8	8-06	1/18/2018
DOHMH	Repeals a section in Chapter 10 because the Department will no longer be considering applications for waivers of certain State anti-smoking laws enforced by the Department.	24	10	10-15	7/21/2017
DOHMH	Removes the inadvertent barriers created by the service dog tag provision of the Health Code.	24	Article 161	161.02, 161.04, 161.15, 161.17	9/20/2017
DOHMH	Amends rule to conduct more effective, timely, and complete disease surveillance and control of Hepatitis C.	24	Article 13	13.03	9/20/2017
DOHMH	Amends the provisions of child care in family homeless shelters in order to enhance the health, safety, and supervision of children receiving care in such facilities.	24	Article 47	47.01, 47.03, 47.05, 47.07, 47.09, 47.11, 47.13, 47.18, 47.19, 47.21, 47.23, 47.25, 47.27, 47.29, 47.31, 47.33, 47.35, 47.37, 47.39, 47.41, 47.45, 47.47, 47.49, 47.51, 47.53, 47.55, 47.57, 47.59, 47.61, 47.63, 47.65, 47.67, 47.69, 47.71, 47.73, 47.75, 47.77, 47.79	9/20/2017
DOHMH	Increases the monetary penalty that can be imposed when either a violation of the Health Code results in serious physical injury or when there is a repeat violation of the Health Code that poses a serious risk to health.	24	Article 3	3.11	9/20/2017
DOHMH	Repeals rules that prohibited businesses from serving water unless it was requested by a patron and required them to immediately repair leaks because they are not necessary and discourage the consumption of water, a healthy beverage.	24	11	All sections	11/3/2017
DOHMH	Creates rules regarding the issuance of performance summary cards to child care programs.	24	3	3-01, 3-02, 3-03, 3-04, 3-05, 3-06	12/29/2017
DOHMH	Adds new Chapter 5 - Pet Shops.	24	5	5-01, 5-02, 5-03, 5-04, 5-05, 5-06	3/5/2018
DOHMH	Requires laboratories to report carbapenem-resistant Enterobacteriaceae (CRE), an emerging bacterial threat.	24	Articles 11 and 13	11.03, 13.03	3/19/2018
DOHMH	Establishes a schedule for making birth and death records public and transferring them to the DORIS.	24	Article 207	207.21	3/19/2018
DOHMH	Establishes requirements for a business to obtain a permit to operate a non-tobacco hookah establishment in the City.	24	10 and 13	10-01, added new 10-17, 10-18, 10-19, 10-20, 10-21, 10-22, 10-23; 13-06	4/10/2018
DOHMH	Allows certain direct descendants and other family members to access the birth and death records of their deceased relatives prior to those records becoming public.	24	Article 207	207.11	6/12/2018

Agency	Rule Summary	Title	Chapter	Section	Adoption Date
DOHMH	Promotes the health and safety of children under six years old attending child care programs or family shelter-based drop-off child supervision programs.	24	Article 47	47.01, 47.03, 47.05, 47.07, 47.09, 47.11, 46.12, 47.13, 47.14, 47.15, 47.16, 47.17, 47.18, 47.19, 47.21, 47.23, 47.25, 47.29, 47.31, 47.33, 47.35, 47.37, 47.43, 47.45, 47.47, 47.49, 47.51, 47.53, 47.55, 47.57, 47.59, 47.61, 47.63, 47.65, 47.67, 47.69, 47.71, 47.73, 47.75, 47.77	6/12/2018
DOHMH	Promotes the health and safety of children attending school-based programs for children aged three through five.	24	Article 43	43.07, 43.17, 43.21, 43.25, 43.27	6/12/2018
DOT	Clarifies that pedal-assist bicycles are permissible, while throttle e-bikes are not permissible.	34	4	4-01; 4-12	6/28/2018
DOT	Updates rules to reflect simplified parking signage and general clean-up amendments, including clarification to bus lane provisions.	34	4	4-01, 4-08, 4-11, and 4-12	7/2/2018
DOT	Allows oversized trucks hauling sealed shipping containers to travel to/from NJ across the Goethals Bridge to/from the Howland Hook Global Container Terminal in Staten Island.	34	4	4-15	12/21/2017
DOT	Establishes carshare parking permit.	34	4	4-08	9/11/2017
DOT	Updates Bikes in Buildings rules to reflect recent local laws.	34	2	2-19	10/5/2017
DOT	Repromulgates and updates DOT penalty schedule from ECB/OATH's Title in the RCNY to DOT's Title.	34	3	Adds entirely new chapter in Title 34	9/1/2017
DPR	Codifies existing programs as well as clarifies the terms of programs offered by the Urban Park Rangers.	56	2	2-09	11/1/2017
DPR	Allows individuals to use a wider array of documents to qualify for the Department's reduced membership fees for persons with disabilities at the Ocean Breeze Track & Field Athletic Complex and the City's recreation centers.	56	2	2-13, 2-14	11/1/2017
DSNY	Expands organic waste source separation requirements for various commercial entities.	16	1	1-11	2/15/2018
DSNY	Amends a definition relating to the criteria used in the siting of solid waste transfer stations.	16	4	4-31	3/9/2018
FDNY	Relocates the FDNY Penalty Schedule from the OATH rules to the FDNY rules.	3	1	109-01, 109-02, 109-03	8/30/2017
FDNY	Repeals and repromulgates the rule regulating carbon dioxide installations to adopt the latest national and industry standards and eliminate or update New York City-specific fire safety requirements.	3	30	3004-1	8/30/2017
FDNY	Requires use of FDNY-issued decals and tags to prove compliance with Fire Code requirements relating to inspection, testing, cleaning of commercial cooking exhaust systems and inspection, testing and servicing of portable fire extinguishers.	3	115	115-01, 115-02	4/18/2018
HPD	Limits to on-site usage the zoning bonuses that can be generated by 421-a affordable units.	28	41	41-01, 41-25	9/13/2017
HPD	Clarifies the information owners must provide on required notices informing tenants of procedures to be followed if a gas leak is suspected, and on notices for smoke detectors and carbon monoxide alarms.	28	12	12-01, 12-03, 12-04, 12-06, 12-07, 12-09, 12-10, 12-11, 12-12, 12-12.1	9/18/2017
HPD	Provides the Office of Comptroller additional means to enforce building service workers prevailing wage requirements for multiple dwellings that will be receiving 421-a benefits, and supports the Comptroller's enforcement of the minimum average hourly wage requirement for construction workers in certain rental projects.	28	50	50-Title, 50-01, 50-04, 50-06, 50-07, 50-08	9/26/2017
HPD	Adds a new chapter to implement the Affordable New York Housing Program recently adopted by the State Legislature.	28	6, 51	6-Title, 51-01, 51-02, 51-03, 51-04, 51-05, 51-06	9/26/2017
HPD	Eliminates the requirement that tenants must apply for relocation services within 90 days after a vacate order is issued, and clarifies that affected tenants may apply for relocation services at any time while a law, regulation or order is in place which requires occupants to vacate the building.	28	18	18-01	10/13/2017
HPD	Amends rules regarding certification of the cost of the conversion, alterations or improvements of a multiple dwelling that is eligible for tax benefits under the J-51 program.	28	5	5-05	10/24/2017
HPD	Amends the rules governing the filing of applications for tax benefits under the J-51 program.	28	5	5-05	10/24/2017
HPD	Restricts the type of affordable units that can qualify a building for tax exemption benefits pursuant to the 421-a program.	28	6	6-08	11/29/2017
HPD	Repeals rules for Neighborhood Entrepreneurs Program, which was completed.	28	35	All	12/22/2017
HPD	Amends rules to reflect the Comptroller's enforcement authority related to the 421-a extended affordability program.	28	50	50-01, 50-06	2/6/2018
HPD	Adds an additional ground for waiver of the distribution requirements for the former 421-a program based upon a story containing a single dwelling unit.	28	6	6-09	3/30/2018

Agency	Rule Summary	Title	Chapter	Section	Adoption Date
HPD	Clarifies HPD practices related to marketing in the 421-a extended affordability program.	28	49	49-01, 49-02, 49-03	4/3/2018
HPD	Adjusts the fee for application for a certification of no harassment.	28	10	10-01	5/25/2018
HPD	Repeals finder's fees rules because they are no longer used.	28	18	18-03	6/13/2018
HPD	Sets fees related to Affordable Housing Plans and Mandatory Inclusionary Housing Applications.	28	41	41-23	6/20/2018
HPD	Updates contribution schedule for Mandatory Inclusionary Housing Affordable Housing Fund. This was an Emergency Rulemaking Action as the final rule was published with a finding of substantial need letter indicating that it went into effect immediately upon publication.	28	41	41-24	6/29/2018
OATH	Repeals the FDNY Penalty Schedule from the OATH rules.	48	3	3-106	8/30/2017
OATH	Repeals DOT Penalty Schedule from OATH rules.	48	3	3-124	9/1/2017
SBS	Continues the program that provides grants to companies that provide school bus transportation in order to encourage such companies to maintain the wages and benefits of those employees who have had prior experience in the industry.	66	11	11-87, 11-88, 11-89, 11-90, 11-91, 11-92	12/14/2017
SBS	Creates a new program to devise effective, business level interventions to achieve the public goal of retaining the benefits that small, diverse, retail businesses provide to the City's residents and economy.	66	15	15-01, 15-02, 15-03, 15-04, 15-05, 15-06	6/21/2018
TLC	Permits for-hire vehicle passengers to tip using the same method of payment that they use to pay for the trip.	35	59	59B-23	7/20/2017
TLC	Requires all FHV Bases to send 25% of their dispatched trips to wheelchair accessible vehicles.	35	59	59A-11, 59B-17	12/20/2017
TLC	Amends and clarifies the taxicab vehicle specifications, permits TLC to increase driver TIF payments, and clarifies rules regarding fitness revocation hearings and procedures, as well as the penalties imposed when drivers fail to complete drug tests	35	51, 58, 67, 68, 82	51-03, 58-16, 67-03, 67-04, 67-05, 67-05.1, 67-05.2, 67-06, 67-18, 68-14, 82-17, 82-70	5/14/2018
TLC	Amends rules governing the technology systems required to be in taxicabs and street hail liveries.	35	51, 53, 58, 63, 64, 66, 67, 75, 78, 80, 82, 83	51-03, 53-03, 53-06, 58-16, 58-21, 58-22, 58-26, 58-32, 58-34, 58-37, 58-39, 58-40, 58-41, 58-45, 63-03, 63-13, 64-04, 64-09, 64-14, 64-19, 64-24, 64-26, 64-31, 64-32, 66-01, 66-02, 66-03, 66-04, 66-05, 66-06, 66-07, 66-08, 66-09, 66-10, 66-11, 66-12, 66-13, 66-14, 66-15, 66-17, 66-18, 66-18, 66-19, 66-20, 66-21, 66-22, 66-23, 66-24, 67-15, 75 (all sections), 78-03, 78-09, 78-21, 80-11, 80-16, 80-17, 80-19, 80-20, 80-22, 80-23, 80-25, 80-26, 82-03, 82-11, 82-22, 82-26, 82-33, 82-34, 82-35, 82-38, 82-40, 82-41, 82-42- 82-44, 82-54, 82-55, 82-68, 83 (all sections)	5/17/2018

SPENDING AND BUDGET INFORMATION

Spending and budget information is displayed as a table within each agency's chapter, between "Agency Resources" and the "Noteworthy Changes, Additions or Deletions" sections. The tables indicate, where possible, the relationship between an agency's MMR goals and its units of appropriations.

The NYC Office of Management and Budget provided the Mayor's Office of Operations with expenditures for City agencies, as reported in the City's Fiscal 2017 Comprehensive Annual Financial Report and the budgeted amounts for Fiscal 2018 as modified in June 2018. Figures cited reflect all funds.

The Preliminary Mayor's Management Report and Mayor's Management Report cover the operations of City agencies that report directly to the Mayor. Additional non-Mayoral agencies, legally separate organizations, and unit components of agencies are included in these reports, however, spending and budget or goal information may be more limited. These include:

- 311
- Board of Elections
- City University of New York
- New York City Health + Hospitals
- New York City Housing Authority
- Public Libraries
- School Construction Authority

The City's contributions to the New York City Housing Authority (NYCHA) and the School Construction Authority (SCA), both public authorities, are not made through distinct units of appropriation. For more information, refer to:

- NYCHA's Annual Plan and Financial Information webpage:
<http://www1.nyc.gov/site/nycha/about/annual-plan-financial-information.page>
- SCA's proposed five year capital plan:
<http://www.nycsca.org/Community/Capital-Plan-Reports-Data>

