









ABOUT OZONE PARK



The Neighborhood 360° program was created by the NYC Department of Small Business Services to identify, develop, and launch commercial revitalization projects in partnership with local stakeholders. Through proactive planning and targeted investments, Neighborhood 360° supports projects that strengthen and revitalize the streets, small businesses, and community-based organizations that anchor New York City neighborhoods.

The Neighborhood 360°

Commercial District Needs

Assessment (CDNA) highlights a
neighborhood's existing business
landscape and consumer
characteristics

This CDNA features the 101st
Avenue, Atlantic Avenue, Cross
Bay Boulevard, Liberty Avenue,
and Rockaway Boulevard
commercial corridors in Ozone
Park, and was conducted in
partnership with BACDYS
between July 2023 and June 2024.

Key issues and opportunities identified through this assessment will help prioritize SBS-supported local investments, and serve as an informational and marketing resource for the neighborhood

In This Report

Existing conditions, business data, and qualitative depictions of the neighborhood were gathered from more than **700 surveys** and various stakeholder meetings with neighborhood merchants, shoppers, workers, property owners, and residents.

Jump to...

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Background

Ozone Park has undergone a transformative journey over the past 20 years, resulting in a vibrant and diverse residential and commercial district. This dynamic community seamlessly blends tradition with modernity, offering a one-stop destination for residents and visitors alike. Ozone Park is bordered by East New York to the west, Woodhaven to the north, Howard Beach to the south, and South Richmond Hill to the east.

Founded in the late 1800s, Ozone Park was initially a sought-after retreat for wealthy New Yorkers drawn to its clean and refreshing air. The Lalance and Grosjean Manufacturing Co., producers of tin cutlery, established a factory in Ozone Park in the late 1800s, bringing with it the introduction of worker housing. The neighborhood further densified after the Fulton Street elevated line, now the A and C train, was built along Liberty Avenue. Evolving into a mix of residential and commercial spaces, the neighborhood now boasts a landscape scattered with mom-and-pop businesses, schools, and grocery stores that cater to the needs of its growing population.

Ozone Park stands as a testament to cultural diversity, notably with its growing South Asian, Hispanic, and Indo-Caribbean population adding to the historic Italian and Jewish populations. The community has become a melting pot of Bangladeshi, Indian, Pakistani, Dominican, Peruvian, and Guyanese cuisine, contributing to a vibrant and eclectic food scene that reflects the diverse tapestry of the neighborhood.

The neighborhood's primary commercial corridors include Atlantic Avenue, Liberty Avenue, 101st Avenue, and Rockaway Boulevard. Atlantic Avenue, a truck route, shares features with Liberty Avenue and Rockaway Boulevard, including a variety of autobody shops interspersed with counter service restaurants, professional offices, and salons. The Queens Public Library along Rockaway Boulevard provides a cultural and educational space for children and adults, enhancing the community's intellectual fabric. The major intersection of Liberty Avenue, Cross Bay Boulevard, Woodhaven Boulevard, and Atlantic Avenue serves as a vital transportation hub, especially for students, residents, and commuters alike. 101st Avenue is a busy corridor that is a popular destination for shoppers seeking diverse services and products, including doctors' and professional offices, pharmacies, and Halal supermarkets and restaurants. Preserving its historical charm while embracing change, Ozone Park provides a well-rounded lifestyle with diverse restaurants and shopping destinations.

Neighborhood Demographics

See more on page 13

With a neighborhood population of 52,308 residents, Ozone Park features a median household income of \$81,512, lower than that of Queens (\$82,431) but higher than that of New York City (\$76,607). Ozone Park is 41% Hispanic/Latino, 39% Asian, 14% white, and 10% Black. Major ethnic subgroups include Puerto Ricans and Dominicans (25% and 28% respectively) and South Asians (82% of the Asian population). 44% of existing housing structures were built before 1940, compared to 30% boroughwide; and 76% of housing structures feature two units or less, compared to 48% boroughwide.

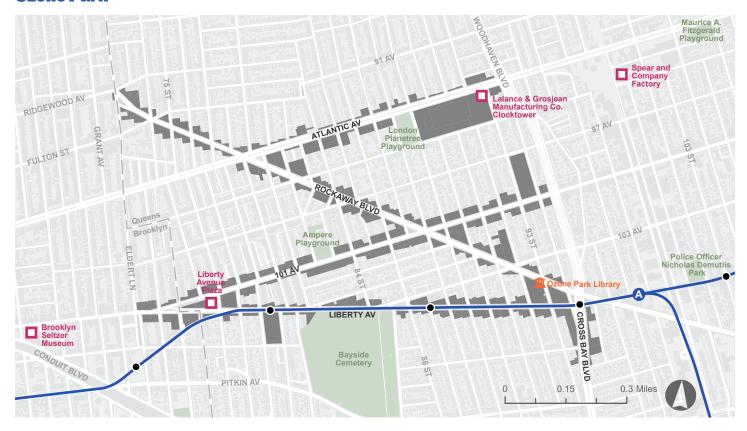
Future Opportunities

See more on page 5

Ozone Park presents exciting opportunities for commercial growth and development. Local stakeholders have held initial conversations regarding the establishment of a Business Improvement District spanning multiple corridors, which would aim to enhance the business landscape, foster economic vitality, and create a more cohesive community. Embracing green initiatives, such as integrating green spaces and recreational facilities into the neighborhood's built environment, would promote a healthier and more sustainable lifestyle for families. One such example is the potential construction of the QueensWay linear park, which according to plans will stretch from Ozone Park north to Forest Hills. Community events and street fairs would provide a platform for small businesses to showcase their offerings, stimulate local commerce, and foster increased community engagement. As Ozone Park looks towards the future, these and other initiatives can pave the way for a more vibrant, sustainable, and community-focused neighborhood, ensuring its continued attractiveness as a place to live, work, and play.

NEIGHBORHOOD CONTEXT

Ozone Park



▲ Points of Interest

Assessed Commercial Corridors

Parks & Public Spaces

■ Notable Places

Public Facilities

▲ Notable Places









Neighborhood Events

BACDYS Ramadan Food Drive

Bhavanee Mad Mandir Phagwah/Holi Celebration

City Line Ozone Park Civilian Patrol Weekly Food Pantry

Community Groups

Bangladeshi American Community Development & Youth Services (BACDYS)

Breaking Ground

City Line Ozone Park Civilian Patrol

Ozone Park Residents Block Association

Ozone Park Howard Beach Woodhaven Lion's Club

Ozone Park

KEY FINDINGS & OPPORTUNITIES

Strengths

- Community support for local merchants and stores fosters a sense of unity
- The commercial corridors feature a variety of retail businesses and services that offer culturally relevant goods, allowing local residents to find essentials without leaving the neighborhood
- ➤ Some commercial corridors in the district benefit from the proximity of the A train
- ► The neighborhood is family-oriented and provides a welcoming environment for newcomers who have recently arrived in the community
- ➤ The intersection of Liberty Avenue, Rockaway Boulevard, Woodhaven Boulevard, and Cross Bay Boulevard is a commercial hub with significant foot traffic, providing small businesses a prime location for enhanced visibility and potential sales due to its strategic meeting point

Challenges

- A lack of attractive commercial signage and storefronts discourages foot traffic
- Traffic congestion and minimal street parking deters potential consumers from shopping in the area
- Litter is prevalent along all commercial corridors
- Insufficient access to family-friendly recreational spaces and retail stores catering to children forces families with young children to shop online or in other neighborhoods
- Aside from the A train, a lack of reliable public transportation hinders the accessibility of commercial corridors

- There is a lack of green space in the neighborhood
- Merchants are challenged with commercial vandalism and petty theft
- Consumers expressed safety concerns throughout the district, particularly in the evening due to a lack of lighting and unsafe walking conditions
- ► The development of a new subway station elevator at the intersection of Liberty Avenue, Rockaway Boulevard, and Cross Bay Boulevard will provide improved transit accessibility, although the construction work is loud, has narrowed the sidewalk in an extremely congested area, and has forced the Q11 and Q21 bus stops to be relocated

















Opportunities

- Disseminate inclusive information and resources to local business owners, especially those whose first language is not English
- Explore the creation of new public green spaces that will offer more gathering areas and foster a more familyfriendly environment
- Reassess parking regulations and develop alternative transportation options to ease congestion, such as the creation of a bus route along Rockaway Boulevard
- Host more street fairs, festivals, and other community events to promote collaboration and engagement opportunities among merchants and consumers
- Collaborate with the NYPD and community leaders to increase public safety measures along the commercial corridors
- ► Increase the availability of healthy food options by educating businesses on the demand for healthier food or by introducing a farmer's market to the neighborhood
- Work to attract businesses that offer family-friendly entertainment such as activity spaces

- ▶ Develop neighborhood marketing programs that help small businesses leverage the neighborhood's rich cultural diversity
- Work with social service providers and public agencies to help individuals and families in need and improve public perceptions of safety
- Encourage public investments in technology and infrastructure, such as LinkNYC kiosks, that can provide marketing opportunities for local businesses and organizations
- Develop wayfinding signs and guides aligned with district marketing efforts to encourage shoppers to visit the commercial corridors
- Work with the city and/or local supplemental sanitation services to clean and beautify the commercial corridors

Want to Learn More?

SBS offers a range of grant programs to help community-based organizations strengthen and revitalize commercial districts.

For more information, visit: nyc.gov/neighborhoods

BUSINESS LANDSCAPE: OZONE PARK

Business Inventory

399

Total Number of Storefronts

8.5%
Storefront Vacancy*

*Note: As of June 2024, New York City's 75 Business Improvement Districts have an average storefront vacancy rate of 12.8% and median storefront vacancy rate of 11.8% (LiveXYZ).

39

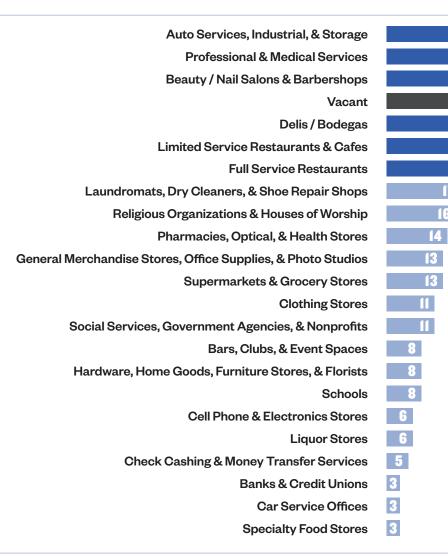
34

27

24

20

Storefront & Retail Mix



Corridor	Number of Storefronts	Vacancy Rate
101st Avenue	150	10%
Atlantic Avenue	53	11%
Cross Bay Boulevard	40	3%
Liberty Avenue	96	9%
Rockaway Boulevard	60	5%

56

54

Business inventory and retail mix data were gathered by BACDYS through a comprehensive area inventory of storefront businesses located along 101st Avenue, Atlantic Avenue, Cross Bay Boulevard, Liberty Avenue, and Rockaway Boulevard from October to December 2023.

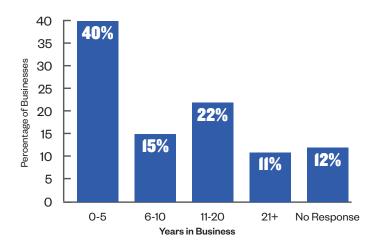




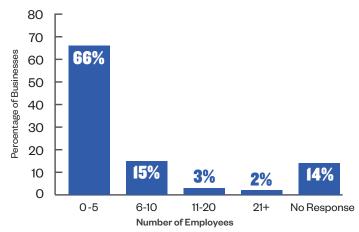


What We've Heard from Ozone Park Merchants

How many years have you been in business here?



How many full-time employees do you have?



Note: The mean is the average of all responses, the median is the middle number when all responses are arranged in ascending order, and the mode is the most common response.

Mean

Median

Mode

Do you own or rent your property?

Rent

No Response

Do you live in Ozone Park?

Yes

No Response

Are you a minority or woman-owned business?

26%

No Response

Does your business have an online presence?

% Merchant Responses Website and Social Media 30% 24% Website Only Social Media Only **7**% None 29% No Response 9%

Over the past year, has your business improved, stayed the same, or decreased?

Improved

Stayed the Decreased

Source: Based on 96 merchant surveys conducted by BACDYS in Fall 2023 and Winter 2024.

stay, relocate, or close?

In the coming year, do you plan to expand,

Expand

Stay

Relocate

No Response

BUSINESS LANDSCAPE: OZONE PARK

What We've Heard from Ozone Park Merchants and Shoppers

What do you like about the commercial district?

"Very diverse, busy, safe, transportation, good parking."

"There is foot traffic, clients are loyal and come back."

"I live in the area - the community is like family."

"Safe, desi people, active, populated and high traffic."

"Quiet, familiar and everyone knows everyone. Family oriented."

What makes the Ozone Park commercial district unique?

"It's homey, it's quiet, kids playing. Sense of safety and a sense of community. A place where you know your neighbors."

"The diversity, blue collar working class neighborhood. Family oriented."

"The culture and representation of the Bengali community."

"Very mixed, a lot of diversity."

"Industrial, diversity of cultures."

What changes need to occur to attract more visitors/shoppers?

	% Merchant Response	% Consumer Response
► Safety	53%	71%
Landscaping/Beautification	46%	42%
► Sanitation	40%	73%
Street Lighting	34%	60%
► Transportation Improvements	29%	35%
Community Events	24%	43%
Storefront Improvements	18%	27%
► Other	17%	7 %
More Open Space	16%	42%
Merchant Collaboration	11%	8%
► Graffiti Removal	10%	10%

What changes would you like to see to improve the commercial district?

"Quicker police response times, more cleanups, and better garbage pick ups to include large items to reduce illegal dumping."

"More open space to sit and enjoy a coffee."

"Need more garbage cans. More lighting and turning lights at the intersection."

"For families, more community events for kids."

"More trees and open space."

BUSINESS OUTLOOK

Ozone Park Retail Demand

Residents spent

\$1.81B

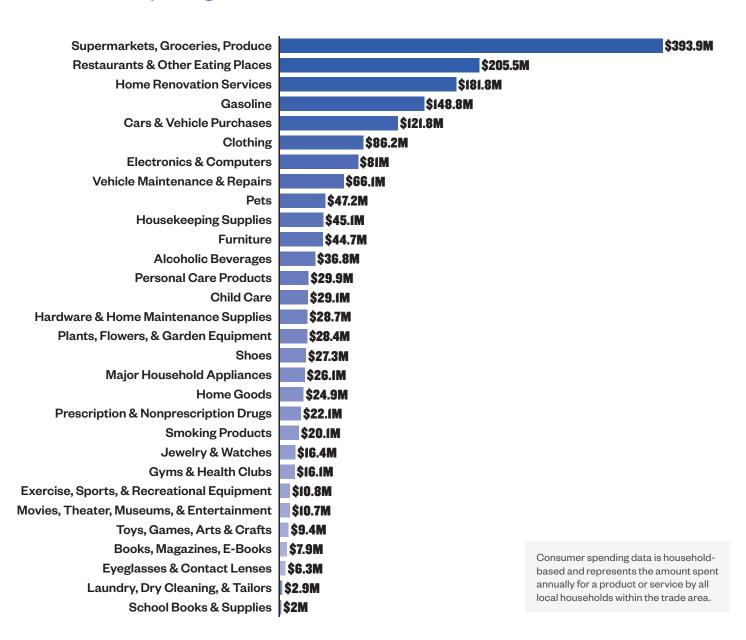
on retail goods and services in 2024

Residents will spend

\$2.06B

each year on retail goods and services by 2029

2024 Consumer Spending



BUSINESS OUTLOOK

Business Trends

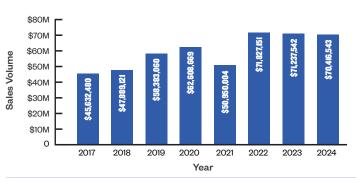
Change in Total Business Sales, 2017-2024



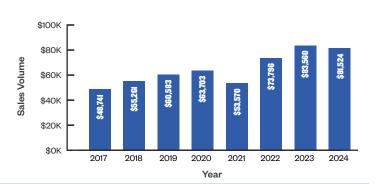
Change in Median Sales by Business, 2017-2024



Ozone Park Total Business Sales



Ozone Park Median Sales by Business



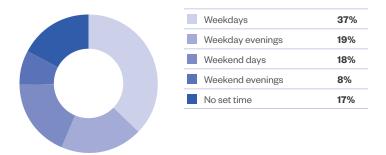
^{*}Year 2024 reflects data gathered up until March 2024. Source: Division of Tax Policy, NYC Department of Finance

What We've Heard from Shoppers

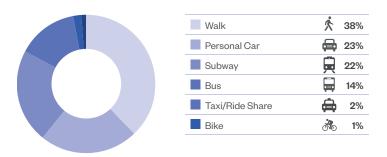
What additional types of businesses would you like to see in Ozone Park?

► Department Stores	
► Pharmacies	+
► Supermarkets	
► Full Service Restaurants	41
► Clothing Stores	\$
► Specialty Food & Grocery Stores	Č

When do you usually shop in Ozone Park?



How do you usually travel to Ozone Park?

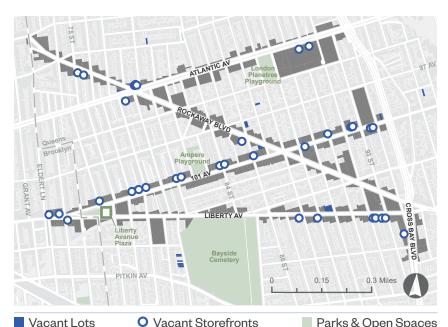


How often do you shop in Ozone Park?



PHYSICAL ENVIRONMENT

Storefront Vacancies



An analysis of 399 storefronts along 101st Avenue, Atlantic Avenue, Cross Bay Boulevard, Liberty Avenue, and Rockaway Boulevard revealed that 14% of storefronts are in poor condition, 29% are in average condition, and 58% are in good condition.

Public Space Study: Liberty Avenue Plaza

Liberty Avenue Plaza, located at the junction of Liberty Avenue and 101st Street, is used by residents and community-based organizations for various cultural gatherings and community support initiatives. The space is surrounded by a bustling commercial area including banks and South Asian restaurants while popular food trucks drive foot traffic at either end of the plaza. Contributing to the community spirit, benches offer a place to rest and connect in the plaza alongside planters.

Streetscape Observations

- ► Storefronts with brighter awnings and clear signage tend to enjoy higher levels of foot traffic
- Insufficient lighting, particularly at certain intersections and along 101st Avenue, poses a safety concern and discourages foot traffic, especially during the darker winter months
- Cracked sidewalks, potholes in the road, and sanitation issues, particularly on Rockaway Boulevard, pose safety risks and inhibit walkability of the corridor
- Green space is lacking in the neighborhood
- ► Graffiti on garage doors along Atlantic Avenue adds to negative perceptions of safety
- Lack of traffic cameras on Atlantic Avenue, Woodhaven Boulevard, and Rockaway Boulevard, coupled with unsafe driving practices and a lack of pedestrian infrastructure, pose risks to pedestrians
- A recent increase in visible homelessness shows the need for social support and intervention services
- Prevalence of bird droppings under the A train affects nearby auto shops and creates sanitation issues



What are the top 3 issues that need to be addressed in this plaza?

	% Plaza User Responses
► Cleanliness	71%
► Lighting	53%
► Landscaping/Beautification	41%
► Physical Conditions/Amenities	35%
► Safety	29%
▶ Programs/Events	18%
► Accessibility	12%

How often do you visit this plaza?

Vacant Lots

Regularly Occasionally

How do you typically use this plaza?

% Plaza User Responses

Socializing/Meeting Friends	76 %
► Shopping	65%
► Commuting/Passing Through	29%
► Eating	18%
► Public Programs/Events	18%

What is your relationship to this plaza?

Parks & Open Spaces

Resident

Employee

How much time do you typically spend here?

1 hour or more

Around 30 minutes

No Response

DATA APPENDIX

Study Area Boundaries

Assessed Commercial Corridors

Primary data on Ozone Park storefront businesses presented on pg. 6-8 was gathered along the following commercial corridors:

- ▶ Liberty Avenue between Eldert Lane and Cross Bay Boulevard
- ▶ 101st Avenue between Eldert Lane and Woodhaven Boulevard
- ► Atlantic Avenue between Rockaway and Woodhaven boulevards
- ► Rockaway Boulevard between 90th Avenue and Cross Bay Boulevard
- ► Cross Bay Boulevard between Liberty and 108th avenues

Ozone Park Context Area

Demographic and employment data on pg. 12-13 represents the population within the Ozone Park neighborhood context area.

··· Trade Area

Consumer spending data on page 9 corresponds with the 0.75 mile trade area.



Area Demographics

Total Population		
52,308	Ozone Park	
2,360,826	Queens	
8,622,467	New York City	

Population Density (per square mile)

34,776	Ozone Park
21,616	Queens
28,517	New York City

Average Household Size

3.51	Ozone Park
2.85	Queens
2.56	New York City

Car Ownership

69.9 %	Ozone Park
63.3%	Queens
45.3%	New York City

Commuting Patterns



10,639	Work in Ozone Park, live elsewhere
820	Live & Work in Ozone Park
18,614	Live in Ozone Park, work elsewhere

Area Demographics

Race/Background Ozone Park Queens NYC Hispanic or Latino 41% 28% 29% White alone 14% **24**% 31% Black or African 10% 17% 21% American alone Asian alone 26% 14% 29% Two or more races 3% 3% Some other race alone 3% 2% 1% American Indian and 0% 0% 0% Alaska Native alone ☐ Native Hawaiian and 0% 0% 0% Other Pacific Islander

Educational Att	ainment	Ozone Park	Queens	NYC
	12th Grade or Less, No Diploma	21%	17%	17%
	High School Graduate	31%	26%	23%
	Some College, No Deg	ree 15 %	14%	13%
	Associate's Degree	8%	8%	7%
	Bachelor's Degree	17%	21%	23%
	Graduate or Professional Degree	9%	13%	17%

Population Age

	Ozone Park	Queens	NYC
Under 5 Years	7%	6%	6%
5-14 Years	13%	11%	11%
15-24 Years	14%	11%	12%
25-44 Years	27%	29%	31%
45-64 Years	27%	27%	25%
65+ Years	12%	17%	16%

Median Age		
36	Ozone Park	
39.9	Queens	
37.5	New York City	

Foreign-Born Population		
45 %	Ozone Park	
47%	Queens	
36%	New York City	

Income

Median Household Income

\$81,512	Ozone Park
\$82,431	Queens
\$76,607	New York City

Pop. Be	low Po	verty	Line
---------	--------	-------	------

13%	Ozone Park	
12%	Queens	
17%	New York City	

Employment

Population in Labor Force

62 %	Ozone Park
64%	Queens
63%	New York City

Unemployment* 7.9% Ozone Park

7.0%	Queens
7.6%	New York City

^{*}Note: As of May 2024, the unemployment rate is 4.3% for Queens and 4.9% for New York City (NYSDOL); updated neighborhood-level data for Woodside is not available.

Local Jobs and Employment



Jobs Located in Ozone Park



ı	zone Park	
	Educational Services, Health Care, Social Assistance	29%
	Professional, Scientific, & Technical Services	1%
	Retail Trade	11%
	Transportation, Warehousing, Utilities	34%
	Accommodation, Food Services, Arts, Entertainment	6%
	Finance, Insurance, Real Estate	2%
	Other Services	3%
	Construction	8%
	Manufacturing	2%
	Public Administration	1%

DATA APPENDIX

Ozone Park Transportation



▲ Ozone Park Transportation

Bus Routes

Average Weekday	Bus Ridership (2023)
12,458	Q52/53 SBS
7,214	Q8
4,684	Q24
3,443	Q112
2,942	Q11
2,826	Q7
1,802	Q21

NYC Subway

Average Weekday Subway Ridership (2023)		
4,983	A	Rockaway Boulevard
3,839	A	Grant Avenue
2,961	A	80 Street
1,935	A	88 Street
1,235	A	104 Street

Average Daily Vehicular Traffic (2022)		
28,787	Woodhaven Boulevard from Liberty to Atlantic avenues	
23,791	Atlantic Avenue from Eldert Lane to Rockaway Boulevard	
19,636	Atlantic Avenue from Rockaway to Woodhaven boulevards	
10,810	Rockaway Boulevard from Atlantic Avenue to Woodhaven Boulevard	
9,093	Rockaway Boulevard from 90th to Atlantic avenues	

Recent SBS Neighborhood Investments

- Public Realm Grant, Commercial Canvas single year grant of \$50,000 awarded to BACDYS, 2024-2025.
- Merchant Organizing, single year grant of \$60,000 awarded to BACDYS, 2024-2025.
- Commercial Revitalization, Strategic Impact Grant of \$80,000 awarded to BACDYS, 2023-2024.
- ▶ BID Exploration, single year grant of \$20,000 awarded to BACDYS, 2022-2023.
- Commercial Revitalization, Avenue NYC multi-year grant of \$300,000 awarded to the Woodhaven BID, 2020-2023.
- COVID-19 Commercial District Support grant of \$20,000 awarded to the Woodhaven BID, 2021.
- COVID-19 Commercial District Support grant of \$20,000 awarded to the Queens Economic Development Corporation, 2021.

Current & Planned Developments

Jewel Streets Neighborhood Plan

The NYC Department of Housing Preservation and Development (HPD) has launched an area-wide affordable housing and community resilience planning process in the Jewel Streets, commonly referred to as "The Hole", bordering Ozone Park to the west. HPD's goal is to develop concrete strategies to alleviate flooding, redevelop vacant city-owned land, increase housing stability, and create economic opportunity.

Existing Plans & Studies

 $\textit{Reactivating the Rockaway Beach Branch,} \, \text{Metropolitan Transportation Authority,} \, 2019. \,$

The Queens Way Plan, Friends of the Queens Way, 2014.

Ozone Park Rezoning, NYC Department of City Planning, 2013.

Sources

ESRI and Consumer Expenditure Surveys, Bureau of Labor Statistics. 2024 ESRI Retail Demand Outlook.

Metropolitan Transportation Authority, 2023. Average Daily Weekday Subway Ridership and Average Daily Bus Weekday Ridership.

 $NYS\,Department\,of\,Transportation.\,2022\,Annual\,Average\,Daily\,Traffic, using\,Traffic\,Data\,Viewer.\,Average\,Daily\,Traffic, using\,Traffic\,Data\,Viewer.\,Average\,Daily\,Traffic, using\,Traffic\,Data\,Viewer.\,Average\,Daily\,Traffic, using\,Traffic\,Data\,Viewer.\,Average\,Daily\,Traffic, using\,Traffic\,Data\,Viewer.\,Average\,Daily\,Traffic\,Data\,Viewer.\,Average\,Daily\,Traffic\,Data\,Viewer.\,Average\,Daily\,Traffic\,Data\,Viewer.\,Average\,Daily\,Traffic\,Data\,Viewer.\,Average\,Daily\,Traffic\,Data\,Viewer.\,Average\,Daily\,Traffic\,Data\,Viewer.\,Average\,Daily\,Traffic\,Data\,Viewer.\,Average\,Daily\,Traffic\,Data\,Viewer.\,Average\,Daily\,Traffic\,Data\,Viewer.\,Average\,Daily\,Traffic\,Data\,Viewer.\,Average\,Daily\,Traffic\,Data\,Viewer.\,Average\,Daily\,Traffic\,Data\,Viewer.\,Average\,Daily\,Traffic\,Data\,Viewer.\,Average\,Daily\,Traffic\,Data\,Viewer.\,Average\,Daily\,Traffic Data\,Viewer.\,Average\,Daily\,Traffic Data\,Daily\,Traffic Data Daily Daily\,Traffic Data Daily D$

 $NYC \, Department \, of Finance, \, Division \, of \, Tax \, Policy, \, using \, data \, from \, NYS \, Department \, of \, Tax ation \, and \, Finance. \, Business \, sales \, are \, reported \, by \, tax \, year, \, which \, runs \, from \, March \, 1st \, to \, February \, 28th. \, Sales \, data \, are \, compiled \, from \, sales \, tax \, returns, \, which \, are \, rolled \, up \, by \, tax \, filer \, within \, a \, year, \, excluding \, returns \, with \, negative \, sales \, amounts. \, For each \, year, \, each \, tax \, filer \, is \, reported \, according \, to \, the \, address \, listed \, on \, their \, latest \, return. \, Large \, outliers \, were \, removed \, from \, the \, analysis, \, and \, the \, top \, 5\% \, of \, filers \, from \, Manhattan \, and \, the \, top \, 1\% \, of \, filers \, from \, the \, outer \, boroughs \, by \, sales \, were \, removed.$

 $Live\ XYZ, NYC\ Store front\ Data, June\ 2024.\ SBS\ Business\ Improvement\ Districts\ Trends\ Report, FY\ 2023.$

 $U.S.\,Census\,Bureau.\,2024.\,On The Map\,Application.\,Longitudinal-Employer\,Household\,Dynamics\,Program.$

 $U.S. Census \, Bureau. \, American \, Community \, Survey, 2022 \, American \, Community \, Survey \, 5-Year \, Estimates, using \, NYC \, Population \, FactFinder. \, Ozone \, Park \, Census \, Tracts: \, 32, \, 34, \, 36, \, 38, \, 40.01, \, 40.02, \, 42, \, 44.01, \, 50, \, 52, \, 54, \, 58, \, 86, \, 88, \, 1188, \, 1202$

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Ozone Park



ABOUT SBS

The NYC Department of Small Business Services helps unlock economic potential and create economic security for all New Yorkers by connecting New Yorkers to good jobs, creating stronger businesses, and building a fairer economy in neighborhoods across the five boroughs.

ACKNOWLEDGMENTS

We would like to recognize and thank the following individuals and organizations for their contributions to the development of the Ozone Park Commercial District Needs Assessment:

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Ozone Park Merchants
Ozone Park Shoppers and Residents